icare™
Insurance and Care NSW

Annual Report

2023–24

Contents

October 2024

IBSN: 978-0-6453353-7-8

icare

NSW Workers Insurance Scheme

Insurance for NSW

HBCF

Lifetime Care

Dust Diseases Care

Sporting Injuries Compensation Authority

icare

icare financial statements

for the year ended 30 June 2024

Contents

Notes to the financial statements

Statement by the board of directors

for the year ended 30 June 2024

Insurance and Care NSW

Statement under Section 7.6 Government Sector Finance Act 2018

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2024*, and the Treasurer's directions, and
- present fairly the Insurance and Care NSW's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW.

John Robertson
Chairman
Insurance and Care NSW
26 September 2024

Stuart Farquharson
Interim Chief Executive Officer and
Managing Director
Insurance and Care NSW
26 September 2024

INDEPENDENT AUDITOR'S REPORT

Insurance and Care NSW

To Members of the New South Wales Parliament

Opinion

I have audited the accompanying financial statements of Insurance and Care NSW (icare), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2024, the statement of financial position as at 30 June 2024, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policies and other explanatory information.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable
- financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the Government Sector Finance Regulation 2024 (GSF Regulation) and the Treasurer's Directions
- presents fairly icare's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of icare in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for
- Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

The Board's Responsibilities for the Financial Statements.

The Board of Directors of icare are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulation and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board of Directors determine is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Level 19, Darling Park Tower 2, 201 Sussex Street, Sydney NSW 2000
GPO Box 12, Sydney NSW 2001 | **t** 02 9275 7101 | mail@audit.nsw.gov.au | audit.nsw.gov.au

In preparing the financial statements, the Board of Directors are responsible for assessing icare's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf.. www.auasb.gov.au/auditors_responsibilities/ar6.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that icare carried out its activities effectively, efficiently, and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.

Weini Liao
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

27 September 2024
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
REVENUE			
Service fee revenue	2.1	1,252,625	1,095,173
Investment revenue		421	263
Other revenue		476	1,528
Total Revenue		**1,253,522**	**1,096,964**
EXPENSES			
Employee related	2.2	314,823	275,545
Other operating expenses	2.3	930,168	814,132
Grants	2.4	6,332	7,823
Total Expenses		**1,251,323**	**1,097,500**
Gain on disposal of assets		-	536
Lease impairment losses	4.4	(2,199)	-
Net result		**-**	**-**
Total Comprehensive Income		**-**	**-**

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2024

	Notes	2024 $'000	2023 $'000
ASSETS			
Cash and cash equivalents	4.1	7,592	5,174
Receivables and prepayments	2.5	268,886	239,247
Property, plant and equipment	4.2	6,103	7,611
Intangible assets	4.3	61,483	25,385
Right of use assets	4.4	80,741	89,190
Total Assets		**424,805**	**366,607**
LIABILITIES			
Payables	2.6	271,922	210,426
Provisions	4.5	49,291	47,124
Lease liabilities	4.4	90,513	95,978
Total Liabilities		**411,726**	**353,528**
Net Assets		**13,079**	**13,079**
EQUITY			
Accumulated funds		13,079	13,079
Total Equity		**13,079**	**13,079**

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2024

	2024 $'000	2023 $'000
Accumulated funds		
Balance at the beginning of financial year	13,079	13,079
Net Result for the year	-	-
Other Comprehensive Income	-	-
Total other comprehensive income	**-**	**-**
Total comprehensive income for the year	**-**	**-**
Balance at the end of the financial year	**13,079**	**13,079**

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts			
Service fees		1,206,837	1,082,630
Interest received		421	263
Other receipts		558	1,446
Total Receipts		**1,207,816**	**1,084,339**
Payments			
Agent remuneration		(576,836)	(509,605)
Employee related		(310,079)	(273,331)
Grants		(6,332)	(7,823)
Other payments		(264,761)	(271,449)
Total Payments		**(1,158,008)**	**(1,062,208)**
NET CASH FLOWS FROM OPERATING ACTIVITIES	**4.1**	**49,808**	**22,131**
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of property, plant and equipment and intangibles	4.2 & 4.3	(47,390)	(19,983)
NET CASH FLOWS USED IN INVESTING ACTIVITIES		**(47,390)**	**(19,983)**
NET (DECREASE) / INCREASE IN CASH AND CASH EQUIVALENTS		**2,418**	**2,148**
Opening cash and cash equivalents		5,174	3,026
CLOSING CASH AND CASH EQUIVALENTS	**4.1**	**7,592**	**5,174**

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2024

1. Overview

1.1. About the Entity

Insurance and Care NSW (icare) is a NSW government agency. icare is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015 the Act*). Under the Act icare has the following functions:

- to act for the Nominal Insurer in accordance with section 154C of the *Workers Compensation Act 1987*,
- to provide services (including staff and facilities) for any relevant authority, or for any other person or body, in relation to any insurance or compensation scheme administered or provided by the relevant authority or that other person or body,
- to enter into agreements or arrangements with any person or body for the purposes of providing services of any kind or for the purposes of exercising the functions of the Nominal Insurer,
- to monitor the performance of the insurance or compensation schemes in respect of which it provides services,
- such other functions as are conferred or imposed on it by or under this or any other Act.

These financial statements for the year ended 30 June 2024 have been authorised by the Chairman of the Board of icare and the Interim Chief Executive Officer and Managing Director of icare on behalf of the Board of Directors of icare on 26 September 2024.

1.2. Basis of preparation and material accounting policies

These financial statements are general purpose financial statements which have been prepared on an accrual basis in accordance with:

- applicable Australian Accounting Standards (which include Australian Accounting Interpretations);
- the requirements of the *Government Sector Finance Act 2018*, the *Government Sector Finance Regulation 2024* and NSW Treasurer's directions.

Judgements, key assumptions and estimations made by management are disclosed in the relevant notes to the financial statements.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 24-06 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

1.2.1. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.2. Going concern basis

These financial statements have been prepared on a going concern basis.

Notes to the financial statements

for the year ended 30 June 2024

1.2.3. Use of estimates and judgements

The preparation of financial statements requires management to make judgments, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular information about significant areas of estimation uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amount recognised in the financial statements are described in the following notes:

- Note 3 – Risk Management;
- Note 4.4- Leases; and
- Note 4.5 – Provisions.

1.2.4. Taxation

icare is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

1.2.5. Comparative information

Except when an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous period for all amounts reported in the financial statements.

1.2.6. Accounting standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2024. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of icare:

- AASB 17 Insurance Contracts
- AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector
- AASB 18 Presentation and Disclosure in Financial Statements

icare's related entities have commenced the AASB 17 implementation project with a view to being compliant with the public sector equivalent of AASB 17 *Insurance Contracts* by FY2026/27.

icare itself will not adopt AASB 17 as it does not carry-on insurance business. However, the schemes icare supports will incur costs to implement and comply with the AASB 17 which will be recognised in icare and passed on to the impacted schemes through the service fee process.

Notes to the financial statements

for the year ended 30 June 2024

2. Service activities

Overview

This section provides analysis and commentary on icare's service activities. Service activities involve all activities undertaken in relation to the provision of services to the Scheme's serviced by icare.

In accordance with the *State Insurance and Care Governance Act 2015*, icare provides services to Lifetime Care and Support Authority of NSW, NSW Self Insurance Corporation, NSW Workers Insurance Scheme, Sporting Injuries Compensation Authority, Workers Compensation (Dust Diseases) Authority and the Building Insurers' Guarantee Corporation (the Schemes).

Under the arrangement, the indirect costs of operating Schemes are incurred by icare and recovered as Service Fees at cost from those schemes. These costs are allocated to the Schemes based on an assessment of the benefit each Scheme is receiving from the provision of these services. This assessment is reviewed each year and approved by the Board as part of icare's budgeting processes.

These services include the provision of staff, claims handling, facilities, general business expenses and governance services. Revenue is recognised as the related services are provided to each entity.

icare through the NSW Self Insurance Corporation provides claims management and administrative support such as actuarial services to the Electricity Ministerial Assets Holding Corporation (Generators) and the Electricity Transmission Ministerial Holding Corporation (Transgrid).

2.1. Service fee revenue

	2024 $'000	2023 $'000
Lifetime Care and Support Authority of NSW	68,064	64,640
NSW Self Insurance Corporation	288,645	273,605
NSW Workers Insurance Scheme	855,321	719,264
Sporting Injuries Compensation Authority	256	220
Workers Compensation (Dust Diseases) Authority	39,623	37,003
Generators and Transgrid	716	441
	1,252,625	**1,095,173**

Notes to the financial statements

for the year ended 30 June 2024

2.2. Employee related

	2024 $'000	2023 $'000
Salaries and wages (including Annual leave)	262,030	230,082
Long service leave	4,344	3,532
Superannuation	27,240	23,192
Payroll tax and fringe benefit tax	16,082	14,163
Allowances	2,920	2,772
Workers' compensation insurance	2,207	1,804
	314,823	**275,545**

Notes to the financial statements

for the year ended 30 June 2024

2.3. Other operating expenses

	2024 $'000	2023 $'000
Agent remuneration	661,994	536,287
Advertising, promotion and publicity	977	1,144
Auditor's remuneration - Audit Office of NSW – audit of financial statements for icare and serviced entities	3,313	3,006
Other external audits	376	480
Internal audit and reviews	864	811
Building maintenance, repairs and management	435	434
Board and Committee fees	1,005	1,124
Consultants – Actuarial fees	6,785	8,972
Consultants – Other	6,307	9,881
Contractors	64,988	61,269
Communication expenses	1,507	1,906
Depreciation and amortisation expense	20,351	16,014
Contingent workers	15,421	33,283
ICT Services- Managed Service	21,151	18,311
Insurance	1,379	730
Interest expense on leased liabilities	2,239	2,916
Legal Fees	14,615	13,283
Other miscellaneous	14,411	17,155
Other accomodation related expenses	5,182	5,736
Other repairs and maintenance	76	78
Reinsurance administration and consulting fees	1,820	1,538
Printing	2,839	3,213
Risk Consulting Services	1,333	1,650
Service Fees charged from other icare entities	-	6
Service NSW Service fees	18,342	15,174
Software Licences	58,873	55,805
Stores	1,136	1,518
Training	1,871	1,756
Travel and vehicle expenses	578	652
	930,168	**814,132**

Notes to the financial statements

for the year ended 30 June 2024

2.3. Other operating expenses (continued)

Agent remuneration is paid to Scheme Agents for services provided to icare for the insurance activities delivered through NSW Self Insurance Corporation and NSW Workers Insurance Scheme.

Risk consulting fees are not paid to brokers. These fees are paid to Corporate Scorecard (Equifax) for administering the HBCF eligibility assessments and advising icare on the eligibility of builders to purchase HBCF policies by reviewing the insolvency risk.

2.4. Grants

Overview

icare invests in research, innovation and evidence-based initiatives with partners that focus on prevention and post injury care that improve the well-being of NSW communities.

	2024 $'000	2023 $'000
Grants	**6,332**	**7,823**

2.5. Receivables

Overview

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. icare has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue. The settlement period for receivables is 14 days from the date of issue of invoices.

Receivables represent amounts due from the entities that icare provides support and services

Prepayments primarily relate to scheme agent remuneration paid in advance for the September 2024 quarter in relation to the insurance activities of icare and the entities it supports.

No receivables are considered impaired (2023 $nil).

Notes to the financial statements

for the year ended 30 June 2024

2.5. Receivables (continued)

Refer to Note 3 for further information regarding credit risk, liquidity risk and market risk arising from trade debtors that are neither past due nor impaired.

	2024 $'000	2023 $'000
Service fees receivable from relevant entities		
Lifetime Care and Support Authority of NSW	5,477	5,304
Motor Accident Injuries Treatment and Care Benefits Fund (MAITC)	1,208	1,017
NSW Self Insurance Corporation	42,407	23,108
NSW Workers Insurance Scheme	98,027	70,217
Sporting Injuries Compensation Authority	17	26
Workers Compensation (Dust Diseases) Authority	3,738	4,857
Generators and Transgrid	58	217
Prepayments	113,896	125,095
Receivables – other	87	320
GST receivable	3,971	9,085
	268,886	**239,247**

Notes to the financial statements

for the year ended 30 June 2024

2.6. Payables

Overview

Payables represent liabilities for goods and services provided to icare and other amounts. They are settled in accordance with the suppliers terms.

Details regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables are disclosed in Note 3.

	2024 $'000	2023 $'000
Agents remuneration	227,648	153,689
Trade Creditors	36,602	49,260
Accrued salaries, wages and on-costs	7,672	7,477
Total Payables	**271,922**	**210,426**

Notes to the financial statements

for the year ended 30 June 2024

3. Risk management

Overview

icare applies a consistent and integrated approach to enterprise risk management. icare’s risk management framework sets out the approach to managing key risks and meeting strategic objectives. icare’s risk management framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare’s risk management framework include: risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. icare’s approach is to integrate risk management into the broader management processes of the organisation. It is icare’s philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by icare to classify financial risk are:

- Market risk (Note 3.1);
- Interest rate risk (Note 3.2);
- Liquidity risk (Note 3.3); and
- Credit risk (Note 3.4).

icare’s principal financial instruments are outlined below. These financial instruments arise directly from icare's operations or are required to finance these operations. icare does not enter into or trade financial instruments, including derivative instruments, for speculative purposes.

icare's main risks arising from financial instruments are outlined below, together with icare's objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included throughout these financial statements.

Notes to the financial statements

for the year ended 30 June 2024

3. Risk management (continued)

Financial instrument categories

	Note	Category	Carrying Amount 2024 $'000	Carrying Amount 2023 $'000
Financial Assets				
Class:				
Cash and cash equivalents	4.1	Amortised cost	7,592	5,174
Receivables[1]	2.5	Amortised cost	151,019	105,067
Financial Liabilities				
Class:				
Payables[2]	2.6	Amortised cost	271,922	210,426

Notes:
[1]Excludes statutory receivables and prepayments (i.e. not within scope of AASB 7)
[2]Excludes statutory payables and unearned revenue (i.e. not within scope of AASB 7).

No collateral is held by icare. icare has not granted any financial guarantees.

3.1. Market risk

Market risk is the risk of variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

icare has no significant exposure to market risk as it does not hold any investments or securities traded in the market.

3.2. Interest rate risk

Interest rate risk is the risk that the fair value of a financial instrument will fluctuate because of changes in market interest rates. The value of icare’s liabilities is also affected by interest rate fluctuations.

3.2.1. Exposure

Interest rate risk arises as a result of icare holding financial instruments which are subject directly or indirectly to changes in value as a result of interest rate fluctuations. icare liabilities are similarly subject directly or indirectly to changes in value as a result of interest rate fluctuations.

Notes to the financial statements

for the year ended 30 June 2024

3.2.2. Quantitative analysis of exposure

The following table provides the sensitivity analysis of interest rate risk affecting applicable financial assets on the net result and equity of icare. A reasonably possible change of +/- 1% is used, consistent with current trends in interest rates. The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility.

	Carrying Amount $'000	-1%		+1%	
		Net Result $'000	Equity $'000	Net Result $'000	Equity $'000
2024					
Cash and cash equivalents	7,592	(76)	(76)	76	76
2023					
Cash and cash equivalents	5,174	(52)	(52)	52	52

	Floating Interest Rate	Fixed Interest Rates		
		< 1 year $'000	1-5 years $'000	> 5 years $'000
2024				
Class				
Cash	7,592	-	-	-
Assets	**7,592**	**-**	**-**	**-**
2023				
Class				
Cash	5,174	-	-	-
Assets	**5,174**	**-**	**-**	**-**

Notes to the financial statements

for the year ended 30 June 2024

3.3. Liquidity risk

Liquidity risk is the risk that icare will be unable to meet its payment obligations when they fall due. During the current year there were no loans payable. No assets have been pledged as collateral. icare is fully funded by the entities to which it provides services.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in NSW Treasury Circular 11/12. For small business suppliers, where terms are not specified, payment is made not later than 30 days from date of receipt of a correctly rendered invoice. For other suppliers, if trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice is received.

icare paid no interest to small business suppliers for late payment of invoices in accordance with Government guidelines. (2023: Nil)

The table below summarises the maturity profile of icare financial liabilities, together with the interest rate exposure.

Interest rate exposure of financial liabilities

	Nominal Amount	Interest Rate Exposure		
		Fixed Rate $'000	Variable Rate $'000	Non-Interest Bearing $'000
2024				
Payables	271,922	-	-	271,922
2023				
Payables	210,426	-	-	210,426

Maturity Analysis of financial liabilities

	Interest Rate Exposure		
	< 1 year $'000	1-5 years $'000	> 5 years $'000
2024			
Payables	271,922	-	-
2023			
Payables	210,426	-	-

Notes to the financial statements

for the year ended 30 June 2024

3.4. Credit risk

Credit risk arises where there is the possibility of icare's debtors defaulting on their contractual obligations, resulting in a financial loss to icare. The maximum exposure to credit risk at balance date is generally represented by the carrying amount of the financial assets net of any allowance for impairment as indicated in the statement of financial position (refer Note 2.5).

Credit risk arises from the financial assets of icare, including cash and receivables. No collateral is held by icare. icare has not granted any financial guarantees.

3.4.1. Cash

Cash comprises cash on hand, bank balances within the NSW Treasury Banking System and term deposits with a maturity of less than 3 months. Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

3.4.2. Receivables

All trade debtors are recognised as amounts receivable as at balance date. Collectability of trade debtors is reviewed on an ongoing basis. An allowance for impairment is raised when there is objective evidence that icare will not be able to collect all amounts due. All debts are from government agencies and the credit terms are monitored by management. No interest is earned on trade debtors.

3.5. Fair value estimation

The carrying amounts of icare’s financial assets and liabilities at the end of the reporting year approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting year or were short term in nature.

Notes to the financial statements

for the year ended 30 June 2024

4. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

4.1. Cash and cash equivalents

Overview

For the purposes of the statement of cash flows, cash and cash equivalents includes cash at bank and on hand, and term deposits with a maturity of less than 3 months.

Refer to Note 3 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

	2024 $'000	2023 $'000
Cash at bank	7,592	5,174
	7,592	**5,174**

Reconciliation of cash flows from operating activities to Net Result

	2024 $'000	2023 $'000
Net cash flow from operating activities	49,808	22,131
Depreciation and amortisation	(20,351)	(16,014)
Assets impaired	(2,199)	-
Gain on disposal of assets	-	536
Asset revaluation	-	3,689
Increase/(decrease) in receivables	29,638	31,430
(Increase)/decrease in payables	(61,496)	(50,272)
(Increase)/decrease in provisions	(2,167)	1,642
(Increase)/decrease in net Right of use asset and liability	6,767	6,858
Net result per Statement of Comprehensive Income	**-**	**-**

Notes to the financial statements

for the year ended 30 June 2024

4.2. Property, plant and equipment

Overview

Plant and equipment are recorded at cost on acquisition and subsequently carried at fair value less accumulated depreciation and impairment.

Physical non-current assets costing more than five thousand dollars individually are capitalised.

Non-specialised assets with short useful lives are measured at depreciated historical cost, as an approximation of fair value. icare has assessed that any difference between fair value and depreciated historical cost is unlikely to be material.

Depreciation is provided for on a straight-line basis. The rates applied are:

	2024 %	2023 %
	per annum	per annum
Office machines and equipment	20.0	20.0
Computer hardware	20.0-33.3	20.0-33.3
Motor Vehicle	20.0	20.0

Leasehold improvements are depreciated over the unexpired term of the respective leases or the estimated life of the improvements whichever is the shorter.

Restoration costs

The present value of the estimated cost of dismantling and removing an asset and restoring the office sites is included in the cost of an asset, to the extent it is recognised as a liability.

Notes to the financial statements

for the year ended 30 June 2024

4.2 Property, plant and equipment (continued)

	Capital Work in Progress $'000	Leasehold Improvements $'000	Office Machines and Equipment $'000	Computer Hardware $'000	Total $'000
At 1 July 2023 at fair value					
Gross carrying amount	1,499	38,235	255	136	40,125
Accumulated depreciation and impairment	-	(32,132)	(246)	(136)	(32,514)
Net carrying amount	**1,499**	**6,103**	**9**	**-**	**7,611**
At 30 June 2024 at fair value					
Gross carrying amount	-	38,789	255	1,254	40,298
Accumulated depreciation and impairment	-	(33,434)	(248)	(513)	(34,195)
Net carrying amount	**-**	**5,355**	**7**	**741**	**6,103**

Notes to the financial statements

for the year ended 30 June 2024

4.2 Property, plant and equipment (continued)

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the current reporting period is set out below:

	Capital Work in Progress $'000	Leasehold Improvements $'000	Office Machines and Equipment $'000	Computer Hardware $'000	Total $'000
Net carrying amount at start of the year	1,499	6,103	9	-	7,611
Additions	219	-	-	-	219
Transfers	(1,718)	554	-	1,164	-
Disposals	-	-	-	(46)	(46)
Depreciation writeback on disposal	-	-	-	46	46
Depreciation expense	-	(1,302)	(2)	(423)	(1,727)
Net carrying amount at end of the year	**-**	**5,355**	**7**	**741**	**6,103**

	Capital Work in Progress $'000	Leasehold Improvements $'000	Office Machines and Equipment $'000	Computer Hardware $'000	Total $'000
At 1 July 2022 at fair value					
Gross carrying amount	943	33,681	333	142	35,099
Accumulated depreciation and impairment	-	(31,231)	(323)	(142)	(31,696)
Net carrying amount	**943**	**2,450**	**10**	**-**	**3,403**
At 30 June 2023 at fair value					
Gross carrying amount	1,499	38,235	255	136	40,125
Accumulated depreciation and impairment	-	(32,132)	(246)	(136)	(32,514)
Net carrying amount	**1,499**	**6,103**	**9**	**-**	**7,611**

Notes to the financial statements

for the year ended 30 June 2024

4.2 Property, plant and equipment (continued)

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the prior reporting period is set out below:

	Capital Work in Progress $'000	Leasehold Improvements $'000	Office Machines and Equipment $'000	Computer Hardware $'000	Total $'000
Net carrying amount at start of the year	943	2,450	10	-	3,403
Additions	556	1,074	1	-	1,631
Revaluations	-	3,689	-	-	3,689
Disposals	-	(209)	(79)	(6)	(294)
Depreciation writeback on disposal	-	209	79	6	294
Depreciation expense	-	(1,110)	(2)	-	(1,112)
Net carrying amount at end of the year	**1,499**	**6,103**	**9**	**-**	**7,611**

4.3. Intangibles

icare recognises intangible assets only if it is probable that future economic benefits will flow to icare and the cost of the asset can be measured reliably. Intangible assets are measured initially at cost. Where an asset is acquired at no or nominal cost, the cost is its fair value at the date of acquisition.

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

icare reviews its amortisation rate and method on an annual basis.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for icare's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Intangible assets are tested for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to recoverable amount and the reduction is recognised as an impairment loss.

Amortisation is provided on a straight-line basis for all intangible assets so as to write off the depreciable amount of each asset as it is consumed over it's useful life.

Notes to the financial statements

for the year ended 30 June 2024

4.3 Intangibles (continued)

	Capital Work in Progress $'000	Computer Software $'000	Total $'000
At 1 July 2023			
Gross carrying amount	5,162	31,262	36,424
Accumulated amortisation and impairment	-	(11,039)	(11,039)
Net carrying amount	**5,162**	**20,223**	**25,385**
At 30 June 2024			
Gross carrying amount	47,177	36,417	83,594
Accumulated amortisation and impairment	-	(22,111)	(22,111)
Net carrying amount	**47,177**	**14,306**	**61,483**

A reconciliation of the carrying amount of each class of Intangibles at the beginning and end of the current reporting period is set out below:

	Capital Work in Progress $'000	Computer Software $'000	Total $'000
Net carrying amount at start of the year	5,162	20,223	25,385
Additions	47,170	-	47,170
Transfers from WIP	(5,155)	5,155	-
Amortisation (recognised in depreciation and amortisation)	-	(11,072)	(11,072)
Net carrying amount at end of the year	**47,177**	**14,306**	**61,483**

Notes to the financial statements

for the year ended 30 June 2024

4.3 Intangibles (continued)

	Capital Work in Progress $'000	Computer Software $'000	Total $'000
At 1 July 2022			
Gross carrying amount	6,190	11,882	18,072
Accumulated amortisation and impairment	-	(4,747)	(4,747)
Net carrying amount	**6,190**	**7,135**	**13,325**
At 30 June 2023			
Gross carrying amount	5,162	31,262	36,424
Accumulated amortisation and impairment	-	(11,039)	(11,039)
Net carrying amount	**5,162**	**20,223**	**25,385**

A reconciliation of the carrying amount of each class of intangibles at the beginning and end of the previous reporting period is set out below:

	Capital Work in Progress $'000	Computer Software $'000	Total $'000
Net carrying amount at start of the year	6,190	7,135	13,325
Additions	18,351	-	18,351
Transfers from WIP	(19,379)	19,379	-
Amortisation (recognised in depreciation and amortisation)	-	(6,291)	(6,291)
Net carrying amount at end of the year	**5,162**	**20,223**	**25,385**

Notes to the financial statements

for the year ended 30 June 2024

4.4. Leases

icare has applied AASB 16 to properties it leases to accommodate staff.

Under this standard, an asset (the right to use the leased item) and a financial liability to pay rentals are recognised at the commencement of the lease in the statement of financial position. The only exceptions are short-term and low-value leases. icare expenses short-term leases directly into the statement of comprehensive income.

The right-of-use assets are also subject to impairment. icare assesses at each reporting date, whether there is an indication that an asset may be impaired. If any indication exists, or when annual impairment testing for an asset is required, icare estimates the asset's recoverable amount. When the carrying amount of an asset exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount. After an impairment loss has been recognised, it is reversed only if there has been a change in the assumptions used to determine the asset's recoverable amount. The reversal is limited so that the carrying amount of the asset does not exceed its recoverable amount, nor exceed the carrying amount that would have been determined, net of depreciation, had no impairment loss been recognised for the asset in prior years. Such reversal is recognised in the net result.

Right-of-use assets under leases

	2024 $'000	2023 $'000
Right of use asset		
Cost (gross carrying amount)	106,506	107,403
Accumulated depreciation	(25,765)	(18,213)
Total right of use asset	**80,741**	**89,190**

Reconciliation

A reconciliation of the carrying amount of the right of use lease asset at the beginning and end of the current reporting periods is set out below:

	2024 $'000	2023 $'000
Balance at 1 July	89,190	106,194
Additions	1,301	1,132
Disposals	-	(11,508)
Depreciation writeback on disposal	-	1,982
Impairment	(2,199)	-
Depreciation	(7,551)	(8,610)
Balance at 30 June	**80,741**	**89,190**

Notes to the financial statements

for the year ended 30 June 2024

4.4 Leases (continued)

Lease liabilities

The following table presents liabilities under leases:

	2024 $'000	2023 $'000
Balance at 1 July	95,978	111,765
Additions	1,169	1,131
Disposal	-	(10,061)
Interest expenses	2,239	2,916
Payments	(8,873)	(9,773)
Balance at 30 June	**90,513**	**95,978**

The maturity profile of icare's future minimum lease payments under non-cancellable leases at 30 June are shown in the following table:

	2024 $'000	2023 $'000
Outstanding lease liability		
Not later than one year	9,395	9,907
Later than one year but not later than five years	36,044	40,350
Later than five years	59,272	74,832
Total (including GST)	104,711	125,089
Less: GST recoverable from Australian Tax Office	(9,519)	(11,372)
Total (excluding GST)	**95,192**	**113,717**

The reconciliation between the total future minimum lease payments for finance leases and their present value as shown in the statement of financial position follows:

	2024 $'000	2023 $'000
Total minimum finance lease payments	104,711	113,717
Less: future finance charges	(14,198)	(17,739)
Present value of minimum lease payments as per Statement of financial position	**90,513**	**95,978**

Notes to the financial statements

for the year ended 30 June 2024

4.5. Provisions

	2024 $'000	2023 $'000
Employee benefits and related on-costs		
Annual leave entitlements including on-costs	22,680	20,830
Long service leave entitlements including on-costs	20,685	18,101
Other provisions	5,926	8,193
Total Provisions	**49,291**	**47,124**
Aggregate employee benefits and related on-costs		
Annual leave entitlements including on-costs	22,680	20,830
Long service leave entitlements including on-costs	20,685	18,101
Accrued salaries, wages and on-costs (refer Note 2.6)	7,672	7,477
	51,037	**46,408**

Employee benefits and related oncosts

It is expected that the leave provisions and related on-costs will be settled over the following years:

	2024 $'000	2023 $'000
Expected to be settled no more than twelve months		
Annual leave and related on-costs	22,680	20,830
Long service leave and related on-costs	1,984	1,666
	24,664	22,496
Expected to be settled after more than twelve months		
Long service leave and related on-costs	18,701	16,435

Notes to the financial statements

for the year ended 30 June 2024

4.5.1. Salaries and wages, annual leave, sick leave and on-costs

Salaries and wages (including non-monetary benefits) and paid sick leave that are expected to be settled wholly within twelve months after the end of the year in which the employees render the service are recognised and measured at the undiscounted amounts of the benefits.

Annual leave that is not expected to be settled wholly before twelve months after the end of the annual reporting year in which the employees render the related service. As such, it is required to be measured at present value in accordance with AASB 119 Employee Benefits. icare has determined that the effect of discounting is immaterial to the annual leave liability.

Unused non-vesting sick leave does not give rise to a liability as it is not considered probable that sick leave taken in the future will be greater than the benefits accrued in the future.

4.5.2. Superannuation and long service leave

The superannuation expense for accumulation funds is calculated as a percentage of employees' salary..

The liability for long service leave ¡s measured as the accrued long service leave benefits with an allowance for superannuation on-cost, payroll tax and workers compensation on-cost.

The calculation is actuarially performed.

4.5.3. Consequential on-costs

Consequential costs to employment are recognised as liabilities and expenses where the employee benefits to which they relate have been recognised. This includes outstanding amounts of payroll tax, workers' compensation insurance premiums and fringe benefits tax.

4.5.4. Other provision

A leasehold make-good provision is recognised for the estimate of future payments for restoration upon termination of the leases of the current office premises. The effect of discounting is immaterial.

Notes to the financial statements

for the year ended 30 June 2024

4.5.4. Other provision (continued)

The icare remediation provision was created for the expenses associated with remediation work required as a result of the Statutory reviews of icare carried out in 2020 & 2021. These remediation activities have been finalised at 30 June 2024.

	icare remediation $'000	Leasehold make-good $'000	Total $'000
2024			
Carrying amount at the beginning of financial year	2,267	5,926	8,193
Additional provisions	1,312	-	1,312
Utilisation	(3,579)	-	(3,579)
Carrying amount at end of financial year	**-**	**5,926**	**5,926**
2023			
Carrying amount at the beginning of financial year	11,548	2,304	13,852
Additional provisions	5,232	3,689	8,921
Utilisation	(14,513)	(67)	(14,580)
Carrying amount at end of financial year	**2,267**	**5,926**	**8,193**

4.6. Contingent liabilities and contingent assets

icare does not have any known contingent liabilities or assets at reporting date.

Notes to the financial statements

for the year ended 30 June 2024

4.7. Related party disclosures

Overview

As the service entity icare transacts with other entities controlled by the NSW government which have been disclosed throughout the report.

During the year, icare did not enter into transactions with key management personnel, their close family members and controlled or jointly controlled entities thereof other than those disclosed below.

icare's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. Compensation received is as follows:

	2024 $'000	2023 $'000
Short term employee benefits		
Salaries	6,323	6,295
Other long-term employee benefits	346	347
Termination benefits	1,014	307
Total Remuneration	**7,683**	**6,949**

4.8. Post balance date events

icare announced structural changes in July 2024.

The current proposal for the new structure is consistent with the NSW Government target of reducing senior executive roles by at least 15%. The proposed changes may result in a 25% reduction in group executive roles and a 20% reduction in senior leadership roles. At a whole of organisation level, the proposed changes will result in a 7% reduction in roles. The revised organisational structure will help build icare's efficiency and long-term sustainability.

- END OF AUDITED FINANCIAL STATEMENTS -

icare

NSW Workers Insurance Scheme

Insurance for NSW

HBCF

Lifetime Care

Dust Diseases Care

Sporting Injuries Compensation Authority

NSW Workers Insurance Scheme

Workers Insurance Financial statements

for the year ended 30 June 2024

Contents

Notes to the financial statements

Statement by the board of directors

for the year ended 30 June 2024

NSW Workers Insurance Scheme

Financial Statements for the year ended 30 June 2024

In the opinion of the Board of Directors:

(a) The financial statements of the NSW Workers Insurance Scheme have been prepared in accordance and comply with Australian Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board;

(b) The financial statements for the year ended 30 June 2024 exhibit a true and fair view of the position and transactions of the NSW Workers Insurance Scheme; and

(c) The directors are not aware of any circumstances as at the date of this certificate which would render any particulars included in the financial statements misleading or inaccurate.

Signed on behalf of the Board of Directors of Insurance and Care NSW.

John Robertson
Chairman
Insurance and Care NSW
26 September 2024

Stuart Farquharson
Interim Chief Executive Officer and
Managing Director
NSW Workers Insurance Scheme
and Insurance and Care NSW
26 September 2024

INDEPENDENT AUDITOR'S REPORT

Workers Compensation Nominal Insurer (trading as the NSW Workers Insurance Scheme)

To the Treasurer, Minister for Work Health and Safety, and Board of Directors of Insurance and Care NSW

Opinion

I have audited the accompanying financial statements of the Workers Compensation Nominal Insurer (the Scheme), which comprise the statement by the board of directors, the statement of comprehensive Income for the year ended 30 June 2024, the statement of financial position as at 30 June 2024, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policies and other explanatory information.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards
- present fairly the Scheme's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Scheme in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Level 19, Darling Park Tower 2, 201 Sussex Street, Sydney NSW 2000
GPO Box 12, Sydney NSW 2001 | **t** 02 9275 7101 | mail@audit.nsw.gov.au | audit.nsw.gov.au

Key Audit Matters

Key audit matters are those matters that, in my professional judgement, were of most significance in my audit of the financial statements for the year ended 30 June 2024. These matters were addressed in the context of my audit of the financial statements as a whole, and in forming my opinion thereon, I do not provide a separate opinion on these matters.

Key Audit Matter	How my audit addressed the matter
Valuation of outstanding claims liability	
At 30 June 2024, the Scheme recorded an outstanding claims liability balance of $22.0 billion. The valuation of the outstanding claims liability involves significant judgement in determining the timing and value of expected future payments for claims incurred and related costs to settle the claims. In determining the valuation of the liabilities, the Scheme engages actuarial specialists to model and develop assumptions to estimate the outstanding claims liability. I considered this to be a key audit matter because of the: • financial significance of the outstanding claims liability • degree of judgement in developing assumptions and the complexity of valuation models. The key inputs and judgements involved in estimating the outstanding claim liability include: – discount rates – assumed rates of inflation, particularly in the near term – assumptions as to the timing of reported claim payments – assumptions over the number and size of claims incurred but not reported – assumptions over the future costs of claims handling expenses – allowance for risk in estimating future cash flows through the inclusion of a risk margin – assumptions that estimate the extent of whole person impairment and incidence of future psychological claims. The level of judgement means that the valuation of the outstanding claims liability may change significantly and unexpectedly due to changes in assumptions. Details on the valuation techniques, inputs and assumptions are disclosed in Note 2.3.	Key audit procedures included the following: • with the assistance of audit actuarial specialists: – evaluated the competence, capabilities and objectivity of the Scheme's actuary – gained an understanding of the work of the Scheme's actuary and evaluated the appropriateness of their work, including their models – assessed the valuation methods and approach used by the Scheme's actuary for consistency with industry practice and the underlying claims exposure – assessed the assumption setting process, including data on the Scheme's obligations to policyholders/beneficiaries and claims payment information used as inputs into the valuation models – assessed the economic assumptions derived by the Scheme Actuary, particularly inflation – assessed the results of the Scheme actuary's review of claim experience to determine how they inform the key assumptions adopted and the weighting the Scheme actuary places on the experience in relation to future trends and incidence – performed an overall assessment of the valuation methodology, key assumptions and models used to derive the valuation of the outstanding claims liability • assessed the calculation of the outstanding claim liability balance and related financial statement disclosures against the requirements of applicable Australian Accounting Standards.

Key Audit Matter	How my audit addressed the matter
Valuation of unlisted investments	
At 30 June 2024, the Scheme held investments of $3.1 billion classified as Level 3 assets within the fair value hierarchy under Australian Accounting Standards (i.e. where significant unobservable inputs are used in the valuation). These investments mainly include: • units in unlisted wholesale property trusts • units in unlisted infrastructure trusts • units in unlisted equity trusts. Level 3 assets require judgment to be applied in determining their fair value, as the valuation inputs for these assets are not based on observable market transactions or other readily available market data. The valuation of Level 3 assets has a greater degree of uncertainty and subjectivity as there are alternative assumptions and valuation methods that may result in a range of valuation outcomes. The scheme engaged third parties to provide investment administration and custody services. Management values level 3 investments based on the Net Asset Value (NAV) of the trusts. Given the lack of observable inputs, there is uncertainty associated with the valuation of the underlying assets. I considered this to be a key audit matter because of the: • value of the Level 3 investments balance relative to total assets • degree of judgement and estimation uncertainty associated with the valuation. Details on the valuation techniques, inputs and assumptions are disclosed in Note 3.3.	Key audit procedures included the following: • reviewed control reports from the third party's auditor on the design and operating effectiveness of controls at investment managers • direct confirmation of the unit price of Level 3 unit trusts as at 30 June 2024 and the Scheme's holdings in those trusts • with the assistance of audit valuation specialists: – obtained, for a sample of unit trust investments, the valuation statements provided by external investment managers and assessed the reliability of the information received, including the frequency of pricing and liquidity of the units of the trust – obtained, for a sample of unit trusts, where available, independent assurance reports over investment – assessed the appropriateness of the valuation at 30 June 2024 • assessed the adequacy of the related financial statement disclosures against the requirements of applicable Australian Accounting Standards.
Operation of information technology (IT) systems and controls	
The financial reporting process is highly dependent on the recording and retention of financially relevant data in administration systems, the complete and accurate transfer of such data to financial reporting systems, and the correct embedding of accounting rules and controls in both financial reporting and administration systems. I considered this to be a key audit matter because of the volume of transactions processed through IT systems and the reliance on IT related controls for the purposes of financial reporting.	My approach is tailored based on the financial significance of the systems and whether there were automated processes supported by the systems. With the assistance of information technology audit specialists, key audit procedures included the following: • assessed the controls relating to: – access to systems and data, as well as programme changes to systems relevant to financial reporting – address the risk of unauthorised or erroneous changes being made to the system and data – ensure transactions are recorded consistently with relevant accounting rules • reviewed system and organisation control (SOC) reports from the third party's auditor on the

Key Audit Matter	How my audit addressed the matter
	design and operating effectiveness of controls, where technology services are provided by a third party • where we identified exceptions in our IT control procedures, we: – designed specific substantive procedures to mitigate the risk of the identified exception – expanded our analytical procedures to identify any material anomalies in the population and tested those transactions to confirm they were supported and accounted for correctly.
Outsourced claims activities	
For the year ended 30 June 2024, the Scheme outsourced a substantial component of the end-to-end claims management and payment process to external claim managers. The external claim managers performed claim processes on both their own claim systems and on Insurance and Care NSW's (icare) system, Guidewire Claim Centre ("Guidewire"), depending on when the claim was reported. Claims management is a key process within the Scheme as it facilitates the payment of funds out of the Scheme and the data captured is transmitted to the Scheme actuary to inform the assumptions used in the outstanding claim liability valuation. The external claim managers provide monthly and annual returns which form the basis of accounting entries in the Scheme's financial reporting systems when claims are managed on their own systems. The Scheme also obtains a service organisation controls report where claims managers respond to risks and control objectives provided by icare management on behalf of the Scheme. I considered this to be a key audit matter because the external claim managers are responsible for a material component of the reported claims expense and the policyholder data used in the calculation of the Scheme's outstanding claim liability.	For claims managed on Guidewire, key audit procedures included the following: • tested the design and operating effectiveness of controls • vouched a sample of claim payments, including key claim fields, to supporting evidence • tested management's reconciliation of claims cost between Guidewire and the Scheme's financial reporting systems at 30 June 2024. For claims managed on external claims managers' own system, key audit procedures included the following: • tested the reconciliation of the annual external claim manager returns to the Scheme's financial reporting systems at 30 June 2024 • with reference to Australian Auditing Standard ASA 402 "Audit Considerations Relating to an Entity Using a Service Organisation": – obtained an understanding of the services provided by the external claim managers and the internal controls relevant to the Scheme's financial statements – tested key controls over financial reporting within the external claims managers' control environment – tested the completeness of the external claim managers' claim data and vouched a sample of key claim fields to supporting evidence.

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Scheme, is responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, and for such internal control as the Board of Directors determines is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors is responsible for assessing the Scheme's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar6.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Scheme carried out its activities effectively, efficiently and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.

Weini Liao
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

27 September 2024
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
Gross Written Premium		4,332,605	3,582,841
Unearned premium movement		(90,532)	(107,577)
Gross earned premium		4,242,073	3,475,264
Hindsight adjustments		531,618	432,087
Net Earned premiums (a)	2.1	4,773,691	3,907,351
Gross Claims expense		(6,321,153)	(4,690,430)
Recoveries		130,009	122,992
Unexpired risk liability	2.4	(86,376)	84,971
Net claims expense (b)	2.2	(6,277,520)	(4,482,467)
Underwriting and other expenses (c)	2.5	(1,303,176)	(1,149,074)
Underwriting result (a+b+c)		**(2,807,005)**	**(1,724,190)**
Investment income		928,066	1,175,224
Investment management expense		(16,406)	(17,961)
Net investment revenue	3.1	911,660	1,157,263
Other income		18,753	27,910
Net Result		**(1,876,592)**	**(539,017)**
Total Comprehensive Income		**(1,876,592)**	**(539,017)**

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2024

	Notes	2024 $'000	2023 $'000
Assets			
Cash and cash equivalents	5.1	620,678	591,849
Investments	3.2	17,024,993	17,564,484
Trade and other receivables	2.6	1,869,264	1,723,841
Recoveries receivable	2.3.1	440,573	388,727
Intangible assets	5.2	1,401	16,231
Total assets		**19,956,909**	**20,285,132**
Liabilities			
Investment liabilities	3.2	143,201	1,208,351
Trade and other payables	2.7	202,548	168,764
Unearned premiums	2.4	867,061	776,529
Outstanding claims	2.3.1	22,042,028	19,609,031
Unexpired risk liability	2.4	324,876	238,500
Security deposits	5.4	38,641	68,811
Total liabilities		**23,618,355**	**22,069,986**
Net assets		**(3,661,446)**	**(1,784,854)**
Accumulated funds		**(3,661,446)**	**(1,784,854)**

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2024

	2024 $'000	2023 $'000
Accumulated funds		
Balance at the beginning of financial year (1 July)	(1,784,854)	(1,245,837)
Net Result for the year	(1,876,592)	(539,017)
Total Comprehensive Income	**(1,876,592)**	**(539,017)**
Balance at the end of the financial year (30 June)	**(3,661,446)**	**(1,784,854)**

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
Cash flows from operating activities			
Premiums received		4,482,922	3,793,023
Recoveries received		77,286	76,351
Claims paid		(3,889,744)	(3,273,194)
Total Premiums/Recoveries less claims		**670,464**	**596,180**
Receipts			
Proceeds from sale of investments		548,445	473,533
Investment returns received		25,097	17,031
Other receipts		16,493	28,314
Total Receipts		**590,035**	**518,878**
Payments			
Security deposits		(29,560)	(4,625)
Service fees		(827,180)	(700,156)
Statutory levies paid		(368,481)	(351,171)
Other payments		(6,449)	(44,509)
Total Payments		**(1,231,670)**	**(1,100,461)**
Net cash flows from operating activities	**5.1**	**28,829**	**14,597**
Net increase/(decrease) in cash and cash equivalents		**28,829**	**14,597**
Cash and cash equivalents at the beginning of the financial year		591,849	577,252
Cash and cash equivalents at the end of the financial year	**5.1**	**620,678**	**591,849**

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2024

1. Overview

1.1. About the Scheme

The NSW Workers Insurance Scheme is a not-for-profit entity that operates as a licensed workers compensation insurer and trades under the registered business name of "NSW Workers Insurance Scheme" (the Scheme). The Workers Compensation Nominal Insurer is established under the *Workers Compensation Act 1987* (the Act) and was created on 18 February 2005 by the Workers Compensation Amendment (Insurance Reform) Act 2003. It commenced operations on 1 July 2005. Under the State Insurance & Care Governance Act 2015, Insurance & Care NSW (icare) acts for the Nominal Insurer in accordance with section 154C of the Workers Compensation Act 1987.

The Scheme's financial statements include the Workers Compensation Insurance Fund (Insurance Fund) that holds premiums and all other funds received which is used to meet the Scheme's liabilities.

The Act states that the Nominal Insurer is not and does not represent NSW (the state) or any authority of the state. The insurance claim liabilities of the Nominal Insurer can only be satisfied from the Insurance Fund and are not liabilities of the State, icare or any other authority of the State.

The Scheme is not consolidated as part of the NSW Total State Sector Accounts or icare accounts. icare provides services to the Scheme.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. The Scheme is one such scheme.

The financial statements for the year ended 30 June 2024 have been authorised for issue by the Chairman of the Board of icare and the Interim Chief Executive Officer and Managing Director of the Scheme on behalf of the Board of Directors of icare on 26 September 2024.

1.2. Basis of preparation and material accounting policies

The Scheme's financial statements are general purpose financial statements which have been prepared under the Act using the accrual basis of accounting and are in accordance with applicable Australian Accounting Standards (which include Australian Accounting Interpretations).

The statement of financial position is presented on a liquidity basis. Assets and liabilities are presented in decreasing order of liquidity and do not distinguish between current and non-current. All balances are expected to be recovered or settled within twelve months, except for financial investments, outstanding claims, unexpired risk liability, security deposits and intangibles.

Unless otherwise stated in the notes, assets and liabilities are prepared on a historical cost basis.

All amounts are rounded to the nearest one thousand dollars unless otherwise stated and are expressed in Australian currency, which is the functional currency of the Scheme.

1.2.1. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

Notes to the financial statements

for the year ended 30 June 2024

1.2.2. Going concern basis

These financial statements have been prepared on a going concern basis. Despite the accumulated deficit, the Scheme can pay its debts as and when they fall due. Refer to Note 5.5 for more information on the Scheme's Target Operating Zone for capital management.

1.2.3. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular, information about significant areas of estimation uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amount recognised in the financial statements are described in the following notes:

- Note 2.3 – Net outstanding claims liability;
- Note 2.4- Unearned premiums and unexpired risk liability; and
- Note 3 & 4 – Investment Activities and Risk Management

1.2.4. Taxation

The Australian Taxation Office has issued Private Rulings that the income of the Scheme is not assessable income and that the Workers Compensation Insurance Fund is exempt from income tax. This exemption was granted from establishment date in 2005 and is effective to June 2026. Management have considered whether a taxable position post June 2026 is likely and concluded that the exemption will be sought and granted for periods post this date.

1.2.5. Comparative information

Except when an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

1.2.6. Accounting standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2024. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of the Scheme:

- AASB 17 Insurance Contracts
- AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector
- AASB 18 Presentation and Disclosure in Financial Statements

Notes to the financial statements

for the year ended 30 June 2024

1.2.6. Accounting standards issued but not yet effective (continued)

New accounting standards and interpretations

AASB 17 *Insurance Contracts* ("AASB 17") was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector was issued in December 2022 and amends AASB17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (Insurance Contracts), AASB 1023 (General Insurance Contracts) and AASB 1038 (Life Insurance Contracts).

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard.

The main modifications to AASB 17 include providing public sector entities with:

(a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;

(b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;

(c) an exemption from sub-grouping contracts issued no more than a year apart;

(d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and

(e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

The first applicable reporting period for the Scheme will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contracts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact the Scheme's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

Notes to the financial statements

for the year ended 30 June 2024

1.2.6. Accounting standards issued but not yet effective (continued)

The relevant key areas of consideration under AASB 17 *Insurance Contracts* are set out below:

Risk Adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that the Scheme will apply a “bottom-up approach” which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Contract boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.

The Scheme has commenced an implementation project to ensure that it will be able to meet the requirements of AASB 17. This project is expected to be completed by July 2025 to allow icare to have one full year of a parallel run before the commencement of AASB 17 on 1 July 2026. icare will continue to assess the impact of the new requirements and emerging industry guidance on financial statements.

Notes to the financial statements

for the year ended 30 June 2024

2. Underwriting activities

Overview

This section provides analysis and commentary on the Scheme's underwriting activities. Underwriting, in simple terms, is the agreement by the insurer to assume insurance risk in return for a premium paid by the insured. The underwriter assesses the quality of the risk and prices it accordingly.

2.1. Revenue

Revenue mainly comprises premiums charged for providing insurance coverage. Premiums are classified as either:

- Written premium relates to amounts charged to policy holders on premiums written in the current financial year. Closed business relates to premium actually written, issued and booked. Unclosed business relates to premium in the current period that is still to be written.
- Premiums received and premiums receivable are recognised as written premium in the statement of comprehensive income from the date of attachment of risk. The pattern of recognition over the policy periods is based on time, which is considered to approximate the pattern of risks underwritten;
- The earned portion of premium on unclosed business, being business that is written at the balance date but for which detailed policy information is not yet booked, is also included in written premium; or
- Hindsight adjustments relate to premium adjustments made to policies written in previous financial years. As the period of the risk for these policies has expired, earnings on hindsight adjustments are generally recognised in full in the current financial year.

	2024 $'000	2023 $'000
Written premium on closed business	4,146,427	3,467,722
Written premium on unclosed business	186,178	115,119
Gross written premium	4,332,605	3,582,841
Hindsight adjustments	531,618	432,087
Unearned premium movement	(90,532)	(107,577)
Net earned premium	**4,773,691**	**3,907,351**

Notes to the financial statements

for the year ended 30 June 2024

2.2. Net claims expense

The largest expense for the Scheme is net claims expense, which is the sum of:

- The movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and at the end of the financial year; plus
- Any net claim payments made during the financial year; plus
- The movement in the unexpired risk liability (Note 2.4) and
- The movement in outstanding recoveries (which are recognised as revenue when it is virtually certain the recovery will be made) and recoveries received during the financial year, including amounts that the consulting actuaries estimate can be recovered from an employer's tax and CTP insurers.

The Scheme's claims liability is accounted for in accordance with AASB 1023 "General Insurance Contracts".

	2024 $'000	2023 $'000
Claims and related expenses	3,888,157	3,275,678
Finance costs	693,735	350,305
Other movements in claims liabilities	1,739,261	1,064,447
Gross claims expense	6,321,153	4,690,430
Recoveries revenue	(130,009)	(122,992)
Net claims incurred	6,191,144	4,567,438
Movement in unexpired risk liability	86,376	(84,971)
Net claims expense	**6,277,520**	**4,482,467**
Analysed as follows:		
Movement in net discounted central estimate gross claims	5,934,867	4,462,460
Movement in net discounted claims handling expenses	142,070	118,868
Movement in net discounted risk margin	244,216	109,102
Recoveries	(130,009)	(122,992)
Movement in unexpired risk liability	86,376	(84,971)
Net claims expense	**6,277,520**	**4,482,467**

Notes to the financial statements

for the year ended 30 June 2024

2.2. Net claims expense (continued)

	Current accident year $M	Prior accident year $M	2024 Total $M	2023 Total $M
Gross claims incurred & related expenses – undiscounted	6,798	913	7,711	7,125
Other recoveries – undiscounted	(145)	4	(141)	(143)
Net claims incurred – undiscounted	**6,653**	**917**	**7,570**	**6,982**
Discount & discount movement – gross claims incurred	(1,606)	217	(1,389)	(2,434)
Discount & discount movement – other recoveries	22	(12)	10	19
Net discount movement	**(1,584)**	**205**	**(1,379)**	**(2,415)**
Net claims incurred	**5,069**	**1,122**	**6,191**	**4,567**

Notes to the financial statements

for the year ended 30 June 2024

2.3. Net outstanding claims liability

Overview

The net outstanding claims liability comprises the elements described below:

- The net central estimate (Note 2.3.1) This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The discount rate represents a risk-free rate derived from market yields on Commonwealth government bonds;
- Less recoveries; and
- Plus a risk margin (Note 2.3.2). A risk margin is added to reflect the inherent uncertainty in the net discounted central estimate of outstanding claims and increases the probability that the reserves will ultimately turn out to be adequate.

The *Workers Compensation Legislation Amendment Act 2012* has resulted in claim payments being closely aligned to the pre-injury average weekly earnings of injured workers. Projected inflation factors take into account a number of relevant factors determined by the actuaries relating to future claims levels. The expected future payments are then discounted to a value at the end of the reporting period using rates of interest, which use appropriate risk-free discount rates, consistent with Australian Accounting Standard AASB 1023 *General Insurance Contracts*. Details of inflation and discount rates applied are included in Note 2.3.3.

The determination of the amounts that the Scheme will ultimately pay for claims arising under insurance contracts involves a number of critical assumptions. Whilst the consulting actuaries have employed techniques and assumptions that are appropriate, it should be recognised that future claims development is likely to deviate, perhaps materially, from their estimates.

Some of the uncertainties impacting these assumptions are as follows:

- The long tail nature of many of the benefits payable means that changes in future inflation and discount rate assumptions can have a significant effect on the liability. Volatility in the current market environment, especially amid global inflationary pressures, can lead to continuing volatility in the liability estimates.
- The number of physical injury claims reaching a higher whole person impairment has recently increased. These claims have significantly longer durations and higher cost associated with them. There is uncertainty over how many physical claims will have higher whole person impairment and therefore higher claims cost.
- The number of claims with a primary psychological injury has increased over the past 12 months. These claims have significantly longer durations and higher cost associated with them. There is uncertainty over how many psychological claims will have higher whole person impairment and therefore higher claims cost.
- Above economic inflation rises in attendant care costs has driven strong growth in average medical payments for the most severe claims. The growth in average medical payments for other claims has moderated over the past four years. There remains uncertainty around the future experience and potential for periods of hyperinflation.
- The proportion of eligible claimants that pursue a common law action has varied historically and the future experience is uncertain.

Notes to the financial statements

for the year ended 30 June 2024

2.3.1. Discounted net outstanding claims

Overview

The overall outstanding claims liability of the Scheme is calculated by the consulting actuary using a range of recognised, actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny. The expected future payments are estimated on the basis of the ultimate cost of settling claims (including claims handling expenses) which is affected by factors arising during the period to settlement.

The provision for claims handling expenses (CHE) is calculated as a percentage of the gross outstanding claims central estimate to recognise the ultimate expense of managing outstanding claims until they are finalised and closed. The percentage for claims handling expenses in 2024 is 6.7 per cent. (2023: 6.7 per cent).

	2024 $'000	2023 $'000
Expected future gross claims payments	**28,189,129**	**24,331,187**
Gross claims handling	1,897,849	1,631,829
Gross risk margin	3,309,567	2,852,482
Gross outstanding claims liabilities	33,396,545	28,815,498
Discount on central estimate	(9,584,044)	(7,772,813)
Discount on claims handling expenses	(645,251)	(521,303)
Discount on risk margin	(1,125,222)	(912,351)
Total discount on claims liabilities	(11,354,517)	(9,206,467)
Claims liabilities	**22,042,028**	**19,609,031**
Recoveries		
Expected future actuarial assessment of recoveries	532,566	466,873
Discount to present value	(91,993)	(78,146)
Recoveries	440,573	388,727
Net outstanding claims	**21,601,455**	**19,220,304**

Notes to the financial statements

for the year ended 30 June 2024

2.3.1 Discounted net outstanding claims (continued)

The table below analyses the movement in the net outstanding claims liability:

Movement in claim liabilities and recoveries

	2024 $'000	2023 $'000
Opening balance	19,220,304	17,851,421
Discount unwind	693,735	350,305
Expected claim payments (prior years only)	(2,755,798)	(2,625,752)
CHE on expected claim payments (prior years only)	(190,122)	(173,601)
Release of Risk Margin on claim payments (prior years only)	(324,051)	(313,527)
Adjustment arising from change in (prior years only):		
- Actuarial assumptions*	865,856	346,898
- Change in risk margin	-	(27,736)
- Inflation rates	141,040	622,232
- Discount rates	(356,320)	(466,984)
- Remediation allowances	(31,367)	16,568
Net outstanding claims in current year	4,338,178	3,640,480
Net outstanding claims	**21,601,455**	**19,220,304**
Breakdown of Actuarial assumptions*	**865,856**	**346,898**
Actual vs Expected Payments	170,224	72,720
Change in experience	203,001	131,494
Change in actuarial assumptions	488,375	103,430
Change in CHE	4,256	39,254

The remediation allowance included the best estimate of the cost of the remediation program covering both potential underpayments and the cost of the program itself. The remediation program covered historical underpayments relating to both Pre-Injury Average weekly earnings (PIAWE) and indexation issues. The PIAWE program was finalised in 2023/24..

Notes to the financial statements

for the year ended 30 June 2024

2.3.2. Risk margin

Overview

A risk margin is adopted by the Board based on advice from the consulting actuary to reflect the inherent uncertainty in the net discounted central estimate of the outstanding claims liability.

The risk margin and the net discounted central estimate are key inputs in the determination of the probability of adequacy that the outstanding claims liability provision will ultimately turn out to be adequate. The probability of adequacy is a statistical measure of the relative adequacy of the outstanding claims liability to ultimately be able to pay claims in respect of accidents up to and including the balance date. For example, a 75 percent probability of adequacy indicates that the net discounted provision is expected to be adequate seven and a half years in ten.

The adopted probability of adequacy for the Scheme for 2024 is 75 per cent (2023: 75 per cent). The consulting actuary has assessed this requires a risk margin of 11.0 per cent (2023: 11.0 per cent) or a discounted $2.1 billion (2023: $1.9 billion).

In arriving at the probability of adequacy required, legislative provisions to set and allow a retrospective adjustment of premiums and the requirement of employers to fund any deficit as part of future premiums were taken into account.

Notes to the financial statements

for the year ended 30 June 2024

2.3.3. Economic assumptions

Overview

Two of the core variables that drive the Scheme's liabilities are the inflation rate for benefits and the discount rate applied to the liabilities. Income support benefits to injured workers are indexed half yearly while other payments such as medical costs are considered to increase at least in line with inflation.

Income support benefits are based on workers average weekly earnings. For claims incurred prior to 1 October 2012, income support benefits are indexed to the Labour Price Index (LPI), while claims incurred after that date are indexed to the Consumer Price Index (CPI). Other Scheme costs continue to align with movements in the LPI.

The following average inflation, and discount rates were used in the measurement of outstanding claims:

	2024 %p.a.	2023 %p.a.
For the first succeeding year		
Inflation rate		
LPI	3.44	3.58
CPI	2.67	4.39
Discount rate[1]	4.37	4.36
For subsequent years		
Inflation rate		
LPI	2.99 - 3.65	2.92 - 3.45
CPI	2.45 - 3.15	2.42 - 3.18
Discount rate[1]	3.91 - 5.29	3.78 - 4.95
1 Discount Rates are forward rates		

The weighted average discounted expected term from the balance date to settlement of the outstanding claims is estimated to be 7.1 years (2023: 7.3 years).

Notes to the financial statements

for the year ended 30 June 2024

2.3.4. Claims liability maturity

Overview

The maturity profile is the Scheme's expectation of the period over which the net central estimate will be settled. The Scheme uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform the Scheme's investment strategy. The expected maturity profile of the Scheme's net discounted net outstanding claims is analysed below:

	2024 $'000	2023 $'000
Discounted net outstanding claims maturing:		
Within 1 year	3,871,763	3,390,789
2 to 5 years	8,833,232	7,612,422
More than 5 years	8,896,460	8,217,093
	21,601,455	**19,220,304**

Notes to the financial statements

for the year ended 30 June 2024

2.3.5. Impact of changes in key variables on the net outstanding claims liability

Overview

Sensitivity analysis is conducted by the consulting actuaries on each variable to measure the change in the net outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant.

The impact of changes in key variables is summarised in the table below.

		2024 Impact on All Durations		2024 Impact with fixed gap beyond 10 years			
Variable	Movement in Variable %	Net result $'000	Liabilities $'000	Net result $'000	Liabilities $'000	Net result $'000	Liabilities $M
Inflation	+1	(1,645,349)	1,645,349	(883,407)	883,407		
Rate	-1	1,396,940	(1,396,940)	842,109	(842,109)		
Discount	+1	1,348,669	(1,348,669)	794,578	(794,578)		
Rate	-1	(1,612,524)	1,612,524	(847,377)	847,377		
25% increase in number of claims for Whole Person Impairment 11%+						(2,236,022)	2,236,022
Discount Rate at flat 5.5%, and Inflation Rate for LPI of 2.5% and CPI of 2.0% beyond five years						1,566,408	(1,566,408)

Notes to the financial statements

for the year ended 30 June 2024

2.3.5 Impact of changes in key variables on the net outstanding claims liability (continued)

Variable	Movement in Variable %	2023 Impact on All Durations		2023 Impact with fixed gap beyond 10 years			
		Net result $'000	Liabilities $'000	Net result $'000	Liabilities $'000	Net result $'000	Liabilities $M
Inflation	+1	(1,553,855)	1,553,855	(800,269)	800,269		
Rate	-1	1,307,726	(1,307,726)	762,325	(762,325)		
Discount	+1	1,266,416	(1,266,416)	721,914	(721,914)		
Rate	-1	(1,527,683)	1,527,683	(770,641)	770,641		
25% increase in number of claims for Whole Person Impairment 11%+						(1,974,000)	1,974,000
Discount Rate at flat 5.5%, and Inflation Rate for LPI of 2.5% and CPI of 2.0% beyond five years						1,630,532	(1,630,532)

2.3.6. Claims development

Overview

The Scheme provides ongoing income support benefits to injured workers who are unable to return to pre-injury levels of work up to retirement age, (or if injured after retirement age one year after the date of claim). This results in a significant portion of Scheme liabilities relating to accidents from past years that will be settled in future years.

Under the 2012 reforms, the maximum number of years an injured worker who is not seriously injured can remain on income support benefits is up to 5 years, with medical benefits to continue for a year after the weekly benefits end. The 2015 reforms changed the medical benefit cap from an additional 1 year to an additional 2 or 5 years after the last weekly payment depending on the severity of the injury.

Notes to the financial statements

for the year ended 30 June 2024

2.3.6. Claims development (continued)

The following table shows the development of undiscounted net outstanding claims relative to the ultimate expected claims for the most recent accident years for the Nominal Insurer.

Accident year	2015 & prior $'m	2016 $'m	2017 $'m	2018 $'m	2019 $'m	2020 $'m	2021 $'m	2022 $'m	2023 $'m	2024 $'m	Total $'m
Estimate of ultimate claims cost											
At end of accident year		2,482	2,515	2,790	2,965	3,287	3,888	4,276	4,798	5,712	
One year later		2,357	2,638	3,010	3,384	3,973	4,138	4,343	5,137		
Two years later	52,484	2,391	2,567	3,182	3,683	4,229	4,320	4,435			
Three years later	51,920	2,279	2,641	3,241	3,855	4,304	4,395				
Four years later	51,164	2,231	2,681	3,402	3,935	4,411					
Five years later	50,708	2,164	2,693	3,667	4,109						
Six years later	50,547	2,201	2,786	3,726							
Seven years later	51,163	2,291	2,781								
Eight years later	51,868	2,247									
Nine years later	52,314										
Ten years and later											
Current estimate of cumulative claims cost	**52,314**	**2,247**	**2,781**	**3,726**	**4,109**	**4,411**	**4,395**	**4,435**	**5,137**	**5,712**	**89,268**
Cumulative payments	**(45,432)**	**(1,634)**	**(1,871)**	**(2,269)**	**(2,354)**	**(2,196)**	**(1,913)**	**(1,510)**	**(1,361)**	**(720)**	**(61,262)**
Outstanding claims – undiscounted	**6,882**	**613**	**910**	**1,457**	**1,755**	**2,215**	**2,483**	**2,925**	**3,776**	**4,991**	**28,006**
Discount											(9,798)
Claims handling expenses											1,253
Net Outstanding claims excluding risk margin											**19,461**
Risk Margin											2,140
Outstanding claims liability											**21,601**

For accident years prior to 2017, the estimated undiscounted ultimate cost of claims has tended to reduce as the years pass. The main driver is the 2012 legislative reforms leading to more favourable experience than the actuarial valuation assumptions. For the 2017 to 2020 accident years, the increases have been driven by valuation strengthening in response to claims remaining on benefits for longer and a growing proportion of psychological claims. For 2017 to 2019 there were also higher than anticipated costs relating to catastrophic medical claims.

Notes to the financial statements

for the year ended 30 June 2024

2.4. Unearned premium and unexpired risk liability

Overview

Unearned premium

Gross written premium is earned in the statement of comprehensive income in accordance with the pattern of incidence of risk in the related business. The unearned premium liability is that portion of gross written premium that the Scheme has not yet earned in profit or loss as it represents insurance coverage to be provided by the Scheme after the balance date.

Unexpired risk liability

At the balance date, the Scheme recognises a liability in respect of outstanding claims and assesses the adequacy of its unearned premium liability. As required under AASB 1023 *General Insurance Contracts*, a Liability Adequacy Test (LAT) is undertaken to determine the adequacy of the unearned premium liability against current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under current insurance contracts. An additional risk margin is included to take into account the inherent uncertainty in the central estimate.

If the assessment shows the carrying amount of the liabilities is inadequate, any deficiency is recognised as an expense in the statement of comprehensive income by firstly writing down the deferred acquisition cost. If an additional liability is required, this is recognised in the statement of financial position as an unexpired risk liability.

	2024 $'000	2023 $'000
Unearned premium income	867,061	776,529
Unexpired risk liability	324,876	238,500
Premium liability	**1,191,937**	**1,015,029**
(a) Unexpired risk liability		
As at 1 July	238,500	323,471
Recognition of (reduction in)/additional unexpired risk liability in the year	86,376	(84,971)
As at 30 June	**324,876**	**238,500**
(b) Calculation of unexpired risk liability		
Unearned premium liability (A)	**867,061**	**776,529**
Central estimate of the present value of expected future cash flows arising from future claims on contracts issued	1,061,387	903,855
Risk Margin (75% Probability of Sufficiency)	130,550	111,174
Premium liability (B)	**1,191,937**	**1,015,029**
Unexpired risk liability (B)-(A) (zero minimum)	**324,876**	**238,500**

The process for determining the overall risk margin is discussed in Note 2.3.2. As with the outstanding claims, the overall risk margin is intended to achieve a 75% probability (2023: 75%) of adequacy for the premium liability.

Notes to the financial statements

for the year ended 30 June 2024

2.5. Underwriting and other expenses

Overview

The Scheme incurs a range of expenses in providing its services. Details of these expenses are:

	2024 $'000	2023 $'000
Statutory levies:		
State Insurance Regulatory Authority (SIRA)	290,998	278,852
Workers Compensation (Dust Diseases) Authority	69,607	64,304
Department of Primary Industries – Mine Safety Levy	7,875	8,015
Total Statutory levies (a)	**368,480**	**351,171**
Service fees (b)	848,615	716,614
Bad debts written off	54,213	50,876
Impairment of trade and other receivables	13,178	(6,050)
Wage audit fees	-	6
Depreciation & amortisation expense	14,830	33,170
Other	3,860	3,287
Underwriting and other expenses	**1,303,176**	**1,149,074**

External audit fees for the audit of the financial statements were incurred by icare in 2024 and are included as part of the service fee. The amount incurred was $1.1m (2023: $1.0m)

(a) Statutory levies

In accordance with the *State Insurance and Care Governance Act 2015* on 1 September 2015 structural changes to the NSW Workers Compensation System and related agencies were implemented.
The Act established four discrete agencies:

- Insurance and Care NSW (icare), a single insurance and care service provider;
- State Insurance Regulatory Authority (SIRA), an independent insurance regulator;
- SafeWork NSW, an independent workplace safety regulator; and
- Sporting Injuries Compensation Authority, an entity to manage the Sporting Injuries Compensation Scheme.

The levy paid to SIRA is used to fund its insurance regulatory functions and the operations of Safework NSW.

The dust diseases levy paid to the Workers Compensation (Dust Diseases) Authority (DDA) is used by DDA to fund its operations. Predominately it is used to pay claims costs.

The mine safety levy is paid to support the health & safety regulation of the State’s mining workplaces.

Notes to the financial statements

for the year ended 30 June 2024

2.5. Underwriting and other expenses (continued)

(b) Service fees

In accordance with the *State Insurance and Care Governance Act 2015* from 1 September 2015 the Scheme receives services from Insurance and Care NSW (icare). Under the arrangement some of the Scheme's costs are incurred by icare. These services include the provision of staff, claims handling, facilities, claims service providers remuneration for the management of claims, general business expenses and governance services.

The Scheme's key management personnel are the Board of Directors of icare, the Chief Executive

Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare.

2.6. Trade and other receivables

Overview

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. The Scheme has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Trade and other receivables consist primarily of amounts owed to the Scheme by policyholders or investment receivables. Unclosed premium receivables which is included as part of premiums receivable are estimated amounts due to the Scheme in relation to business for which the Scheme is on risk but where the policy is not billed to the counterparty at the balance date. Investment receivables are amounts due from investment counterparties in settlement of transactions.

	2024 $'000	2023 $'000
Premiums receivable (i)	1,743,030	1,404,170
Other receivables	16,040	24,789
Investment receivables (refer Note 3.2)	159,764	331,274
Less: allowance for impairment (refer Note 2.6b)	(49,570)	(36,392)
Total trade and other receivables	**1,869,264**	**1,723,841**

(i) Employers are able to pay premiums on a lump sum, quarterly instalment basis or a monthly instalment basis.

Purchases and sales of investments are recognised on the trade date – the date on which the Scheme commits to purchase or sell the asset.

Notes to the financial statements

for the year ended 30 June 2024

2.6 Trade and other receivables (continued)

(a) Status of trade receivables

Collectability of trade receivables is reviewed on an ongoing basis. Where receivables are outstanding beyond normal trading terms, management assesses the likelihood of the recovery of these receivables. Individual debts that are known to be uncollectible are written off directly to the Statement of Comprehensive Income when identified.

(b) Allowance for impairment status of receivables

Reconciliation of allowance for impairment – receivables

	2024 $'000	2023 $'000
Allowance for impairment as at 1 July	36,392	42,442
Increase/(decrease) to allowance for impairment	13,178	(6,050)
Allowance for impairment as at 30 June	**49,570**	**36,392**

Ageing of receivables

Where credit terms have been re-negotiated, the date that the premium debt was incurred remains unchanged. Consequently, ageing of premium debts applies from the date that the debt was incurred and not from the date of renegotiation.

	Total $'000	Past due but not impaired $'000	Considered impaired $'000
2024			
Within normal terms	1,558,383	-	-
Less than 3 months overdue	75,914	49,136	11,777
3 months to 6 months overdue	40,978	36,338	4,640
Greater than 6 months overdue	83,795	65,643	33,153
Total	**1,759,070**	**151,117**	**49,570**

Notes to the financial statements

for the year ended 30 June 2024

2.6 Trade and other receivables (continued)

	Total $'000	Past due but not impaired $'000	Considered impaired $'000
2023			
Within normal terms	1,204,924	-	-
Less than 3 months overdue	78,303	70,413	7,890
3 months to 6 months overdue	41,156	37,118	4,038
Greater than 6 months overdue	104,576	80,112	24,464
Total	**1,428,959**	**187,643**	**36,392**

2.7. Trade and other payables

	2024 $'000	2023 $'000
Service fee payable to icare	98,024	77,627
Goods and Services Tax	82,442	71,286
Pay as you go tax payable	2,821	3,710
Accrued expenses	11,464	9,677
Other	7,797	6,464
Total payables	**202,548**	**168,764**

Details regarding credit risk, liquidity risk and market risk including maturity analysis of above payables are disclosed in Note 4.

Notes to the financial statements

for the year ended 30 June 2024

3. Investment activities

Overview

The main purpose of the Scheme's investments is to fund claim liabilities. Investment policies are put in place with the intention that the net financial assets outperform the growth of these liabilities.

Investments, other financial assets and financial liabilities are measured at fair value through profit or loss.

Derivatives include interest rate swaps and futures, swaptions, credit default swaps, cross currency swaps and forward foreign currency contracts, and options on interest rates, foreign currencies and equities.

The accounting for subsequent changes in fair value depends on whether the derivative is designated as a hedging instrument, and if so, the nature of the item being hedged. The Scheme designates certain derivatives as either: (1) hedges of the fair value of recognised assets or liabilities or a firm commitment (fair value hedge); or (2) hedges of the cash flows of recognised assets and liabilities and highly probable forecast transactions (cash flow hedges).

Hedging strategies are determined by icare's Investment and Asset Committee (a sub-Committee of the Board of icare), within the investment strategy for the Scheme. Hedging may be conducted at two levels:

- At the overall fund level, where TCorp decides on instruments and transaction parameters. Transactions may be implemented in bond options and swaptions by TCorp and equity options by TCorp appointed investment managers; or
- In underlying portfolios,by appointed investment managers who have discretion to implement hedges within mandate boundaries.

The fair values of any derivative financial instruments used for hedging purposes, if any, are disclosed in Note 3.3.

Notes to the financial statements

for the year ended 30 June 2024

3.1. Investment income

Overview

Dividends on quoted shares are deemed to accrue when the relevant shareholding becomes ex-dividend/ distribution. Differences between the fair values of investments at the end of the reporting period and their fair values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the Statement of Comprehensive Income.

Fund manager remuneration includes base and incentive fees which are generally paid quarterly.

	2024 $'000	2023 $'000
Net Realised gain/(loss) on sale of investments	(289,657)	(126,976)
Net Unrealised gain/(loss) on investments	354,639	380,660
Dividends/Distributions	674,513	792,670
Interest	133,311	147,155
Other income	55,260	(18,285)
Investment income	**928,066**	**1,175,224**
Investment management expense	(16,406)	(17,961)
Net investment revenue	**911,660**	**1,157,263**

Notes to the financial statements

for the year ended 30 June 2024

3.2. Investment assets and liabilities

	2024 $'000	2023 $'000
Investment assets		
Indexed and interest-bearing securities	3,918,412	5,658,823
Unit trusts	12,900,011	11,703,561
Derivatives	206,570	202,100
Total Investment assets	**17,024,993**	**17,564,484**
Investment receivables		
Interest, dividends and other investment income receivable	10,356	26,683
Trade proceeds yet to be settled	137,726	219,756
Margin deposits	11,682	84,835
Total Investment receivables (refer Note 2.6)	**159,764**	**331,274**
Total Investments	**17,184,757**	**17,895,758**
Investment liabilities		
Derivative liabilities	83,507	304,867
Investment purchases	59,694	903,484
Total Investment liabilities	**143,201**	**1,208,351**
Net Investments	**17,041,556**	**16,687,407**

Notes to the financial statements

for the year ended 30 June 2024

3.3. Fair value estimation

Overview

The carrying amounts of the Scheme's financial assets and liabilities at the end of the reporting period

approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

The financial assets and liabilities are classified in accordance with the following fair value measurement hierarchy:

Level 1 – quoted prices (unadjusted) in active markets for identical assets or liabilities. The fair value of financial instruments traded in active markets (such as trading and available-for-sale securities) is based on quoted market prices at the end of the reporting period. The quoted market price used for financial assets of the Scheme is the current bid price. The appropriate quoted market price for financial liabilities is the current ask price, without any deduction for transaction costs;

Level 2 – inputs other than quoted prices included in level 1 that are observable for the asset or liability, either directly (as prices) or indirectly (derived from prices). The fair value of financial instruments that are not traded in an active market (for example unit trusts and over-the-counter derivatives) is determined using valuation techniques. A variety of methods are used which include assumptions that are based on market conditions existing at the end of each reporting period. Quoted market prices or dealer quotes for similar instruments are used to estimate fair value for debt securities for disclosure purposes. Evaluations of such securities are based on market data. Vendors utilise evaluated pricing models that vary by asset class and incorporate available trade, bid and other market information and for structured securities, cash flow and when available loan performance data. Other techniques, such as estimated discounted cash flows, are used to determine fair value for the remaining financial instruments. The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows. The fair value of forward exchange contracts is determined using forward exchange market rates at the end of the reporting period. These instruments are included in level 2 and comprise debt instruments and derivative financial instruments; and

Level 3 – inputs for the assets or liabilities that are not based on observable market data. The fair value of financial instruments that are not based on observable market data (for example unlisted property trusts and infrastructure debt) is determined using valuation techniques. The table below sets out information about significant unobservable inputs used at year end in measuring financial instruments categorised as Level 3 in the fair value hierarchy.

Notes to the financial statements

for the year ended 30 June 2024

3.3 Fair value estimation (continued)

	2024				2023			
	Level 1 $'000	**Level 2 $'000**	**Level 3 $'000**	**Total $'000**	**Level 1 $'000**	**Level 2 $'000**	**Level 3 $'000**	**Total $'000**
Other financial assets								
Indexed and interest-bearing securities	-	3,856,250	62,162	**3,918,412**	422	5,604,909	53,492	5,658,823
Unit Trusts	-	9,839,943	3,060,068	**12,900,011**	-	8,492,090	3,211,471	11,703,561
Derivatives	1,519	205,051	-	**206,570**	6,943	195,157	-	202,100
	1,519	**13,901,244**	**3,122,230**	**17,024,993**	**7,365**	**14,292,156**	**3,264,963**	**17,564,484**
Other financial liabilities								
Derivatives	**4,463**	**79,044**	**-**	**83,507**	**10,889**	**293,978**	**-**	**304,867**

Type	Description	Valuation technique	Significant unobservable inputs	Range of estimates (weighted avg) for unobservable input	Inter-relationship between significant unobservable inputs and fair value measurement
Unit Trusts	Units in unlisted wholesale property trusts	Adjusted net asset value	Published redemption prices	Lendlease property trusts: 2024: $0 2023 $1,521 Other property trusts: 2024: $0.29 - $1.40 2023: $0.18 - $1.70	An increase in published redemption prices would result in a higher fair value.
Unit Trusts	Units in unlisted infrastructure trusts	Adjusted net asset value	Published redemption prices	2024: $0.72 - $1.63 2023: $0.85 - $1.57	An increase in published redemption prices would result in a higher fair value.
Unit Trusts	Units in unlisted trust investing in the Opportunistic asset class	Adjusted net asset value	Published redemption prices	2024: $0.76 - $0.96 2023: $0.95 - $1.08	An increase in published redemption prices would result in a higher fair value.

Notes to the financial statements

for the year ended 30 June 2024

3.3 Fair value estimation (continued)

Transfers between levels

The Scheme recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the transfer has occurred. The following table presents the transfers between levels for the year ended 30 June 2024:

	2024 $'000	2023 $'000
Opening balance	3,264,963	2,429,031
Transfers into Level 3	-	850,088
Purchases of securities	259,039	549,229
Sale of securities	(140,611)	(406,453)
Investment gains/(loss)	(261,161)	(156,932)
Closing balance	**3,122,230**	**3,264,963**

3.3.1. Valuation framework

The Scheme has an established control framework with respect to the measurement of fair values. This framework has been outsourced to the Master Custodian who has overall responsibility for independently verifying the results of trading and investment operations and all significant fair value measurements. Specific controls conducted by the outsourced service provider include:

- Verification of observable pricing;
- Re-performance of model valuations;
- A review and approval process for new models and changes to models;
- Quarterly calibration and back testing of models against observed market transactions;
- Analysis and investigation of significant daily valuation movements; and
- Review of significant unobservable inputs, valuation adjustments and significant changes to the fair value measurement of Level 3 instruments compared to previous month.

Where third-party information, such as broker quotes or pricing services, are used to measure fair value, the outsourced service provider assesses and documents the evidence obtained from the third parties to support the conclusion that such valuations meet the requirements of accounting standards. This includes:

- Verifying that the broker or pricing service is approved by the Master Custodian of the Workers Compensation Insurance Fund (WCIF) for use in pricing the relevant type of financial instrument;
- Understanding how the fair value has been arrived at and the extent to which it represents actual market transactions;
- When prices for similar instruments are used to measure fair value, how these prices have been adjusted to reflect the characteristics of the instrument subject to measurement; and

Notes to the financial statements

for the year ended 30 June 2024

3.3.1. Valuation framework (continued)

- Where a number of quotes for the same financial instrument have been obtained, how fair value has been determined using those quotes.

Significant valuation issues are reported to the icare Board.

3.3.2. Financial assets pledged as collateral

The Scheme does not own any collateralized financial assets, apart from cash held in margin accounts with the brokers/counter parties across various markets for exchange traded derivatives (refer Note 3.2) and for over the counter securities.

Margin accounts for exchange traded derivatives are held by the relevant exchange to keep the derivative position open and are adjusted daily based on the underlying derivatives marked to market. For over the counter securities the Scheme pays cash to the counter party should the trade document stipulate that a collateral is required to be paid. This collateral is adjusted as stipulated by the terms of the trade document based on underlying derivatives marked to market.

Where the Scheme holds collateral, this is held only in cash.

As outlined previously, the Scheme closes out its positions prior to maturity or settles positions in cash rather than physical delivery.

3.3.3. Master netting or similar agreements

The Scheme enters into derivative transactions under International Swaps and Derivatives Association (ISDA) master netting agreements. In general, under such agreements the amounts owed by each counterparty on a single day in respect of all transactions outstanding in the same currency are aggregated into a single net amount that is payable by one party to the other. In certain circumstances – e.g. when a credit event such as a default occurs, all outstanding transactions under the agreement are terminated, the termination value is assessed and only a single net amount is payable in settlement of all transactions.

The ISDA agreements do not meet the criteria for offsetting in the statement of financial position. This is because the Scheme does not have any currently legally enforceable right to offset recognised amounts, as the right to offset is enforceable only on the occurrence of future events such as a default on the bank loans or other credit events.

3.3.4. Derivatives

The use of derivative financial instruments is governed by the Scheme's policies. The Scheme enters into derivative contracts for the purpose of gaining market and/or duration exposure or offsetting existing risk exposures.

Notes to the financial statements

for the year ended 30 June 2024

3.3.4 Derivatives (continued)

The table below shows the fair value of derivative financial instruments, recorded as assets or liabilities, together with their notional amounts. The notional amount, recorded gross, is the value of a derivative's underlying asset, reference rate or index and is the basis upon which changes in the value of a derivative is measured. The notional amounts are indicative of the exposure of the Scheme to movements in the instrument underlying the derivatives. The notional amounts do not represent the credit risk of the derivative positions that is equal to the fair value.

The fair value amounts reported in the Statement of Financial Position, and the amounts reported in the following tables are the net value of individual swap positions where there is the ability to settle the swaps on a net basis and the Nominal Insurer intends to settle on this basis.

	Assets $'000	Liabilities $'000	Notional amount $'000
2024			
Interest rate futures	1,368	(4,463)	330,493
Shares futures	151	-	(338,672)
Options:			
Options on Fixed Income	9,229	-	2,610,384
Forwards:			
Forward foreign exchange contracts	127,615	(62,983)	9,461,970
Swaps:			
Interest rate swaps	68,207	(16,061)	3,325,860
	206,570	**(83,507)**	**15,390,035**
2023			
Interest rate futures	5,456	(10,889)	123,174
Shares futures	1,487	-	(734,686)
Options:			
Options on Fixed Income	1,350	-	185,784
Forwards:			
Forward foreign exchange contracts	13,348	(155,522)	9,482,546
Swaps:			
Interest rate swaps	180,459	(138,456)	7,952,018
	202,100	**(304,867)**	**17,008,836**

Notes to the financial statements

for the year ended 30 June 2024

3.3.5. Involvement with unconsolidated structured entities

The Scheme does not have a controlling interest in any of the unlisted investment funds in which it invests.

These unconsolidated structured entities are included under unit trusts in Note 3.2. The maximum exposure or loss is limited to the net market value of the investment strategy as at 30 June 2024. The net market value of the exposure will change on a daily basis throughout the period and in the subsequent periods will cease once the investments are disposed.

The investments of the Scheme are managed in accordance with the investment mandates with respective underlying investment managers. The investment decisions of the mandate are based on the analysis conducted by the investment manager. The return of the portfolio is exposed to the variability of the performance of the underlying management of these investments.

Investment Strategy	Net Market Value as at 30 June 2024 $'000	Net Market Value as at 30 June 2023 $'000
Equity- Unlisted	4,310,118	4,480,073
Property- Unlisted	1,225,947	1,432,966
Alternatives- Unlisted	1,179,001	1,035,617
Emerging Markets	434,990	444,706
Infrastructure- Unlisted	1,096,628	964,718
Debt- Unlisted	2,697,556	1,961,341
Cash	1,043,137	881,226
Strategic	541,653	502,914
Opportunistic	370,981	-
Total	**12,900,011**	**11,703,561**

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management

Overview

The Scheme applies a consistent and integrated approach to enterprise risk management. The Scheme operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The Risk Management Framework (RMF) is approved annually by the Board.

The icare Board acting for the Nominal Insurer is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's risk management framework include risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. The Scheme's approach is to integrate risk management into the broader management processes of the organisation. It is the Scheme's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are the risk managers themselves. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by the Scheme to classify financial risk:

- Insurance risk (Note 4.1);
- Market risk (Note 4.2);
- Interest rate risk (Note 4.3);
- Foreign exchange risk (Note 4.4);
- Liquidity risk (Note 4.5); and
- Credit risk (Note 4.6).

4.1. Insurance risk

Overview

Insurance risk is the risk of fluctuations in the timing, frequency and severity of insured events and claims settlements, relative to expectations. Key drivers of insurance risk include natural or man-made catastrophic events, pricing of insurance contracts, reserving and insurance claims.

The Nominal Insurer only provides workers compensation insurance to those NSW employers who are not covered by self or specialised insurance arrangements. The wide geographic area, number of employers provided with insurance and variety of industries provided with insurance, reduces the Scheme's risk volatility. Managing insurance risk is part of the Scheme's governance and management philosophy through:

- Detailed review of valuation actuaries, bi-annual actuarial valuation projections and cost drivers to enable early detection of emerging issues and cost pressures;
- Actively monitoring claims and expense patterns to detect increasing expenditure and ensure it is facilitating return to work strategies;
- Designing premium formulas that reflect the cost of injuries in particular industries and for larger employers related to their actual claims costs to encourage employers to reduce injuries and facilitate injured workers to return to work;
- Design of benefits that provide incentives to injured workers to work with the Scheme and employers to encourage a return to work;
- Partnering with regulators including the State Insurance Regulatory Authority (SIRA) to reduce injury rates and detect any fraudulent activities;

Notes to the financial statements

for the year ended 30 June 2024

4.1. Insurance risk (continued)

- Designing remuneration for claim service providers that encourages them to achieve Scheme objectives
- Investment allocation strategies that manage investment risks (refer Note 3 and 4); and
- Actively monitoring and projecting the Scheme's cashflow to ensure premiums are paid and injured worker entitlements are provided in a timely manner.

The nature of the Scheme's insurance operations including the requirement of all employers in NSW to have a policy, the wide geographic/industry spread of risks, the level of Scheme Assets and the ability to amend future premiums, has resulted in the Scheme concluding that reinsurance of Scheme liabilities is not currently appropriate.

4.2. Market risk

Overview

Market risk is the risk that the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The Scheme is exposed to market risk as a result of holding various investments and financial instruments that support the operation of its business.

The Scheme seeks to manage exposure to market risk so as to maximise the long term return of its financial assets in order to meet the Scheme's current and future liabilities. The management of market risk also serves to mitigate the likelihood that the Scheme's investments will be insufficient to meet it's liabilities. The Scheme's portfolio of investments is implemented in accordance with its investment strategy and the associated asset allocation. The purpose of the investment strategy is to align a portfolio construction to the Scheme's investment objectives, including achieving a return in excess of the target return specified by icare (above which the investment assets would contribute to long term sufficiency), while reducing the probability of large negative investment returns. The investment strategy and resulting portfolio asset allocation is reviewed by the Board on an annual basis.

The realised asset allocations can deviate from the targeted asset allocation due to:

- Scheme cash flows;
- Fluctuations in market prices; and
- Dynamic asset allocation decisions.

Dynamic asset allocation refers to shorter term shifts away from the targeted asset allocation which are designed to mitigate the impact of market risk mispricing so as to benefit longer term portfolio risk adjusted return. TCorp is responsible for determining and implementing such dynamic asset allocation positions, within pre-approved ranges set by the Board. The deviations in actual asset allocation relative to target asset allocation at the end of the reporting period were within the agreed tolerance limits for all asset classes.

Notes to the financial statements

for the year ended 30 June 2024

4.2 Market risk (continued)

Based on the asset allocation, TCorp appoints investment managers in each asset class, following consultation with icare. Management of the Insurance Fund's assets is allocated to the appointed investment managers. Each investment manager is subject to restrictions in relation to the types of assets in which it may invest, and in relation to the composition of investments within certain asset types. These restrictions are expressed in formalised mandates typically contained in individually negotiated Investment Management Agreements or as described in Information Memoranda (or similar documents) issued by the relevant investment manager where the investment is via a pooled fund. The investment mandates are monitored on a daily basis to ensure that investment managers are compliant with their mandates and relevant agreements.

Each investment manager is responsible for managing security-specific risk using its distinct management style. Each investment manager is also responsible for constructing a portfolio that aims to achieve its own investment objectives while complying with the restrictions and guidelines contained in the mandate or Information Memorandum.

A risk budgeting framework is used to inform the investment strategy and determine an appropriate asset allocation for the Scheme. This framework incorporates the underlying risk and return characteristics of the different asset classes the portfolio is invested in and the risks posed by additional factors such as inflation and changing interest rates. Within this framework, a number of risk measures are employed including the frequency of negative returns, the volatility of the investment portfolio relative to the value of the liability and Conditional Value-at-Risk (CVaR) analysis.

TCorp, supported by its asset consultant, conducts the risk budgeting analysis utilising:

- Assumptions regarding the expected level of return, risk and correlations between price and wage inflation, bond yields and returns from different asset classes (for example equities, bonds, property and alternative assets); and
- Assumptions regarding the duration of inflation-linked and other liabilities consistent with those used by the Scheme Actuary.

The analysis incorporates scenario analysis to determine the risk and return of different investment strategies relative to the change in the liabilities over a period.The analysis is primarily used to compare different investment strategies, and then to determine the investment strategy that has the appropriate level of risk, given the risk and return objectives of the Scheme.

The risk budgeting analysis is based on certain simplifying assumptions such as statistical characteristics of asset class returns, volatilities and correlations that may differ from actual outcomes. It is also important to note that the analysis only allows for some economic factors such as inflation and bond yields, which affect the value of the Scheme liabilities. It does not allow for other factors such as the claims loss ratio, claims incidence and recovery rates, which also affect the value of the Scheme liabilities. As such, the analysis may not be accurate in its assessment of the liability.

Notes to the financial statements

for the year ended 30 June 2024

4.2 Market risk (continued)

The CVaR risk measure seeks to estimate the potential investment loss over a given holding period at a specified confidence level. The CVaR methodology is a statistically-defined, probability-based approach to risk assessment that takes into account market volatilities as well as risk diversification by identifying offsetting positions and correlations between financial instruments and markets. The CVaR methodology allows risks to be measured consistently across all markets and financial instruments and to be aggregated into a single risk number.

CVaR is calculated using simulated forward looking expected returns at the 95th percentile confidence level over a 12-month time period. This represents the minimum expected reduction in the value of the Scheme's investment portfolio which has a 5 per cent chance of being exceeded over a one-year period.

In addition to a CVaR measure, the risk budgeting framework is also used to assess the following risk and return characteristics:

- Expected return on the investment portfolio;
- Probability of meeting return targets that incorporate measures of wage inflation; and
- The performance of the investment portfolio under different economic scenarios.

The most recent CVaR analysis was conducted in July 2024 based on the June 2024 financial instruments and is computed via forward looking simulation using a 95 per cent confidence interval and a 1-year holding period.

CVaR is calculated at the balance date and represents an estimate of the loss that can be expected over a 1-year period with a 5 per cent probability that this amount may be exceeded.

At 30 June 2024, the CVaR with a 5 per cent probability over a one year period is -10.2% (June 2023: -9.8%).

4.3. Interest rate risk

Overview

Interest rate risk is the risk that the fair value of a financial instrument will fluctuate because of changes in market interest rates. The value of the Scheme's liabilities is also affected by interest rate fluctuations.

4.3.1. Exposure

Interest rate risk arises as a result of the Scheme holding financial instruments which are subject directly or indirectly to changes in value as a result of interest rate fluctuations. Scheme liabilities are similarly subject directly or indirectly to changes in value as a result of interest rate fluctuations.

4.3.2. Risk management objective, policies and processes

The interest rate and inflation risk of the Insurance Fund is managed primarily through its asset allocation and mandate objective setting. The Insurance Fund at 30 June 2024 had a 20.9 per cent (2023: 25 per cent) allocation to Australian Commonwealth and State government inflation linked bonds to partially mitigate inflation risk of Scheme liabilities.

4.3.3. Quantitative analysis of exposure

The table on the following page summarises the Scheme's exposure to interest rate risks. It includes the Scheme's indexed and interest-bearing financial assets and liabilities at fair values, categorised by the earlier of their contractual re pricing or maturity dates.

The table does not show all assets and liabilities of the Scheme. Assets and liabilities not shown in the table below are not indexed and interest bearing and are therefore not directly exposed to interest rate risk.

Notes to the financial statements

for the year ended 30 June 2024

4.3.3. Quantitative analysis of exposure (continued)

	Floating interest rate $'000	Fixed interest rate maturing in				Total $'000
		3 months or less $'000	4 to 12 months $'000	1 to 5 years $'000	Over 5 years $'000	
2024						
Class						
Cash	620,678	-	-	-	-	620,678
Indexed and interest-bearing securities	3,617,304	-	-	56,604	244,504	3,918,412
Swap assets- FFX	127,615					127,615
Interest rate swaps	-	-	-	16,611	51,596	68,207
Options on fixed income	-	1,303	2,727	5,199	-	9,229
Interest rate futures	-	1,368	-	-	-	1,368
Shares futures			151			151
Assets	**4,365,597**	**2,671**	**2,878**	**78,414**	**296,100**	**4,745,660**
Interest rate swap	-	(57)	(406)	(1,108)	(14,490)	(16,061)
Interest rate futures	-	(4,463)	-	-	-	(4,463)
Swap liability - FFX	(62,983)	-	-	-	-	(62,983)
Liabilities	**(62,983)**	**(4,520)**	**(406)**	**(1,108)**	**(14,490)**	**(83,507)**

Notes to the financial statements

for the year ended 30 June 2024

4.3.3. Quantitative analysis of exposure (continued)

	Floating interest rate $'000	Fixed interest rate maturing in				Total $'000
		3 months or less $'000	4 to 12 months $'000	1 to 5 years $'000	Over 5 years $'000	
2023						
Class						
Cash	591,799	-	-	-	-	591,799
Money market deposits	50	-	-	-	-	50
Indexed and interest-bearing securities	4,736,942	-	13,639	169,223	739,019	5,658,823
Swap assets- FFX	13,348	-	-	-	-	13,348
Interest rate swaps	-	-	46,120	38,943	95,396	180,459
Options on fixed income	-	-	95	1255	-	1,350
Interest rate futures	-	5,456	-	-	-	5,456
Shares futures	-	-	1,487	-	-	1,487
Assets	**5,342,139**	**5,456**	**61,341**	**209,421**	**834,415**	**6,452,772**
Interest rate swap	-	-	-	(43,447)	(95,009)	(138,456)
Interest rate futures	-	(10,889)	-	-	-	(10,889)
Swap liability - FFX	(155,522)	-	-	-	-	(155,522)
Liabilities	**(155,522)**	**(10,889)**	**-**	**(43,447)**	**(95,009)**	**(304,867)**

The Scheme's exposure to interest rate risk is considered a component of market risk and is quantified as part of the CVaR analysis discussed under Market Risk.

The Scheme is exposed to interest rate cash flow risk on its floating rate interest bearing securities as interest income earned varies according to prevailing market interest rates.

Notes to the financial statements

for the year ended 30 June 2024

4.4. Foreign exchange risk

Overview

Foreign exchange risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

4.4.1. Exposure

The Scheme is exposed to foreign exchange risk as a result of the foreign currency denominated investments held as part of its asset allocation.

4.4.2. Risk management objective, policies and processes

Foreign currency is managed at the total portfolio level.

The primary instruments used to achieve the foreign currency overlay are forward foreign exchange contracts.

4.4.3. Quantitative analysis of exposure

A summary of the Scheme's exposure to foreign exchange risk, including of foreign currency derivatives is shown in the table below:

	US Dollars $'000 AUD	Euro $'000 AUD	Japanese Yen $'000 AUD	Other Currencies $'000 AUD	Total $'000
2024					
Cash	1,648	-	-	26	1,674
Foreign currency derivatives (Assets- futures)	-	-	-	11	11
Foreign currency derivatives (Liabilities- futures)	(195)	(37)	(39)	(27)	(298)
Swap derivative (Assets)	93,367	19,131	358	14,758	127,614
Swap derivative (Liability)	(4,631)	(348)	(47,049)	(10,955)	(62,983)
Unit trusts	352,431	-	-	-	352,431
Investment purchases payable	-	-	-	(20)	(20)
Foreign exchange exposure position	**442,620**	**18,746**	**(46,730)**	**3,793**	**418,429**

Notes to the financial statements

for the year ended 30 June 2024

4.4.3. Quantitative analysis of exposure (continued)

	US Dollars $'000 AUD	Euro $'000 AUD	Japanese Yen $'000 AUD	Other Currencies $'000 AUD	Total $'000
2023					
International floating rate securities	11,287	-	-	8,990	20,277
International bonds	452,366	33,550	-	344,697	830,613
Cash	24,735	99	-	3,842	28,676
Foreign currency derivatives (Assets- futures)	116	-	-	48	164
Foreign currency derivatives (Liabilities- futures)	(3,952)	(772)	(309)	(533)	(5,566)
Swap derivative (Assets)	17,767	(247)	1,968	29,304	48,792
Swap derivative (Liability)	(106,471)	(14,359)	(22,163)	(48,653)	(191,646)
Unit trusts	9,847	-	-	-	9,847
Investment purchases payable	(6,651)	-	-	(815)	(7,466)
Foreign exchange exposure position	**399,044**	**18,271**	**(20,504)**	**336,880**	**733,691**

4.5. Liquidity risk

Overview

Liquidity risk is the risk of insufficient liquid assets to meet liabilities as they fall due. The Scheme's liquidity risk arises due to the nature of insurance activities where the timing and amount of cash outflows are uncertain.

The Scheme is exposed to liquidity risk from holding financial assets that may not be readily convertible to cash to meet financial liabilities and claims costs.

4.5.1. Exposure

The financial assets of the Scheme that may not be readily convertible to cash are largely premium receivables (refer Note 2.6) and investments in over-the-counter or thinly traded investments, principally unlisted property trusts and infrastructure debt.

Notes to the financial statements

for the year ended 30 June 2024

4.5.2. Risk management objective, policies and processes

The Scheme maintains adequate liquidity to meet the daily cash requirements for claims payments and other operating costs.

To assist in meeting its liquidity risk management objectives, the Scheme maintains a cash balance and invests most of its assets in investments that are traded in active markets that can be readily liquidated.

The Scheme invests a proportion of its assets in less liquid listed investments or investments that are not traded on active markets and this is strictly controlled in accordance with the asset allocation together with a policy which limits exposure to illiquid investments.

Each investment manager is responsible for cashflow management of the assets that have been mandated to them. That is, each investment manager is responsible for managing settlement liquidity risk. The custodian supplies daily reporting to each investment manager to assist them in this process.

4.5.3. Quantitative analysis of exposure

The financial liabilities of the Scheme comprise cash due to brokers, derivative positions, interest and other payables. The types of financial liabilities of the Scheme were similar at 30 June 2023.

The other Scheme liabilities are either claims related (maturity is disclosed in Note 2.3.4) or are related to insurance operations and have a maturity of less than 12 months.

Cash due to brokers is payable on demand. Interest and other payables are typically settled within 30 days. If the derivative positions are closed out prior to maturity by entering into offsetting transactions, the Scheme settles its derivative obligations in cash rather than physical delivery.

Liability maturity

All of the Scheme's financial liabilities relate to derivatives whose maturity is listed below.

	Less than 1 month $'000	2 to 12 months $'000	Greater than 12 months $'000	Total $'000
2024				
Derivatives	62,983	4,926	15,598	83,507
2023				
Derivatives	155,522	10,889	138,456	304,867

Notes to the financial statements

for the year ended 30 June 2024

4.6. Credit risk

Overview

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

4.6.1. Exposure

Credit risk arises from the Scheme's investments when investment managers trade with various counterparties who are subsequently unable to meet their obligations. The Scheme's main credit risk concentration is spread between cash, indexed and interest-bearing investments and over-the-counter, in-the-money derivatives.

Credit risk also arises from the Scheme's receivables.

Recoveries arise principally where a worker is injured in a motor vehicle accident and is not at fault. The majority of the costs of these claims are recovered from the third party motor vehicle insurers. The credit quality of these recoveries is considered high as these insurers are licensed by the Australian Prudential Regulation Authority, which imposes strict limits on capital adequacy of these insurers. The Scheme's consulting actuaries assess the amount of recovery potential for the Scheme.

4.6.2. Risk management objective, policies and processes

A Credit and Counterparty Risk Policy ensures that the Scheme has controlled levels of credit concentration. This policy applies at a total Insurance Fund level, with further asset class specific restrictions in investment managers' mandates where applicable. In addition, where possible, collateral arrangements may be implemented to reduce the Scheme's exposure.

The exposure is reported against set guidelines both from an individual managers' compliance and at a total Insurance Fund level. Reporting is provided by the Scheme's custodian and delivered to management for monitoring.

Credit risk arising on financial instruments is mitigated by investing primarily in rated instruments as determined by Standard's and Poor's, Moody's or Fitch. The Insurance Fund minimises its credit risk by monitoring counterparty creditworthiness.

Notes to the financial statements

for the year ended 30 June 2024

4.6.3. Indexed and interest-bearing investments

The majority of the indexed and interest-bearing investments held by the Scheme are held with issuers rated investment grade by Standard and Poor's, Moody's or Fitch. The ratings assigned to the Scheme's indexed and interest-bearing investments at the end of the reporting period were as follows:

	2024 $'000	2024 %	2023 $'000	2023 %
AAA/aaa	3,392,407	87	3,845,576	68
AA/Aa	333,101	8	377,970	7
A/A	35,981	1	706,879	12
BBB	12,797	-	276,590	5
BB	-	-	206,554	4
Rated below BB	144,126	4	245,254	4
Total	**3,918,412**	**100**	**5,658,823**	**100**

The Scheme's maximum credit risk exposure at balance date in relation to each class of recognised financial asset, other than derivative financial instruments, is the carrying amount of those assets as indicated in the Statement of Financial Position.

In relation to over the counter derivative financial instruments, credit risk arises from the potential failure of counterparties to meet their obligations under the contract or arrangement.

Notes to the financial statements

for the year ended 30 June 2024

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Cash and cash equivalents

Overview

Cash and cash equivalents include cash on hand, deposits held at call with financial institutions and bank overdrafts that are repayable on demand.

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

The Scheme holds short-term term deposits with major Australian Banks as security for the payment of premiums by large employers who participate in the optional alternative premium method commonly known as the Retro-Paid Loss Premium. These term-deposits are not included in cash and cash equivalents. Instead, they are included in Prepayments and Other Assets as upon the payment of all potential premium debts or when the security is in excess of the amount of maximum unpaid premium, the security is returned to the employer. (Refer to Note 5.4).

The Scheme includes as operating cash flows, the purchase and sale of financial assets as premiums less claims costs paid to date are invested to meet future workers compensation claim costs.

	2024 $'000	2023 $'000
Money Market Deposits	-	50
Cash at bank	620,678	591,799
Total cash and cash equivalents	620,678	591,849

Notes to the financial statements

for the year ended 30 June 2024

5.1. Cash and cash equivalents (continued)

Reconciliation of Net cash provided by/(used in) operating activities to Net result

	2024 $'000	2023 $'000
Net cash flows from operating activities	**28,829**	**14,597**
Amortisation expense	(14,830)	(33,170)
(Increase) in actuarially assessed claim liabilities	(2,432,997)	(1,414,751)
(Increase) in unearned premiums	(90,532)	(107,576)
(Increase)/decrease in unexpired risk liability	(86,376)	84,971
Assets written off/impaired	-	(83)
Net investment (sales)/purchases	(539,491)	1,284,633
Increase in receivables	197,269	475,192
Decrease/(increase) in payables	1,031,366	(846,825)
Decrease in security deposits payable	30,170	3,995
Net result	**(1,876,592)**	**(539,017)**

Interest rate risk exposure

Details of the Scheme's exposure to interest rate changes on bank overdraft are set out in Note 4.3.

Fair value disclosures

The carrying amount of the Scheme's borrowings approximates their fair value.

Bank overdraft

The bank overdraft may be drawn at any time and is non-interest bearing.

5.2. Intangible assets

Overview

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

The useful lives of intangible assets are assessed to be finite. The Scheme charges amortisation on intangible assets using a straight–line method over a period of five years.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for the Scheme's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Notes to the financial statements

for the year ended 30 June 2024

5.2. Intangible assets (continued)

Intangible assets are tested for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to the recoverable amount and the reduction is recognised as an impairment loss.

	At 30 June 2024 - fair value $'000	At 30 June 2023 - fair value $'000
Computer software		
Cost (gross carrying amount)	201,017	201,017
Accumulated amortisation and impairment	(199,616)	(184,786)
Net carrying amount	**1,401**	**16,231**
Total	**1,401**	**16,231**

Reconciliation

A reconciliation of the carrying amount of each class of intangible assets at the beginning and end of the current and previous reporting periods is set out below:

	2024 $'000	2023 $'000
Software WIP		
Net carrying amount at start of year	-	422
Disposals	-	(83)
Transfers from Software WIP	-	(339)
Net carrying amount at end of year	**-**	**-**
Computer software		
Net carrying amount at start of year	16,231	49,062
Transfers from Software WIP	-	339
Amortisation expense	(14,830)	(33,170)
Net carrying amount at end of year	**1,401**	**16,231**
Total	**1,401**	**16,231**

Notes to the financial statements

for the year ended 30 June 2024

5.3. Commitments

Overview

As at the 30 June 2024 it is expected that the Scheme will contribute $340.4 million to the Workers Compensation Operational Fund to fund the State Insurance Regulatory Authority and Safework NSW. (2023: $291.9 million) in monthly installments by 30th June 2025. SIRA have advised this number may change as they finalise their funding requirements.

As at the 30 June 2024 it is expected that the Scheme will contribute $62.2 million (2023: $60.7 million) to the Workers Compensation Dust Diseases Authority in monthly installments by 30th June 2025.

As at the 30 June 2024 it is expected that the Scheme will contribute $8.5 million (2023: $7.9 million) to the NSW Department of Primary Industries for the Mine Safety Levy in four (4) equal quarterly installments by 30 June 2025.

5.4. Security deposits and bank guarantees

Since 30 June 2009, large employers may apply to have their workers compensation premium calculated under an alternative premium method, called the Retro-Paid Loss Premium Method (RPL). The RPL methodology was amended at 30 June 2016 and renamed Loss Prevention and Recovery (LPR). This methodology change gave employer groups the option of providing security or the payment of a Renewal Premium adjustment (RPA).

Employers are qualified to participate in the Scheme provided they meet specified work health and safety, injury management and financial criteria. Under both methodologies employers pay a deposit premium for the insured period, with subsequent adjustments made over the next three to four years to reflect the actual cost of claims incurred plus a contribution to those costs for very high value claims that are shared across all employers in the group.

Under section 172A of the Workers Compensation Act 1987, the Scheme administers security deposits, bank guarantees and securities lodged by employers who elect to participate in the RPL Premium Method or chose the security option of the LPR Premium method.

As at 30 June 2024, the Scheme held deposits of $38.6 million (2023: $68.8 million) and bank guarantees of $253 million (2023: $255 million). These deposits are held in trust for payment of their workers compensation premium liability.

Earnings on funds deposited with the Scheme for this purpose are paid directly to the employer group that lodged the Security Deposit provided that the security held meets the security requirements of the employer group.

Notes to the financial statements

for the year ended 30 June 2024

5.5. Capital management

Capital management is an integral part of icare's risk management framework. One of the key objectives of the Scheme is to have sufficient capital to meet its obligations to its participants, even under adverse conditions.

icare's Capital Management Policy has been reviewed and updated. The capital management policy uses a composite of measures that include the Insurance Ratio. The Insurance Ratio is the ratio of Scheme assets to scheme liabilities, where the scheme liabilities allow for the time value of money that is reflective of the scheme's investments. In addition to the Insurance Ratio, the Accounting Funding Ratio and operational cashflows as well as their trajectory over future years is considered under the Capital Management Policy.

The Board of icare set a Capital Management Policy which defines a Target Operating Zone of the Insurance Ratio for the Scheme.

To determine the Scheme's Target Operating Zone, consideration was given to the following:

- The unique nature of the business from various perspectives - internal (financial and operational) and external (economic and political);
- The liabilities of the Scheme are not included in the NSW Government's Statement of financial position and there is no explicit Government guarantee to cover any funding shortfall;
- The scheme's strategic objectives and the risks of not achieving them; and
- The underlying uncertainty of the financials of the Scheme and a capital position that ensured a higher than 96.7% probability of coverage in a hypothetical runoff portfolio.

The Board of icare has set the Target Operating Zone to achieve this probability of coverage as an Insurance Ratio of 130% to 160%. The Insurance Ratio as at 30 June 2024 is 91% (2023: 100%) and below the Target Operating Zone. The Capital Management Policy details actions required when the Insurance Ratio falls outside of the Target Operating Zone. Management is executing the Nominal Insurer Improvement Program to lift the performance of the Scheme a new Claims Service Provider panel and changing premiums to bring the Scheme's Insurance Ratio into the Target Operating Zone. Premiums will increase by an average 8% over each of the next 2 years.

The Capital Management Framework is reviewed annually by Management or as directed by the Board Audit Committee (BAC) of the Board. Any recommendations for change are endorsed by the AC and approved by the Board.

5.6. Post balance date events

The Scheme has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

- END OF AUDITED FINANCIAL STATEMENTS -

Insurance for NSW

Insurance for NSW Financial statements

for the year ended 30 June 2024

Contents

Notes to the financial statements

Statement by the board of directors

for the year ended 30 June 2024

NSW Self Insurance Corporation

Statement under Section 7.6 Government Sector Finance Act 2018

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2024* and the Treasurer's directions. and
- present fairly the NSW Self Insurance Corporation's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW.

John Robertson
Chairman
Insurance and Care NSW
26 September 2024

Stuart Farquharson
Interim Chief Executive Officer and
Managing Director
NSW Self Insurance Corporation
and Insurance and Care NSW
26 September 2024

INDEPENDENT AUDITOR'S REPORT

NSW Self Insurance Corporation

To Members of the New South Wales Parliament

Opinion

I have audited the accompanying financial statements of the NSW Self Insurance Corporation (the Corporation), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2024, the statement of financial position as at 30 June 2024, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policies and other explanatory information.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the Government Sector Finance Regulation 2024 (GSF Regulation) and the Treasurer's Directions
- present fairly the Corporation's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Corporation in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Level 19, Darling Park Tower 2, 201 Sussex Street, Sydney NSW 2000
GPO Box 12, Sydney NSW 2001 | **t** 02 9275 7101 | mail@audit.nsw.gov.au | audit.nsw.gov.au

Key Audit Matters

Key audit matters are those matters that, in my professional judgement, were of most significance in my audit of the financial statements for the year ended 30 June 2024. These matters were addressed in the context of my audit of the financial statements as a whole, and in forming my opinion thereon, I do not provide a separate opinion on these matters.

Key Audit Matter	How my audit addressed the matter
Valuation of outstanding claims liability	
At 30 June 2024, the Corporation recorded an outstanding claims liability balance of $19.8 billion. The valuation of the outstanding claims liability involves significant judgement in determining the timing and value of expected future payments for claims incurred and related costs to settle the claims. In determining the valuation of the liabilities, the Corporation engages actuarial specialists to model and develop assumptions to estimate the outstanding claims liability. I considered this to be a key audit matter because of the: • financial significance of the outstanding claims liability • degree of judgement in developing assumptions and the complexity of valuation models. The key inputs and judgements involved in estimating the outstanding claim liability include: – discount rates – assumed rates of inflation – assumptions as to the timing of reported claim payments – assumptions over the number and size of claims incurred but not reported – assumptions over the future costs of claims handling expenses – assumptions over the reliability of the claim experience to inform future experience – assumptions that estimate the extent of future psychological claims, the incidence and cost of future child abuse claims and the development of medical discharge claims for New South Wales Police Force employees – assumptions to reflect the relative uncertainty of the environment the Corporation operates in, including the building cycle for the Home Building Compensation Fund – the allowance for risk in estimating future cash flows, including a risk margin for the Home Building Compensation Fund and Construction Risk Insurance Fund. The level of judgement means that the valuation of the outstanding claims liability may change significantly and unexpectedly due to changes in assumptions. Details on the valuation techniques, inputs and assumptions are disclosed in Note 2.3.	Key audit procedures included the following: • with the assistance of audit actuarial specialists: – evaluated the competence, capabilities and objectivity of the Corporation's actuaries – gained an understanding of the work of the Corporation's actuaries and evaluated the appropriateness of their work, including their models – assessed the valuation methods and approach used by the Corporation's actuaries against the requirements of accounting standards and consistency with industry practice and the underlying claims exposure – assessed the assumption setting process, including data on the Corporation's statutory obligations to policyholders/beneficiaries and claims payment information used as inputs into the valuation models – assessed the data used by the Corporation's actuaries to derive the economic assumptions particularly inflation – assessed the results of experience investigations carried out by the Corporation's actuaries to determine how they inform the assumptions adopted, with specific emphasis on the trends in incidence and claim cost for psychological claims, child abuse claims, medical discharge claims for New South Wales Police Force employees, incurred but not reported claims for events losses, and changes to the building cycle – performed an overall assessment of the valuation methodology, key assumptions and models used to derive the valuation of the outstanding claims liabilities • assessed the adequacy of the related financial statement disclosures against the requirements of applicable Australian Accounting Standards.

Key Audit Matter	How my audit addressed the matter
Outsourced claims activities	
For the year ended 30 June 2024, the Corporation outsourced a substantial component of the end-to-end claims management and payment process to external claim managers. Claim managers process the Corporation's workers compensation and general lines claims, including retaining the historical claim data provided to the Corporation's actuaries for the valuation of the outstanding claim liabilities. Claim managers provide monthly and annual returns, which form the basis of accounting entries in the Corporation's financial reporting systems. The Corporation also obtains service organisation controls reports where claim managers respond to risks and control objectives provided by icare management on behalf of the Corporation. I considered this to be a key audit matter because the claim managers' control environment is responsible for a material component of the reported claims expense and the policyholder data used in the calculation of the Corporation's outstanding claims liability.	Key audit procedures included the following: • tested the reconciliation of the annual claim manager returns to the Corporation's financial reporting systems at 30 June 2024 • with reference to Australian Auditing Standard ASA 402 "Auditing Considerations Relating to an Entity Using a Service Organisation": – obtained an understanding of the services provided by claim managers and the internal controls relevant to the Corporation's financial statements – tested key controls over financial reporting within the claim managers' control environment – tested the completeness of the claim managers data and vouched a sample of key claim fields to supporting evidence.

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Corporation, is responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulations and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board of Directors determines is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors is responsible for assessing the Corporation's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar6.pdf . The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Corporation carried out its activities effectively, efficiently and economically
- about the assumptions used in formulating the budget figures disclosed in the financial statements
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.

Weini Liao
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

27 September 2024
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
Gross written premium and contributions		3,017,900	2,766,561
Unearned premium and contribution movement		13,327	(185,972)
Net earned premium & contributions		3,031,227	2,580,589
Outwards reinsurance expense	2.1	(49,165)	(29,771)
Gross Earned premium and contributions net of reinsurance (a)	**2.1**	**2,982,062**	**2,550,818**
Gross claims expenses	2.2	(5,411,480)	(4,758,349)
Recoveries revenue	2.2	312,796	104,851
Acquisition costs	2.2	(8,964)	(7,206)
Unexpired risk liability expense	2.3.7.2	58,768	16,264
Net Claims expense (b)		**(5,048,880)**	**(4,644,440)**
Underwriting and other expenses (c)	2.3.9	(417,408)	(380,362)
Underwriting result (a+b+c)		**(2,484,226)**	**(2,473,217)**
Agency performance adjustments	2.1	332,180	185,378
Investment revenue	3.1	1,549,114	1,530,851
Other revenue		14	962
Insurance result		**(602,918)**	**(756,793)**
Grants from the Crown	5.2	968,783	736,967
Net Result		**365,865**	**(19,826)**
Total comprehensive income		**365,865**	**(19,826)**

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2024

	Notes	2024 $'000	2023 $'000
ASSETS			
Cash and cash equivalents	5.1	1,358,532	997,709
Investments	3.2	18,973,045	16,874,056
Trade and other receivables	2.3.10	1,556,819	1,232,360
Intangible assets		5,961	-
Total Assets		**21,894,357**	**19,104,125**
LIABILITIES			
Trade and other payables	2.3.11	103,228	135,563
Unearned premiums	2.3.7.1	1,021,807	1,001,203
Outstanding claims liabilities	2.3.1	19,841,864	17,346,998
Unexpired risk liability	2.3.7.2	263,461	322,229
Total Liabilities		**21,230,360**	**18,805,993**
Net Assets		**663,997**	**298,132**
EQUITY			
Accumulated funds		663,997	298,132
Total Equity		**663,997**	**298,132**

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2024

	2024 $'000	2023 $'000
Accumulated funds		
Balance at beginning of year	**298,132**	**317,958**
Net Result for the year	**365,865**	**(19,826)**
Balance at 30 June	**663,997**	**298,132**

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Premiums & contributions received		3,290,459	2,957,307
Claims paid		(2,916,099)	(2,458,695)
Recoveries received		40,823	34,845
Total Premiums/contributions less claims		**415,183**	**533,457**
Receipts			
Investment income		641,544	662,152
Interest received		46,124	29,651
Grants from the Crown	5.2	992,967	696,672
Other income		14	962
Total Receipts		**1,680,649**	**1,389,437**
Payments			
Purchases of investments		(1,237,544)	(2,582,152)
Service fees paid		(264,079)	(277,389)
Other payments		(227,048)	(254,066)
Total Payments		**(1,728,671)**	**(3,113,607)**
Net cash flows from operating activities	5.1	**367,161**	**(1,190,713)**
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchase of PPE & Intangible Assets		(6,338)	-
Net cash flows from investing activities		**(6,338)**	**-**
NET INCREASE / (DECREASE) IN CASH		**360,823**	**(1,190,713)**
Opening cash and cash equivalents		997,709	2,188,422
CLOSING CASH AND CASH EQUIVALENTS	**5.1**	**1,358,532**	**997,709**

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2024

1. Overview

1.1. About the Corporation

The NSW Self Insurance Corporation (SI) operates under the *NSW Self Insurance Corporation Act 2004*, the *Government Sector Finance Act 2018*, the *Government Sector Finance Regulation 2018* and the Treasurer's Directions. The reporting entity is consolidated as part of the NSW Total State Sector Accounts. SI is a not-for-profit entity.

SI is a statutory entity that provides self-insurance coverage for most of the general NSW government sector and a number of State owned corporations that have elected to join the scheme. SI also provides home warranty insurance outside the NSW public sector and principal arranged insurance for major capital projects undertaken by or on behalf of the State.

SI uses an outsourced model for the management of claims and underwriting business. The claims and underwriting management contracts were awarded to the service providers following a public tender.

The claims managers and insurance agents receive a management fee from icare which includes an incentive structure for their services.

Insurance and Care NSW (icare) was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. SI is one such scheme.

The financial statements for the year ended 30 June 2024 have been authorised for issue by the Chairman of the Board of icare and the Interim Chief Executive Officer and Managing Director of SI on behalf of the Board of Directors of icare on 26 September 2024.

1.2. Basis for preparation and material accounting policies

SI's financial statements are general purpose financial statements which have been prepared on an accrual basis in accordance with:

- Applicable Australian Accounting Standards (which include Australian Accounting Interpretations); and
- The Government Sector Finance Act 2018, the Government Sector Finance Regulation 2024 and the Treasurer's Directions

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 24-06 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

1.2.1. Statement of compliance

SI's financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.2. Going concern basis

These financial statements have been prepared on a going concern basis.

1.2.3. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Notes to the financial statements

for the year ended 30 June 2024

1.2.3. Use of estimates and judgements (continued)

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised. Actual results may differ from these estimates.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 2.3 – Outstanding Claims liability;
- Note 2.3.7- Unearned premiums and unexpired risk liability.and
- Note 3 & 4 – Investment Activities & Risk Management

1.2.4. Taxation

SI is exempt from income tax under Division 50 of the Income Tax Assessment Act 1997.

1.2.5. Comparative information

Except where an Australian Accounting Standard permits or requires otherwise comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

1.2.6. Accounting standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2024. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of SI:

- AASB 17 Insurance Contracts
- AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector
- AASB 18 Presentation and Disclosure in Financial Statements

New accounting standards and interpretations

AASB 17 *Insurance Contracts* ("AASB 17") was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector was issued in December 2022 and amends AASB17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (Insurance Contracts), AASB 1023 (General Insurance Contracts) and AASB 1038 (Life Insurance Contracts).

Notes to the financial statements

for the year ended 30 June 2024

1.2.6 Accounting standards issued but not yet effective (continued)

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy or contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard

The main modifications to AASB 17 include providing public sector entities with:

(a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;

(b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;

(c) an exemption from sub-grouping contracts issued no more than a year apart;

(d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and

(e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

AASB 17 is expected to only be applicable to the HBCF and CRIF funds within SI. The first applicable reporting period for the impacted funds will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contacts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact the applicable fund's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

The relevant key areas of consideration under AASB 17 Insurance Contracts are set out below:

Risk Adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Notes to the financial statements

for the year ended 30 June 2024

1.2.6 Accounting standards issued but not yet effective (continued)

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that SI will apply a “bottom-up approach” which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Contract boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.

Reinsurance:

- Reinsurance contracts and the associated asset are to be determined separately to the gross contract liability and may have different contract boundaries.
- The measurement of the reinsurance agreements is to be calculated with reference to those cash flows that are within the contract boundary of the reinsurance contracts. These cash flows include reinsurance premiums paid by CRIF and cash inflows arising from claims made by CRIF under the terms of the reinsurance agreement
- For the purposes of measuring a reinsurance contract asset, the fulfilment cash flows will be subject to a limit of liability for individual and aggregated claims, including sub-limits for specific occurrences.
- CRIF will apply the simplified approach across all its products.

icare has commenced an implementation project to ensure that it will be able to meet the requirements of AASB 17. This project is expected to be completed by July 2025 to allow icare to have one full year of a parallel run before the

commencement of AASB 17 on 1 July 2026. icare will continues to assess the impact of the new requirements and merging industry guidance on financial statements.

Notes to the financial statements

for the year ended 30 June 2024

1.3. Fund information

Overview

The fund note provides information by Schemes to assist the understanding of SI's performance.

SI has responsibility for the direction, control and management of a range of funds as outlined below.

- NSW Treasury Managed Fund
- Home Building Compensation Fund (formerly the Home Warranty Insurance Fund)
- Construction Risk Insurance Fund
- Transport Accidents Compensation Fund
- Pre-Managed Fund Reserve
- Governmental Workers Compensation Account
- Residual Workers Compensation Liabilities of the Crown
- Bush Fire Fighters Compensation Fund
- Emergency and Rescue Workers Compensation Fund
- Supplementary Sporting Injuries Fund

NSW Treasury Managed Fund (TMF)

The TMF is the NSW Government's largest self-insurance scheme that safeguards the insurable assets and provides workers compensation coverage and other general insurance coverage for items such as legal liability, property and motor vehicle to:

- most general government sector agencies; and
- various statutory authorities and state owned corporations.

The TMF is covered by the Net Asset Holding Level Policy (NAHLP) as detailed in Note 5.2. This includes funding for the impact of major claims as noted in Note 2.3 that are either not covered by the TMF insurance protection or exhausting the TMF insured retention level.

As TMF does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

In 2024-25 the investment funds of the TMF will transition into the One Fund initiative that NSW Treasury are establishing. As well as this the PMF, GWC and SRA will be amalgamated into the TMF from 1 July 2024. (Refer Note 5.5)

Home Building Compensation Fund (HBCF)

SI became the manager and underwriter of the HBCF from 1 July 2010 following the withdrawal of the commercial insurers in NSW. HBCF is the sole provider of insurance for home-owners of residential building projects where a builder defaults on their contract. From 15 January 2015, the Home Warranty Insurance Fund was renamed as the Home Building Compensation Fund (HBCF).

As HBCF issue insurance contracts its claims liabilities are accounted for in accordance with AASB 1023 *"General Insurance Contracts"*.

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Construction Risk Insurance Fund (CRIF)

Treasury Circular 16/11 *'Mandatory principal arranged insurance (PAI) for all major capital works projects'* requires all government agencies, other than State Owned Corporations (SOC) to undertake Principal Arranged Insurance through icare (on behalf of SI) for all major capital works projects with a contract value greater than $10 million. SOC's must demonstrate that they can acquire PAI at a price more competitive than the price offered by icare. Agencies, including SOCs, are able to decide whether or not to insure for projects under $10 million. However if they decide to insure projects under $10 million, PAI must be organised through icare.This is to provide cost savings for the government capital works projects as well as to ensure that adequate insurance is in place with a reputable insurer and that the contractor's insurance arrangement remain current. The *NSW Self Insurance Corporation Act 2004* was amended to extend cover to non-government entities for the purpose of principal arranged insurance for major infrastructure projects where a NSW government entity is the Principal. The *NSW Self Insurance Corporation Amendment Bill 2013* was assented by the Parliament on 25 June 2013. The CRIF scheme was setup for operation in 2013-14.

As CRIF issues insurance contracts its claims liabilities are accounted for in accordance with AASB 1023 *"General Insurance Contracts"*.

Transport Accidents Compensation Fund (TAC)

The TAC pays for motor transport accident claims under the common law system which applied until 30 June 1987 and TransCover system claims costs from then until 30 June 1989. The Motor Accidents Scheme replaced TransCover from 1 July 1989.

As TAC does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

Pre-Managed Fund Reserve (PMF)

The PMF holds reserves previously held in the Fire Risks Account, the Fidelity Fund and the Public Liability Fund. It has been used to fund claims incurred by the NSW Government before 1 July 1989.

As PMF does not issue insurance contracts its claim liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

The PMF will be amalgamated into the TMF from 1 July 2024. (Refer Note 5.5)

Governmental Workers Compensation Account (GWC)

The GWC pays the outstanding workers compensation claims liabilities as at 30 June 1989 of the:

- Consolidated Revenue Fund
- Public Hospitals
- Road and Traffic Authority Managed Fund.

From 1 July 1989, the TMF has managed workers compensation insurance for these agencies.

As GWC does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

The GWC will be amalgamated into the TMF from 1 July 2024. (Refer Note 5.5)

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Residual Workers Compensation Liabilities of the Crown (SRA/RIC)

Residual workers compensation liabilities include those from the former State Rail Authority of NSW (SRA) and Rail Infrastructure Corporation (RIC).

The liabilities of the SRA were initially vested to the Crown Finance Entity pursuant to amendments to the *Transport Administration Act 1988 (TAA)* that provided for the restructuring of the Rail Industry. The liabilities of RIC were transferred to the Crown Finance Entity following section 94 and Order No. 2008-01 of the TAA which took effect from 1 October 2008. SI was appointed the claims manager for these liabilities upon Treasurer's direction.

As SRA/RIC does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

SRA/RIC will be amalgamated into the TMF from 1 July 2024. (Refer Note 5.5)

Bush Fire Fighters Compensation Fund (BFFF)

The BFFF compensates voluntary fire fighters for personal injury and damage to fire fighters' personal property and equipment.

As BFFF does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

Emergency and Rescue Workers Compensation Fund (ERWF)

The ERWF compensates emergency service workers, rescue association workers and surf life savers for personal injury and damage to their personal equipment and vehicles.

As ERWF does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

Supplementary Sporting Injuries Fund (SSIF)

The SSIF has been established to facilitate administration of the Supplementary Sporting Injuries Scheme.

The scheme provides capital lump sum benefits for injuries that lead to a prescribed percentage of permanent loss of use or fatality to (a) children who are seriously injured while participating in organised school sport or athletic activities and (b) persons likewise injured while participating in certain programs or activity conducted or sanctioned by the Office of Sport.

As SSIF does not issue insurance contracts its claims liabilities are accounted for in accordance with AASB 137 *"Provisions, Contingent Liabilities and Contingent Assets"*.

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Disaggregated financial statements

Statement of comprehensive income

	TMF $'000	HBCF $'000	CRIF $'000	PMF $'000	GWC $'000	TAC $'000	SRA/ RIC $'000	BFFF $'000	ERWF $'000	SSIF $'000	2024 Total $'000
Gross written premium and contributions	2,737,546	220,996	53,450	-	-	-	-	-	5,908	-	3,017,900
Unearned premium and contributions movement	-	(59,071)	38,468	-	-	-	-	34,840	(897)	(13)	13,327
Net earned premiums	2,737,546	161,925	91,918	-	-	-	-	34,840	5,011	(13)	3,031,227
Outwards reinsurance expense	-	-	(49,165)	-	-	-	-	-	-	-	(49,165)
Net earned premiums and contributions less reinsurance expense (a)	**2,737,546**	**161,925**	**42,753**	**-**	**-**	**-**	**-**	**34,840**	**5,011**	**(13)**	**2,982,062**
Gross Claims expenses	(4,902,686)	(163,071)	(157,354)	(100,013)	(1,881)	(35,058)	(3,875)	(42,537)	(5,018)	13	(5,411,480)
Recoveries received	244,089	5,622	60,125	415	(200)	1,266	1,404	171	(96)	-	312,796
Acquisition costs	-	(8,964)	-	-	-	-	-	-	-	-	(8,964)
Unexpired risk liability	-	58,768	-	-	-	-	-	-	-	-	58,768
Net Claims expense (b)	**(4,658,597)**	**(107,645)**	**(97,229)**	**(99,598)**	**(2,081)**	**(33,792)**	**(2,471)**	**(42,366)**	**(5,114)**	**13**	**(5,048,880)**
Underwriting and other expenses (c)	(371,433)	(32,612)	(4,178)	(4,759)	(298)	(765)	(522)	(1,557)	(1,284)	-	(417,408)
Underwriting result (a+b+c)	**(2,292,484)**	**21,668**	**(58,654)**	**(104,357)**	**(2,379)**	**(34,557)**	**(2,993)**	**(9,083)**	**(1,387)**	**-**	**(2,484,226)**
Agency performance adjustments	332,180	-	-	-	-	-	-	-	-	-	332,180
Investment Revenue	1,362,741	50,702	24,849	60,199	9,655	22,877	7,621	9,083	1,387	-	1,549,114
Other Revenue	14	-	-	-	-	-	-	-	-	-	14
Insurance profit/ (loss)	**(597,549)**	**72,370**	**(33,805)**	**(44,158)**	**7,276**	**(11,680)**	**4,628**	**-**	**-**	**-**	**(602,918)**
Grants (to)/from the Crown	775,000	43,783	15,000	175,000	(15,000)	(35,000)	10,000	-	-	-	968,783
Net Result	**177,451**	**116,153**	**(18,805)**	**130,842**	**(7,724)**	**(46,680)**	**14,628**	**-**	**-**	**-**	**365,865**
Other Comprehensive Income	-	-	-	-	-	-	-	-	-	-	-
Total Comprehensive Income	**177,451**	**116,153**	**(18,805)**	**130,842**	**(7,724)**	**(46,680)**	**14,628**	**-**	**-**	**-**	**365,865**

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Statement of comprehensive income

	TMF $'000	HBCF $'000	CRIF $'000	PMF $'000	GWC $'000	TAC $'000	SRA/ RIC $'000	BFFF $'000	ERWF $'000	SSIF $'000	2023 Total $'000
Gross written premium and contributions	2,317,163	192,855	250,682	-	-	-	-	-	5,861	-	2,766,561
Unearned premium and contributions movement	-	(47,917)	(184,251)	-	-	-	-	37,698	8,509	(11)	(185,972)
Net earned premiums	2,317,163	144,938	66,431	-	-	-	-	37,698	14,370	(11)	2,580,589
Outwards reinsurance expense	-	-	(29,771)	-	-	-	-	-	-	-	(29,771)
Net earned premiums and contributions less reinsurance expense (a)	**2,317,163**	**144,938**	**36,660**	**-**	**-**	**-**	**-**	**37,698**	**14,370**	**(11)**	**2,550,818**
Gross Claims expenses	(4,124,018)	(287,774)	(44,185)	(244,047)	1,150	5,300	(14,967)	(36,223)	(13,596)	11	(4,758,349)
Recoveries received	85,357	2,034	13,313	2,990	(356)	643	312	63	495	-	104,851
Acquisition costs	-	(7,206)	-	-	-	-	-	-	-	-	(7,206)
Unexpired risk liability	-	16,264	-	-	-	-	-	-	-	-	16,264
Net Claims expense (b)	**(4,038,661)**	**(276,682)**	**(30,872)**	**(241,057)**	**794**	**5,943**	**(14,655)**	**(36,160)**	**(13,101)**	**11**	**(4,644,440)**
Underwriting and other expenses (c)	(336,875)	(31,141)	(4,731)	(3,075)	(362)	(818)	(553)	(1,538)	(1,269)	-	(380,362)
Underwriting result (a+b+c)	**(2,058,373)**	**(162,885)**	**1,057**	**(244,132)**	**432**	**5,125**	**(15,208)**	**-**	**-**	**-**	**(2,473,984)**
Agency performance adjustments	185,378	-	-	-	-	-	-	-	-	-	185,378
Investment Revenue	1,372,730	38,487	12,093	66,152	9,591	23,966	7,832	-	-	-	1,530,851
Other Revenue	956	5	-	-	-	-	1	-	-	-	962
Insurance profit/ (loss)	**(499,309)**	**(124,393)**	**13,150**	**(177,980)**	**10,023**	**29,091**	**(7,375)**	**-**	**-**	**-**	**(756,793)**
Grants (to)/from the Crown	473,000	67,967	81,000	65,000	(5,000)	45,000	10,000	-	-	-	736,967
Net Result	**(26,309)**	**(56,426)**	**94,150**	**(112,980)**	**5,023**	**74,091**	**2,625**	**-**	**-**	**-**	**(19,826)**
Other Comprehensive Income	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**	**-**
Total Comprehensive Income	**(26,309)**	**(56,426)**	**94,150**	**(112,980)**	**5,023**	**74,091**	**2,625**	**-**	**-**	**-**	**(19,826)**

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Statement of financial position

	TMF $'000	HBCF $'000	CRIF $'000	PMF $'000	GWC $'000	TAC $'000	SRA/ RIC $'000	BFFF $'000	ERWF $'000	SSIF $'000	2024 Total $'000
ASSETS											
Cash and cash equivalents	1,256,135	62,461	40,090	-	(4)	(178)	28	-	-	-	1,358,532
Investments	16,727,359	834,750	416,825	549,032	88,652	275,589	80,838	-	-	-	18,973,045
Trade and other receivables	1,134,253	78,857	291,128	17,366	2,209	7,404	8,501	6,356	10,623	122	1,556,819
Intangible assets	-	5,961	-	-	-	-	-	-	-	-	5,961
Total Assets	**19,117,747**	**982,029**	**748,043**	**566,398**	**90,857**	**282,815**	**89,367**	**6,356**	**10,623**	**122**	**21,894,357**
LIABILITIES											
Trade and other payables	357,678	5,683	(15,094)	(164,230)	15,271	35,637	(9,276)	(102,385)	(20,048)	(8)	103,228
Unearned premiums	-	697,423	324,384	-	-	-	-	-	-	-	1,021,807
Outstanding claims liabilities	17,828,762	461,787	278,519	728,116	66,922	251,200	87,016	108,741	30,671	130	19,841,864
Unexpired risk liability	-	263,461	-	-	-	-	-	-	-	-	263,461
Total Liabilities	18,186,440	1,428,354	587,809	563,886	82,193	286,837	77,740	6,356	10,623	122	21,230,360
Net Assets	**931,307**	**(446,325)**	**160,234**	**2,512**	**8,664**	**(4,022)**	**11,627**	**-**	**-**	**-**	**663,997**
EQUITY											
Balance as at 1 July 2023	753,856	(562,478)	179,039	(128,330)	16,388	42,658	(3,001)	-	-	-	298,132
Net Result for the year	177,451	116,153	(18,805)	130,842	(7,724)	(46,680)	14,628	-	-	-	365,865
Total Equity	**931,307**	**(446,325)**	**160,234**	**2,512**	**8,664**	**(4,022)**	**11,627**	**-**	**-**	**-**	**663,997**

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Statement of financial position

	TMF $'000	HBCF $'000	CRIF $'000	PMF $'000	GWC $'000	TAC $'000	SRA/ RIC $'000	BFFF $'000	ERWF $'000	SSIF $'000	2023 Total $'000
ASSETS											
Cash and cash equivalents	818,358	27,556	151,824	-	(1)	(28)	-	-	-	-	997,709
Investments	14,945,410	726,318	258,560	564,060	90,487	217,443	71,778	-	-	-	16,874,056
Trade and other receivables	818,284	92,078	275,676	18,095	2,409	6,229	8,012	747	10,695	135	1,232,360
Intangible assets	-	-	-	-	-	-	-	-	-	-	-
Total Assets	**16,582,052**	**845,952**	**686,060**	**582,155**	**92,895**	**223,644**	**79,790**	**747**	**10,695**	**135**	**19,104,125**
LIABILITIES											
Trade and other payables	337,603	4,870	3,588	(53,036)	5,280	(44,331)	(8,387)	(86,596)	(23,420)	(8)	135,563
Unearned premiums	-	638,351	362,852	-	-	-	-	-	-	-	1,001,203
Outstanding claims liabilities	15,490,593	442,980	140,581	763,521	71,227	225,317	91,178	87,343	34,115	143	17,346,998
Unexpired risk liability	-	322,229	-	-	-	-	-	-	-	-	322,229
Total Liabilities	**15,828,196**	**1,408,430**	**507,021**	**710,485**	**76,507**	**180,986**	**82,791**	**747**	**10,695**	**135**	**18,805,993**
Net Assets	**753,856**	**(562,478)**	**179,039**	**(128,330)**	**16,388**	**42,658**	**(3,001)**	**-**	**-**	**-**	**298,132**
EQUITY											
Balance as at 1 July 2022	780,165	(506,052)	84,889	(15,350)	11,365	(31,433)	(5,626)	-	-	-	317,958
Net Result for the year	(26,309)	(56,426)	94,150	(112,980)	5,023	74,091	2,625	-	-	-	(19,826)
Total Equity	**753,856**	**(562,478)**	**179,039**	**(128,330)**	**16,388**	**42,658**	**(3,001)**	**-**	**-**	**-**	**298,132**

Notes to the financial statements

for the year ended 30 June 2024

2. Underwriting activities

Overview

This section provides analysis and commentary on the SI's underwriting activities. Underwriting, in simple terms, is the agreement by the insurer to assume insurance risk in return for a premium paid by the insured. The underwriter assesses the quality of the risk and prices it accordingly.

2.1. Revenue

Overview

Revenue mainly comprises premiums and contributions charged for providing insurance coverage. They are classified as either:

- **Premium and contributions**

TMF revenue is received from member agencies and recognised as levied.

HBCF Premium provides insurance cover for periods up to 7 years commencing from the date of the insurance contract. Premiums are recognised in line with the expected loss pattern of the contract. The proportion of premium received but not earned at reporting date is recognised as an unearned premium liability on the statement of financial position.

CRIF Premium is received from agencies for principal arranged insurance cover for government capital projects estimated to cost $10 million or more and is recognised from the date of the insurance contract over the period of cover. Agencies have an option to insure for projects under $10m in value and if they chose to do so this insurance must be done through icare.

Premiums are exclusive of taxes and duties levied.

Contributions for ERW, BFFF and SSIF are received from their respective agencies and recognised as levied. Under the legislation for these agencies, the directors of icare have assessed all claims will be borne by these agencies and have booked the corresponding surplus or shortfall as a receivable from/ payable to the various entities.

- **Agency performance adjustments**

TMF uses a discretionary performance adjustment to encourage agencies to improve their claims performance. From 20-21 this is known as the agency performance adjustment (APA). Expected claims costs and the agency's contribution are established at the start of a fund year. This is then re-assessed as actual claims experience develops at 6 months, 18 months and 2.5 years after the start of the fund year. The APA is the difference between the initial contribution paid and the latest re-assessed amount. If the re-assessed amount is lower than the initial contribution the agency receives the difference as a refund from icare, otherwise the agency makes a payment to icare.

The purpose of the APA is to:

- Use price signalling to identify claims issues and overall performance of individual agencies
- Incentivise Agencies to engage in appropriate claims prevention and mitigation activities
- Ensure the Agency is accountable for trends under their control, and receive relevant information to understand those trends

As the APA adjustments are discretionary and not contractually required, they are recognised as revenue or expense when they are declared.

Notes to the financial statements

for the year ended 30 June 2024

2.1 Revenue (continued)

- **Outwards reinsurance or insurance paid/ceded expense**

Reinsurance or insurance paid/ceded to reinsurers are recognised as an expense when the period of cover commences.

	2024 $'000	2023 $'000
Gross written premium	274,447	443,537
Unearned premium movement	(20,604)	(232,168)
Outwards Reinsurance expense	(49,165)	(29,771)
Net earned premium (a)	204,678	181,598
Contributions	2,743,454	2,323,024
Unearned contribution movement	33,930	46,196
Net earned contributions (b)	2,777,384	2,369,220
Net earned premium and contributions (a+b)	**2,982,062**	**2,550,818**

2.2. Net claims expense

Overview

The largest expense for SI is net claims, which are primarily the sum of

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- any net claim payments made during the financial year; plus
- the movement in the unexpired risk liability (Note 2.3.7).

This comprises of what is estimated by SI's actuaries as at 30 June 2024 as being the movement in the amount require to meet the cost of claims reported but not yet paid, claims incurred but which have not yet been reported and future claims from after the balance date.

Notes to the financial statements

for the year ended 30 June 2024

2.2 Net claims expense (continued)

Insurance recoveries are recognised as revenue when it is virtually certain the recovery will be made. Other recoveries include recoveries of claims paid under:

- sharing agreements;
- third party recoveries; and
- salvage and subrogation.

	2024 $'000	2023 $'000
Claims and related expenses	2,916,614	2,457,911
Finance costs	662,753	309,028
Other movements in outstanding claims liabilities	1,832,113	1,991,410
Gross claims expenses	5,411,480	4,758,349
Recoveries revenue	(312,796)	(104,851)
Acquisition costs	8,964	7,206
Movement in unexpired risk liability	(58,768)	(16,264)
Net claims expense	**5,048,880**	**4,644,440**

Notes to the financial statements

for the year ended 30 June 2024

2.2 Net claims expense (continued)

Finance costs represent the increase in the liability for outstanding claims from the end of the previous financial year to the end of the current financial year, which is due to discounted claims not settled being one period closer to settlement.

Finance costs are dissected by scheme in the table below:

	2024 $'000	2023 $'000
Unwinding of discounts on provision for outstanding claims see below:		
NSW Treasury Managed Fund (TMF)	593,641	278,215
Pre Managed Fund (PMF)	28,650	13,056
Governmental Workers Compensation Account (GWC)	2,899	1,728
Home Building Compensation Fund (HBCF)	15,972	5,492
Construction Risk Insurance Fund (CRIF)	4,362	1,642
Transport Accidents Compensation Fund (TAC)	9,212	5,347
Residual Workers Compensation Liabilities of the Crown (SRA/RIC)	3,457	1,722
Bush Fire Fighters Compensation Fund (BFFF)	3,256	1,239
Emergency and Rescue Workers Compensation Fund (ERWF)	1,299	584
Supplementary Sporting Injuries Fund (SSIF)	5	3
Finance costs	**662,753**	**309,028**

An analysis of the net claims incurred for the TMF (SI's largest scheme) showing separately the amount relating to risks borne in the current period and the amount relating to a reassessment of risks borne in all previous periods is presented below.

Notes to the financial statements

for the year ended 30 June 2024

2.2 Net claims expense (continued)

(i) TMF Workers Compensation

	12 Months to 30 June 2024			12 Months to 30 June 2023		
	Current year $'000	Prior Years $'000	Total $'000	Current year $'000	Prior Years $'000	Total $'000
Gross Claims Expense[3]						
Gross claims incurred – Undiscounted	3,136,874	693,287	3,830,161	2,687,874	691,691	3,379,565
Discount movement	(811,348)	(26,365)	(837,713)	(661,329)	(356,491)	(1,017,820)
	2,325,526	**666,922**	**2,992,448**	**2,026,545**	**335,200**	**2,361,745**
Reinsurance and other recoveries revenue						
Reinsurance and other recoveries revenue - undiscounted	(24,060)	2,100	(21,960)	(19,382)	2,645	(16,737)
Discount movement	4,144	(1,696)	2,448	3,329	(287)	3,042
	(19,916)	404	(19,512)	(16,053)	2,358	(13,695)
Total Net Claims Incurred	**2,305,610**	**667,326**	**2,972,936**	**2,010,492**	**337,558**	**2,348,050**

[1]Movement in the undiscounted and discounted gross claims represents the increase/(decrease) in the outstanding claims provision at the reporting date.

[2]Movement in the undiscounted and discounted reinsurance and other recoveries represents the increase/(decrease) in the insurance and other recoveries receivable at the reporting date.

Notes to the financial statements

for the year ended 30 June 2024

2.2 Net claims expense (continued)

(ii) TMF General Lines

	12 Months to 30 June 2024			12 Months to 30 June 2023		
	Current year $'000	Prior Years $'000	Total $'000	Current year $'000	Prior Years $'000	Total $'000
Gross Claims Expense[3]						
Gross claims incurred – Undiscounted	1,603,033	661,164	2,264,197	1,475,169	709,711	2,184,880
Discount movement	(333,920)	(20,039)	(353,959)	(284,162)	(138,445)	(422,607)
	1,269,113	**641,125**	**1,910,238**	**1,191,007**	**571,266**	**1,762,273**
Reinsurance and other recoveries revenue						
Reinsurance and other recoveries revenue - undiscounted	(66,232)	(171,561)	(237,793)	(65,073)	(33,977)	(99,050)
Discount movement	14,615	(1,400)	13,215	13,226	14,162	27,388
	(51,617)	**(172,961)**	**(224,578)**	**(51,847)**	**(19,815)**	**(71,662)**
Total Net Claims Incurred	**1,217,496**	**468,164**	**1,685,660**	**1,139,160**	**551,451**	**1,690,611**

(iii) Other (all other schemes that are part of SI. Refer Note 1.3)

	12 Months to 30 June 2024			12 Months to 30 June 2023		
	Current year $'000	Prior Years $'000	Total $'000	Current year $'000	Prior Years $'000	Total $'000
Gross Claims Expense[3]						
Gross claims incurred – Undiscounted	467,321	153,112	620,433	389,179	375,942	765,121
Discount movement	(48,145)	(63,493)	(111,638)	(40,134)	(90,656)	(130,790)
	419,176	**89,619**	**508,795**	**349,045**	**285,286**	**634,331**
Reinsurance and other recoveries revenue						
Reinsurance and other recoveries revenue - undiscounted	(80,485)	2,292	(78,193)	(22,177)	(2,902)	(25,079)
Discount movement	9,823	(338)	9,485	2,480	3,105	5,585
	(70,662)	**1,954**	**(68,708)**	**(19,697)**	**203**	**(19,494)**
Total Net Claims Incurred	**348,514**	**91,573**	**440,087**	**329,348**	**285,489**	**614,837**

[3]Gross outstanding claims movements include an estimate for claims handling expenses.

Notes to the financial statements

for the year ended 30 June 2024

2.3. Net outstanding claims liabilities

Overview

Provisions are recognised when SI has a present obligation as a result of a past event; it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and a reliable estimate can be made of the amount of the obligation.

The net outstanding claims liability comprises the elements described below.

- The net central estimate (Note 2.3.1). This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The expected future payments are discounted to a present value at the reporting date using a risk free discount rate; and
- Plus a risk margin (Note 2.3.2). While Management have considered risks and uncertainties in the estimation of the central estimate, consistent with the requirements of AASB 1023, an explicit risk margin has been included in the net discounted central estimate of outstanding claims for HBCF and CRIF.

For HBCF, the provision for outstanding claims is actuarially determined in conjunction with information supplied by the Insurance Agents for the NSW Home Building Compensation Fund and includes a factor for superimposed inflation and an additional risk margin in accordance with the requirements of AASB 1023.

The outstanding claims liability for the Pre-Managed Fund Reserve (part of the TMF) is determined from estimates provided by the member agencies based on claims incurred and reported as at the reporting date. The list of claims estimates provided by the agencies is vetted by the TMF's manager and approved by SI.

For CRIF, the provision for outstanding claims is actuarially determined in conjunction with various sources of industry benchmark data and assumptions given the very limited claims experience to date and includes an additional risk margin in accordance with the requirements of AASB 1023.

Where there is a material effect due to the time value of money, the provisions are discounted using appropriate risk-free discount rates. The increase in the provision resulting from the passage of time is recognised in the finance costs.

2.3.1. Discounted net outstanding claims

Overview

The liability for outstanding claims is actuarially determined in consultation with the claims managers for TMF, HBCF, TAC, GWC, SRA/RIC, CRIF, BFFF, ERWF and SSIF. It is measured as the estimate of the expected future payments required to settle the present obligation at the reporting date, including the expenses associated with the settlement.

Notes to the financial statements

for the year ended 30 June 2024

2.3.1. Discounted net outstanding claims (continued)

The expected future payments are estimated on the basis of the ultimate cost of the settling of claims, which is affected by factors arising during the period to settlement such as normal inflation and "superimposed inflation". Superimposed inflation refers to growth/inflation above normal inflation, including factors such as trends in court awards, such as increases in the level and period of compensation for injury or above inflation increases in the cost of obtaining medical services.

	2024 $'000	2023 $'000
Outstanding claims		
Expected future gross claims payments	25,041,177	21,237,006
Gross claims handling	1,294,479	1,099,296
Gross risk margin	123,365	93,612
Gross outstanding claims liabilities	26,459,021	22,429,914
Discount on central estimate	(6,244,967)	(4,794,325)
Discount on claims handling expenses	(357,673)	(280,009)
Discount on risk margin	(14,517)	(8,582)
Total discount on claims liabilities	(6,617,157)	(5,082,916)
Claims liabilities	**19,841,864**	**17,346,998**
Recoveries		
Expected future actuarial assessment of reinsurance recoveries	555,659	261,598
Expected future actuarial assessment of other recoveries	473,284	466,614
Gross outstanding recoveries	1,028,943	728,212
Discount to present value reinsurance recoveries	(45,028)	(24,625)
Discount to present value other recoveries	(95,298)	(86,944)
Total discounted on recoveries	(140,326)	(111,569)
Recoveries	**888,617**	**616,643**
Net outstanding claims	**18,953,247**	**16,730,355**

The valuation of liabilities for inclusion in the accounts incorporates a full review of the assumptions behind the estimates. Included in this review are the economic assumptions used to inflate future payments and discount them back to the balance date. The discount rates adopted for TMF are based on the yields of Commonwealth Government bonds. The future inflation rates are based on market expectations in the short term and a fixed gap relative to the discount rates in the longer term. (Refer to Note 2.3.3 for the rates applied.)

Notes to the financial statements

for the year ended 30 June 2024

2.3.1. Discounted net outstanding claims (continued)

The table below analyses the movement in the net outstanding claims liability

	TMF $'000	HBCF $'000	CRIF $'000	PMF $'000	GWC $'000	TAC $'000	SRA/ RIC $'000	BFFF $'000	ERWF $'000	SSIF $'000	2024 Total $'000
Opening balance	14,943,401	436,403	113,971	745,667	68,819	219,088	83,169	86,625	33,069	143	16,730,355
Discount unwind	593,641	15,972	4,362	28,650	2,899	9,212	3,457	3,256	1,299	5	662,753
Expected claim payments (prior years only)	(2,434,987)	(114,834)	(26,635)	(170,223)	(4,660)	(7,086)	(7,758)	(22,655)	(5,362)	(37)	(2,794,237)
CHE on expected claim payments (prior years only)	(112,493)	(8,038)	(1,236)	(5,186)	-	(620)	-	(2,339)	(1,205)	(11)	(131,128)
Release of Risk Margin on claim payments (prior years only)	-	(18,431)	(6,090)	-	-	-	-	-	-	-	(24,521)
- Actuarial assumptions*	937,518	(31,724)	18,715	112,264	(1,908)	26,997	224	10,426	(3,104)	6	1,069,414
- Discount rate	(210,016)	(1,119)	(502)	(6,872)	(1,581)	(11,337)	(1,908)	340	297	-	(232,698)
- Inflation rate	110,642	583	(2,407)	6,666	1,146	7,543	1,339	(740)	(598)	-	124,174
Net outstanding claims in current year	3,245,642	172,962	92,244	-	-	-	-	32,938	5,324	25	3,549,135
Net outstanding claims	17,073,348	451,774	192,422	710,966	64,715	243,797	78,523	107,851	29,720	131	18,953,247
Breakdown of Actuarial assumptions*											
Actual vs Expected Payments	217,463	14,299	9,392	35,924	(1,558)	-	656	5,605	(1,538)	36	280,279
Change in experience	144,126	(48,061)	(1,705)	(9,207)	(489)	2,327	(3,007)	2,992	(2,081)	(34)	84,861
Change in actuarial assumptions	593,401	2,038	11,028	85,547	139	27,007	2,575	2,175	1,158	-	725,068
Change in CHE	(17,472)	-	-	-	-	(2,337)	-	-	(643)	4	(20,448)
Other	-	-	-	-	-	-	-	(346)	-	-	(346)
	937,518	(31,724)	18,715	112,264	(1,908)	26,997	224	10,426	(3,104)	6	1,069,414

AY = Accident year CHE = Claims handling expense

Notes to the financial statements

for the year ended 30 June 2024

2.3.2. Risk margin

Overview

For schemes accounted for under AASB 1023 “General Insurance Contracts” a risk margin is determined by the Board to reflect the inherent uncertainty in the net discounted central estimate.

The risk margin and the net discounted central estimate are key inputs in the determination of the probability of adequacy that the outstanding claims liability provision will ultimately turn out to be adequate. The probability of adequacy is a statistical measure of the relative adequacy of the outstanding claims liability to ultimately be able to pay claims in respect of accidents up to and including the balance date. For example, a 75 per cent probability of adequacy indicates that the net discounted provision is expected to be adequate seven and a half years in 10.

For HBCF and CRIF, the outstanding claims liability estimate includes a risk margin of 15 and 21.0 per cent respectively (2023: 15 and 23.5 per cent) to cover the inherent uncertainty in the net central estimate. The risk margins have been set at a level that results in an overall probability of sufficiency in the outstanding claims liability of 75 per cent (2023: 75 per cent).

The risk margin for the HBCF was $58.9 million (2023: $56.9 million) and for the CRIF $49.1 million (2023: $27.2 million).

No risk margin is included in the outstanding claims liability for the TMF as management has determined the central estimate adequately allows for risk and uncertainty in the liability (2023 nil). The overall probability of sufficiency of the liability was 54 per cent at 30 June 2024 (2023: 54 per cent).

Notes to the financial statements

for the year ended 30 June 2024

2.3.3. Economic assumptions

Overview

The core variables that drive SI's liabilities are the inflation rate for benefits and the discount rate of these liabilities.

The average inflation and discount rates below were used in measuring the outstanding claims liability:

	2024 %			2023 %		
Next 12 months	**Inflation rate**	**Discount rate**	**Superimposed inflation**	**Inflation rate**	**Discount rate**	**Superimposed inflation**
TMF Workers	2.63 - 3.00	4.35 - 4.43	0.0; 2.00 for Dust Diseases	3.29 - 3.87	4.29 - 4.35	0.0; 2.00 for Dust Diseases
TMF General	2.58 - 4.84	4.29 - 4.43	0.00 - 3.00	3.69 - 5.54	4.23 - 4.43	1.50 - 3.00
CRIF	2.58 - 2.90	4.29 - 4.43	-	3.69 - 5.49	4.23 - 4.43	-
PMF	3.85 - 4.84	4.29 - 4.43	2.00 for Dust Diseases; 2.00 for Child Abuse	4.59 - 5.54	4.23 - 4.43	2.00 for Dust Diseases; 2.00 for Child Abuse
GWC	3.44 - 4.17	4.37	0-1.75	3.58 - 5.04	4.36	0 - 1.75
TAC	3.85 - 4.84	4.29 - 4.43	2	4.59 - 5.54	4.23 - 4.43	2
SRA/RIC	3.44 - 4.17	4.37	0-1.70	3.58 - 5.04	4.36	0 - 1.70
HBCF	3.53 - 4.35	4.29 - 4.43	0.00 - 2.50	4.37 - 5.53	4.23 - 4.43	0.00 - 3.00
ERWF	3.44	4.37	-	3.58	4.36	-
BFF	3.44	4.37	0-2.00	3.56 - 3.61	4.31 - 4.40	0.00 - 2.00
SSIF	-	4.37	-	-	4.36	-
Greater than 12 months						
TMF Workers	2.73 - 3.28	4.09 - 4.85	0.0; 2.00 for Dust Diseases	2.97 - 3.44	3.98 - 4.50	0.0; 2.00 for Dust Diseases
TMF General	2.45 - 4.15	3.91 - 5.29	0.00 - 3.00	2.42 - 4.17	3.78 - 4.95	0.00 - 3.00
CRIF	2.45 - 3.15	3.91 - 5.29	-	2.42 - 3.18	3.78 - 4.95	-
PMF	3.32 - 4.15	3.91 - 5.29	2.00 for Dust Diseases; 2.00 for Child Abuse	3.21 - 4.17	3.78 - 4.95	2.00 for Dust Diseases; 2.00 for Child Abuse
GWC	3 - 4.15	3.92 - 5.29	0-1.75	2.93 - 3.95	3.79 - 4.95	0 - 1.75
TAC	3.32 - 4.15	3.91 - 5.29	2	3.21 - 4.17	3.78 - 4.95	2
SRA/RIC	3 - 4.15	3.92 - 5.29	0-1.70	2.93 - 3.95	3.79 - 4.95	0 - 1.70
HBCF	3.12 - 3.90	3.91 - 5.29	0.00 - 2.50	3.04 - 3.93	3.78 - 4.95	0.00 - 3.00
ERWF	3.00-3.65	3.92-5.29	-	2.93 - 3.45	3.79 - 4.95	-
BFF	3.00-3.65	3.92-5.29	0-2.00	2.93 - 3.45	3.79 - 4.95	0.00 - 2.00
SSIF	-	3.92-5.29	-	-	3.79 - 4.95	-

The weighted average expected term to settlement from the balance date of the outstanding claims is estimated to be 4.7 years for TMF General Lines, 6.6 years for TMF Workers Compensation (2023: 4.4 years and 6.7 years), 2.4 years for the CRIF (2023: 2.2 years), 8.7 years for GWC (2023: 9.0 years), 16.6 years for TAC (2023: 16.9 years), 8.6 years for SRA/RIC (2023: 8.4 years), 3.5 years for BFF (2023: 3.7 years), 7.9 years for ERWF (2023: 8.5 years), 3.9 years for PMF (2023: 3.4 years), 1.9 years for SSIF (2023: 2.0 years) and 2.5 years for HBCF (2023: 2.4 years).

Notes to the financial statements

for the year ended 30 June 2024

2.3.4. Net claims liability maturity

Overview

The maturity profile is SI's expectation of the period over which the net outstanding claims will be settled. SI uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform SI's investment strategy. The expected maturity profile of SI's net discounted outstanding claims is analysed below:

	2024 $'000	2023 $'000
Discounted net outstanding claims maturing:		
Within 1 year	3,146,017	2,890,363
1 to 5 years	8,272,749	7,572,489
More than 5 years	7,534,481	6,267,503
	18,953,247	**16,730,355**

Notes to the financial statements

for the year ended 30 June 2024

2.3.5. Impact of changes in key variables on the gross and net outstanding claims liability

Overview

The outstanding claims liabilities are central estimates (excluding HBCF & CRIF that have a risk margin applied) derived from actuarial assumptions regarding future experience. Sensitivity analysis can be used to measure the change in the outstanding claims liability estimate that would result from a change in the assumptions. TMF is SI's main scheme which represents 90% (2023: 89%) of the outstanding claims. A sensitivity analysis of the key assumption changes for the TMF and their impact on the net central estimate is shown in the following tables.

(i) TMF Workers Compensation

Variable	Movement in variable %	Net Central Estimate $'000	Impact of Change $'000	Impact %
Net Central Estimate[1]		9,495,143		
Discount rate[2]	Discount rate of 4.5%	9,483,993	(11,150)	-0.1%
Discount rate[2]	+1%	8,936,209	(558,934)	-5.9%
	-1%	10,139,382	644,239	6.8%
Inflation rate[2]	+1%	10,154,840	659,697	6.9%
	-1%	8,913,668	(581,475)	-6.1%
Average Weekly, Medical Payments	+10%	10,086,479	591,336	6.2%
	-10%	8,903,807	(591,336)	-6.2%

[1]The net central estimate is inflated and discounted, net of insurance and other recoveries and includes an allowance for claims handling expenses.

[2]Inflation/discounting changes applied to all durations.

Notes to the financial statements

for the year ended 30 June 2024

2.3.5. Impact of changes in key variables on the gross and net outstanding claims liability (continued)

(ii) TMF General Lines

Variable	Movement in variable %	Net Central Estimate $'000	Impact of Change $'000	Impact %
Net Central Estimate[1]		7,578,205		
Discount rate	Discount rate of 4.5%	7,524,758	(53,448)	-0.7%
Discount Rate	+1%	7,255,269	(322,936)	-4.3%
	-1%	7,932,218	354,013	4.7%
Inflation rate	+1%	7,941,553	363,348	4.8%
	-1%	7,240,584	(337,621)	-4.5%
Superimposed Inflation rate	+1%	7,965,930	387,725	5.1%
	-1%	7,218,474	(359,731)	-4.7%
Medical Indemnity Claim frequency (last 5 accident years)	+10%	7,743,140	164,935	2.2%
	-10%	7,413,269	(164,936)	-2.2%

[1]The net central estimate is inflated and discounted, net of insurance and other recoveries and includes an allowance for claims handling expenses.

Notes to the financial statements

for the year ended 30 June 2024

2.3.5 Impact of changes in key variables on the gross and net outstanding claims liability (continued)

(iii) TMF Workers Compensation

Variable	Movement in variable %	Gross Central Estimate $'000	Impact of Change $'000	Impact %
Gross Central Estimate[1]		9,581,690		
Discount rate[2]	Discount rate of 4.5%	9,569,967	(11,723)	-0.1%
Discount rate[2]	+1%	9,019,386	(562,304)	-5.9%
	-1%	10,229,617	647,927	6.8%
Inflation rate[2]	+1%	10,245,406	663,716	6.9%
	-1%	8,996,475	(585,215)	-6.1%
Average Weekly, Medical Payments	+10%	10,173,026	591,336	6.2%
	-10%	8,990,354	(591,336)	-6.2%

[1]The gross central estimate is inflated and discounted, gross of insurance and other recoveries and includes an allowance for claims handling expenses.

[2]Inflation/discounting changes applied to all durations.

Notes to the financial statements

for the year ended 30 June 2024

2.3.5 Impact of changes in key variables on the gross and net outstanding claims liability (continued)

(iv) TMF General lines

Variable	Movement in variable %	Gross Central Estimate $'000	Impact of Change $'000	Impact %
Gross Central Estimate		8,247,072		
Discount rate	Discount rate of 4.5%	8,190,203	(56,869)	-0.7%
Discount Rate	+1%	7,906,879	(340,193)	-4.1%
	-1%	8,619,662	372,590	4.5%
Inflation rate	+1%	8,627,788	380,716	4.6%
	-1%	7,893,087	(353,985)	-4.3%
Superimposed Inflation rate	+1%	8,653,843	406,771	4.9%
	-1%	7,869,401	(377,671)	-4.6%
Medical Indemnity Claim frequency (last 5 accident years)	+10%	8,419,016	171,944	2.1%
	-10%	8,075,128	(171,944)	-2.1%

2.3.6. Claims development

Overview

A significant portion of SI's liabilities relate to claim liabilities of past years that will be settled in future years.

The following table shows the development of undiscounted outstanding claims relative to the ultimate expected claims for the most recent accident years for SI.

Notes to the financial statements

for the year ended 30 June 2024

2.3.6 Claims development (continued)

(i) TMF Workers Compensation

Accident Year	2015 & prior $'000	2016 $'000	2017 $'000	2018 $'000	2019 $'000	2020 $'000	2021 $'000	2022 $'000	2023 $'000	2024 $'000	Total $'000
Estimate of ultimate claims cost											
At the end of accident year		674,813	762,098	793,708	921,123	1,132,509	1,400,955	1,702,794	2,496,407	2,917,133	12,801,540
One year later		703,381	801,942	884,103	1,099,888	1,238,660	1,741,607	1,991,884	2,776,221		11,237,686
Two years later		715,097	791,182	883,048	1,175,574	1,363,253	1,904,320	2,176,176			9,008,650
Three years later	12,395,343	693,413	777,084	924,029	1,325,440	1,422,994	2,037,886				19,576,189
Four years later	11,970,563	662,912	790,332	991,297	1,372,993	1,484,751					17,272,848
Five years later	11,807,717	663,635	865,518	1,064,827	1,415,356						15,817,053
Six years later	11,848,864	689,658	893,409	1,053,484							14,485,415
Seven years later	12,049,128	733,020	905,841								13,687,989
Eight years later	12,057,627	724,166									12,781,793
Accumulated nine years and greater	12,115,422										12,115,422
Current estimate of cumulative claim costs	12,115,422	724,166	905,841	1,053,484	1,415,356	1,484,751	2,037,886	2,176,176	2,776,221	2,917,133	27,606,436
Cumulative payments	10,019,421	468,082	532,433	588,763	717,259	652,121	691,431	580,693	494,573	218,047	14,962,823
Outstanding claims-undiscounted	2,096,001	256,084	373,408	464,721	698,097	832,630	1,346,455	1,595,483	2,281,648	2,699,086	12,643,613
Discounting	(709,721)	(86,369)	(127,597)	(146,446)	(215,408)	(251,468)	(394,286)	(456,510)	(649,889)	(752,638)	(3,790,332)
Claims handling expense	100,505	12,304	17,821	23,075	34,995	42,134	69,032	82,575	118,303	141,118	641,862
Outstanding claims liability as at 30 June 2024	**1,486,785**	**182,019**	**263,632**	**341,350**	**517,684**	**623,296**	**1,021,201**	**1,221,548**	**1,750,062**	**2,087,566**	**9,495,143**

Notes to the financial statements

for the year ended 30 June 2024

2.3.6 Claims development (continued)

(ii) TMF General Lines

Accident Year	2015 & prior $'000	2016 $'000	2017 $'000	2018 $'000	2019 $'000	2020 $'000	2021 $'000	2022 $'000	2023 $'000	2024 $'000	Total $'000
Estimate of ultimate claims cost											
At the end of accident year		604,770	645,521	696,438	692,723	1,650,555	977,935	1,371,731	1,371,394	1,490,932	9,501,999
One year later		638,931	635,203	655,324	721,649	1,863,979	1,387,967	1,407,179	1,362,206		8,672,438
Two years later		654,920	577,888	638,756	744,866	1,748,309	1,381,053	1,428,502			7,174,294
Three years later		697,905	570,675	679,026	824,858	1,672,523	1,219,907				5,664,894
Four years later	7,779,440	666,976	612,666	792,184	832,231	1,581,702					12,265,199
Five years later	8,056,594	683,958	682,086	820,565	804,938						11,048,141
Six years later	8,280,840	743,178	736,159	804,938							10,612,664
Seven years later	8,965,874	759,325	821,548								10,546,747
Eight years later	9,612,256	775,728									10,387,984
Accumulated nine years and greater	10,244,996										10,244,996
Current estimate of cumulative claim costs	10,244,996	775,728	821,548	804,938	804,938	1,581,702	1,219,907	1,428,502	1,362,206	1,490,932	20,582,946
Cumulative payments	7,581,719	492,739	427,563	450,346	407,042	932,184	423,531	461,239	174,565	59,422	11,410,350
Outstanding claims-undiscounted	2,663,277	282,989	393,985	402,141	397,896	649,518	796,376	967,263	1,187,641	1,431,510	9,172,596
Discounting	(545,337)	(59,586)	(81,479)	(88,578)	(76,349)	(97,225)	(130,680)	(181,009)	(232,688)	(309,381)	(1,802,312)
Claims handling expense	52,494	6,731	9,575	9,481	10,258	12,713	16,594	27,472	26,657	35,946	207,921
Outstanding claims liability as at 30 June 2024	**2,170,434**	**230,134**	**322,081**	**323,044**	**331,805**	**565,006**	**682,290**	**813,726**	**981,610**	**1,158,075**	**7,578,205**

Uncertainty about the amount and timing of claims in the TMF property and motor vehicle portfolios is typically resolved within one year.

The claims presented in the development tables are undiscounted, net of insurance recoveries and net of non-reinsurance recoveries. Insurance recoveries are nil in the TMF Workers Compensation portfolio and negligible in the TMF Public Liability portfolio.

Notes to the financial statements

for the year ended 30 June 2024

2.3.7. Unearned premium and unexpired risk liability

Overview

Unearned premium

Gross written premium is earned in profit or loss in accordance with the pattern of incidence of risk of the related business. The unearned premium liability is that portion of gross written premium that SI has not yet earned in profit or loss as it represents insurance coverage to be provided by SI after the balance date.

Unexpired risk liability

A liability adequacy test (LAT) is performed by SI's actuaries for the HBCF and CRIF.

At the balance date, SI recognises a liability in respect of outstanding claims and assesses the adequacy of its unearned premium liability. As required under AASB 1023 General Insurance Contracts, a LAT is undertaken to determine the adequacy of the unearned premium liability against current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under current insurance contracts. An additional risk margin is included to take into account the inherent uncertainty in the central estimate.

	2024 $'000	2023 $'000
Unearned premiums	1,021,807	1,001,203
Unexpired risk liability	263,461	322,229
Premium liability	**1,285,268**	**1,323,432**

2.3.7.1. Reconciliation of unearned premiums

A reconciliation of the carrying amount of unearned premiums at the beginning and end of the reporting periods is set out below.

	2024 $'000	2023 $'000
Year Ended 30 June		
Net carrying amount at start of year	1,001,203	769,036
Deferral of premiums written in current year	274,447	443,536
Premiums earned during the year	(253,843)	(211,369)
Net carrying amount at end of year	**1,021,807**	**1,001,203**

Notes to the financial statements

for the year ended 30 June 2024

2.3.7.2. Reconciliation of unexpired risk liability

At the reporting date, a LAT is performed by SI's actuaries for the HBCF and CRIF.

Any deficiency is first written down against the deferred acquisition costs (DAC). The remaining deficiency is recognised as an unexpired risk liability. It represents the extent that the unearned premium liability is insufficient to cover expected future claims.

Reconciliation of unexpired risk liability:

	2024 $'000	2023 $'000
As at 1 July	322,229	338,493
Reduction of unexpired risk liability in the year	(58,768)	(16,264)
As at 30 June	**263,461**	**322,229**

As at the reporting date, the LAT identified a deficit of $272.4 million (2023: $329.4 million) in the HBCF and a deficit of $0 million in CRIF (2023: $0 million) . The movement in the unexpired risk liability is recognised in the statement of comprehensive income.

The net deficiency calculation for HBCF is shown below:

	2024 $'000	2023 $'000
Net Unearned premium liability	697,423	638,351
Deferred acquisition costs Refer Note 2.3.8)	(8,964)	(7,206)
	688,459	**631,145**
Central estimate of present value of expected future cash flows arising from future claims	794,227	793,976
Risk Margin	166,657	166,604
Premium liability provision	**960,884**	**960,580**
Net Deficiency	**272,425**	**329,435**

Notes to the financial statements

for the year ended 30 June 2024

2.3.7.2 Reconciliation of unexpired risk liability (continued)

The premium liability provision represents the actuarial assessment of future claims payments and the expenses associated with settling them. The mean term to settlement of the undiscounted premium liability provision is 5.6 years (2023: 5.9 years) for HBCF.

	2024 $'000	2023 $'000
Gross movement in unexpired risk liability	58,768	16,264
Write down of deferred acquisition costs 1	(8,964)	(7,206)
Total surplus/(deficiency) recognised in the Statement of Comprehensive Income	**49,804**	**9,058**

1. Refer to Note 2.3.8 Other Assets – Deferred Acquisition Costs.

The probability of adequacy for HBCF was 75 per cent (2023: 75 per cent).

The risk margin has been determined by SI's actuaries based on the uncertainty of the outstanding claims estimates of each scheme. The uncertainty is determined on the basis that reflects the business of each scheme. Regard is had to the robustness of the valuation models, reliability and volume of the available data, past experience and emerging trends, the characteristics of each scheme and the effect of reinsurance.

2.3.8. Other Assets – deferred acquisition cost

Costs directly attributable to the acquisition of the HBCF premium revenue are deferred by recognising them as an asset in the statement of financial position when they can be reliably measured. Deferred acquisition costs (net of any deficiency) are amortised systematically over the life of the insurance policy in line with the expected pattern of the incidence of risk. This corresponds to the earning pattern of premium revenue.

	2024 $'000	2023 $'000
As at 1 July	-	-
Acquisition costs incurred during the year	8,964	7,206
Net deficiency write down	(8,964)	(7,206)
as at 30 June	**-**	**-**

Notes to the financial statements

for the year ended 30 June 2024

2.3.9. Underwriting and other expenses

Overview

SI incurs a range of expenses in providing its services. Details of these expenses are:

	2024 $'000	2023 $'000
Statutory levies:		
State Insurance Regulatory Authority	30,328	29,252
Dust Diseases Authority	3,444	4,831
Total Statutory levies	**33,772**	**34,083**
Service fees to icare (2.3.9.1)	273,583	265,131
Insurance	109,330	80,235
Movement in allowance for impairment of financial assets	(25)	602
Other expenses	748	311
Total underwriting and other expenses	**417,408**	**380,362**

Audit fees for the audit of the financial statements were paid by icare and are included as part of the service fee. The amount incurred was $1.164 million (2023: $1.059 million)

2.3.9.1. Service fees and statutory levies

In accordance with the State Insurance and Care Governance Act 2015 from 1 September 2015, SI receives services from icare. Under the arrangement some of SI's costs are incurred by icare and recovered at cost from SI. These services include the provision of staff, claims handling facilities, general business expenses and governance services.

Agent's remuneration specifically related to HBCF scheme agent costs of $1.3 million (2023: $1.7 million) paid by icare has been treated as an acquisition cost rather than as a Service fee expense.

SI's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare for those personnel remunerated by icare.

Notes to the financial statements

for the year ended 30 June 2024

2.3.10. Trade and other receivables

Overview

Trade and other receivables are principally amounts owed to SI by policyholders and participants.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. SI has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

The collection of receivables is reviewed on an ongoing basis. An allowance for impairment is established when there is objective evidence that not all amounts due will be collectable. Bad debts are written off when there is objective evidence that the chance of collecting an amount is unlikely.

	2024 $'000	2023 $'000
Premium and contribution receivable	432,885	339,613
Insurance and other recoveries receivable	888,617	616,643
GST receivable	3,204	7,325
Prepayments	185,246	199,220
Other	47,444	70,161
Less: allowance for impairment of receivables	(577)	(602)
	1,556,819	**1,232,360**

Trade and other receivables are non-interest bearing and are generally on 30 day terms.

Other receivables is mainly comprised of grants from the Crown of $43.8m (2023: $68.0m) to fund the cash deficit of the pre reform portfolio Insurance. Recoveries receivables are discounted to present value.

SI receives recoveries from both reinsurance and non reinsurance areas (this includes recoveries from CTP). The majority of recoveries come from the non reinsurance area.

SI purchases reinsurance for losses above their predetermined retention levels of financial losses associated with large claims or incidents. The retention level is set by management and reviewed annually as part of the renewal process. The current retentions are determined based on price, availability of cover, and risk tolerances. When the claims cost exceeds the excess level, the cost is recoverable from SI's reinsurers and recognised as insurance and other recoveries receivable.

Notes to the financial statements

for the year ended 30 June 2024

2.3.10 Trade and other receivables (continued)

The amount of insurance and other recoveries receivable is equal to the estimated gross incurred cost less the retention limit and insurance recoveries received to date. The receivable is recognised when recovery is virtually certain to take place when the corresponding obligation is settled. The measurement of these receivables is affected by factors such as normal inflation and the discount rate used for discounting of future expected receipts. The rates applied are consistent with those used in the valuation of provisions for outstanding claims (see Note 2.3.3).

	2024 $'000	2023 $'000
Present value of insurance and other recoveries		
Expected future recoveries (undiscounted)	1,028,943	728,212
Discount to present value	(140,326)	(111,569)
	888,617	**616,643**

Refer to Note 4 for further information regarding credit risk of trade debtors that are neither past due nor impaired.

2.3.11. Trade and other payables

Overview

Trade and other payables represent liabilities for services provided to SI prior to the end of financial year, which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

The payables are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular 11/12.

	2024 $'000	2023 $'000
Accrued expenses & other creditors	57,170	109,611
Service fee	42,493	23,151
Statutory fees	1,702	1,636
Other	1,863	1,165
	103,228	**135,563**

Details regarding credit risk, liquidity risk and market risk including maturity analysis of above payables are disclosed in Note 4.

Notes to the financial statements

for the year ended 30 June 2024

3. Investment activities

Overview

Investments in New South Wales Treasury Corporation's Funds (TCorpIM Funds or the Funds) and the managed asset portfolio are designated as fair value through profit or loss. The majority of SI's investments are unit holdings. The value of the Funds is based on SI's share of the value of the underlying assets of the Fund, based on the market value. All of the Funds are valued at redemption price.

The fair value quoted market price for similar instruments and the underlying value are provided by the investment manager, TCorp.

The movement in the fair value of the Funds incorporates distributions received and reinvested, as well as realised and unrealised movements in fair value and is reported as investment revenue in the statement of comprehensive income.

Purchases or sales of investments are recognised on the trade date i.e. the date the entity commits itself to purchase or sell the asset.

Refer to Note 4 for further information regarding fair value measurement, credit risk, liquidity risk and market risk arising from financial assets at fair value.

All investments are held to back claims liabilities. As part of its investment strategy. SI actively manages its investment portfolio to ensure that investment liquidity is in accordance with the expected pattern of future cash flows arising from claims liabilities.

3.1. Investment income

Overview

Interest revenue and expenses are recognised on an accrual basis. Investment revenue includes interest income.

Realised and unrealised gains or losses are recognised on a change in fair value basis.

Differences between the fair values of investments at the end of the reporting period and their fair values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the statement of comprehensive income.

	2024 $'000	2023 $'000
Revenue from financial assets held at fair value	641,544	662,152
Gains/(losses) from financial assets held at fair value	861,446	839,049
Interest	46,124	29,650
	1,549,114	**1,530,851**

Notes to the financial statements

for the year ended 30 June 2024

3.2. Investment assets

	2024 $'000	2023 $'000
TCorpIM Funds	18,973,045	16,874,056
	18,973,045	**16,874,056**

3.3. Fair value estimation

Overview

The carrying amounts of SI's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

SI uses the following hierarchy for disclosing the fair value of financial instruments by valuation technique:

- Level 1 – derived from quoted prices in active markets for identical assets / liabilities that the entity can access at measurement date;
- Level 2 – derived from inputs other than quoted prices that are observable directly or indirectly; and
- Level 3 – derived from valuation techniques that include inputs for the asset / liability not based on observable market data (unobservable inputs).

	Level 1 $'000	Level 2 $'000	Level 3 $'000	Total $'000
2024				
Financial assets at fair value				
TcorpIM Funds	-	18,973,045	-	18,973,045
	-	**18,973,045**	**-**	**18,973,045**
2023				
Financial assets at fair value				
TcorpIM Funds	-	16,874,056	-	16,874,056
	-	**16,874,056**	**-**	**16,874,056**

There were no transfers between the levels during the period ended 30 June 2024 (2023: Nil). The value of the Funds is based on SI's share of the value of the underlying assets of the fund, based on the market value. All of the facilities are valued using redemption pricing.

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management

Overview

SI applies a consistent and integrated approach to enterprise risk management. SI operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The documented Risk Management Framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's risk management framework include: risk appetite, governance, risk management and processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. SI's approach is to integrate risk management into the broader management processes of the organisation. It is SI's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

Following the enactment of the State Insurance and Care Governance Act 2015 (Act), overall responsibility for the establishment and oversight of risk management, risk reviews, policy setting and for managing each of these risks moved to NSW Treasury from Self Insurance Corporation. The risk management policies in place prior to the Act remain in place, with the purposes of:

- Establishing frameworks and processes that identify and analyse the risks faced by SI investment funds;
- Setting risk limits and controls; and
- Monitoring risks.

SI's Asset Allocation is recommended by the icare Board, in line with risk and return objectives recommended by the NSW Treasury Asset and Liability Committee (ALCO). Both the risk and return objectives recommended by the ALCO, and the asset allocation recommended by icare Board are considered, and if appropriate, approved by the Treasurer. icare and NSW Treasury entered a Memorandum of Understanding (MoU) in July 2018 which defines the roles and responsibilities for the Funds.

SI manages insurance risks with all investment- and financial-related risks managed by NSW Treasury Corporation (TCorp) and NSW Treasury (Treasury). A MoU exists between Treasury and TCorp to effectively monitor, manage and report on these risks between the two parties.

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management (continued)

The key risk categories used by SI to classify financial risk:

- Insurance risk (note 4.1);
- Market risk (Note 4.2);
- Interest rate risk (Note 4.3);
- Foreign exchange risk (Note 4.4);
- Other price risk (Note 4.5);
- Liquidity risk (Note 4.6); and
- Credit risk (Note 4.7).

The risk and compliance management framework to identify and mitigate risks is outlined below:

- Use and maintenance of information systems to provide up-to-date and reliable data on the risks to which the entity is exposed;
- Independent actuarial assessment, using data from the information systems and robust actuarial modelling, are used to assess the adequacy of pricing and premiums and to monitor claims patterns based on past experience and emerging trends;
- Risk registers that identify key risks and controls, residual risk exposures, and risk treatment and owner. Periodic attestations are performed on key compliance obligations and material exceptions are reported to the icare Board;
- Detailed underwriting procedures are in place and strictly followed for accepting risks and regular reviews and audits are performed on the underwriting function of brokers and insurance agents;
- Contributions received by the largest fund (TMF) are paid by member agencies through funding from the NSW Treasury;
- Most premiums or contributions are paid within payment terms. The outstanding debtors are managed by outsourced service providers who actively monitor and review the portfolios; and
- Under the Net Asset Holding Level Policy (NAHLP, refer Note 5.2 & Note 5.5) SI maintains the required level of net assets for each scheme (except HBCF, BFFF, ERWF and SSIF) through fund transfers to/from NSW Treasury.

SI's principal financial instruments are outlined below. These financial instruments arise directly from SI's operations or are required to finance those operations. SI does not enter into financial instruments, including derivative financial instruments, for speculative purposes.

The main purpose of these financial instruments is to derive income and investment gains which are used to fund claims liabilities.

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management (continued)

Financial instrument categories

	Note	Category	2024 $'000	2023 $'000
Financial assets				
Cash and cash equivalents	5.1	Amortised cost	1,358,532	997,709
Investments	3.2	At fair value through profit and loss (designated as such upon initial recognition)	18,973,045	16,874,056
Receivables (i)	2.3.10	Amortised cost	480,329	409,774
Financial liabilities				
Payables (ii)	2.3.11	Amortised cost	101,526	133,927

(i) Excludes statutory receivables and prepayments (i.e. not within scope of AASB 7)

(ii) Excludes statutory payables (i.e. not within scope of AASB 7)

4.1. Insurance risk

Overview

Insurance risk is the risk of fluctuations in the timing, frequency and severity of insured events and claims settlements, relative to expectations. Key drivers of insurance risk include natural or man-made catastrophic events, pricing of insurance contracts, reserving and claims.

4.2. Market risk

Overview

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The effects on SI's operating result due to reasonably possible changes in risk variables are outlined in the information below, for interest rate risk and other price risk. A reasonably possible change in each risk variable has been determined after taking into account the economic environment in which SI operates and the time frame for the assessment (i.e. until the end of the next annual reporting period). The sensitivity analysis is based on risk exposures in existence at the reporting date. The analysis was performed on the same basis as 2023. The analysis assumes that all other variables remain constant.

Notes to the financial statements

for the year ended 30 June 2024

4.3. Interest rate risk

Overview

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

Exposure to interest rate risk arises primarily through SI's cash deposits held at other financial institutions. TCorp manages the portfolio to agreed benchmarks to minimise the fair value interest rate risk.

The following table provides the sensitivity analysis of interest rate risk affecting applicable financial assets on the operating result and equity of SI. A reasonably possible change of +/- 0.5% is used, consistent with current trends in interest rates. The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility.

	Impact on Profit			Impact on Equity	
	Carrying amount $'000	Decrease of 0.5% $'000	Increase of 0.5% $'000	Decrease of 0.5% $'000	Increase of 0.5% $'000
2024					
Cash and cash equivalents	1,358,532	(6,793)	6,793	(6,793)	6,793
2023					
Cash and cash equivalents	997,709	(4,989)	4,989	(4,989)	4,989

4.4. Foreign currency risk

Overview

Foreign exchange risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

TCorp considers currency risk within the context of its overall investment strategy and manages foreign exchange at the total portfolio level.

Notes to the financial statements

for the year ended 30 June 2024

4.5. Other price risk

Overview

Exposure to "other price risk" primarily arises through the investment in the TCorpIM Funds which are held for strategic rather than trading purposes. SI has no direct equity investments. SI holds units in the following Funds.

Fund	Investment sectors	Investment horizon	2024 $'000	2023 $'000
Treasury Managed Fund Investment Portfolio	Australian equities, developed market equities, emerging market equities, high yield, differentiated credit, Australian nominal bonds, core alternatives, defensive alternatives, opportunistic, unlisted infrastructure, unlisted global property and unlisted Australian property.	Long term	16,727,359	14,945,410
Medium Term Growth Fund	Australian equities, developed market equities, high grade, high yield, differentiated credit, Australian inflation-linked bonds, Australian nominal bonds, cash, core alternatives, defensive alternatives	5 or more years	1,251,575	984,878
Long Term Growth Fund	Australian equities, developed market equities, emerging market equities, high yield, differentiated credit, Australian nominal bonds, cash, core alternatives, defensive alternatives.	10 or more years	994,111	943,768
			18,973,045	16,874,056

The unit price of each fund is equal to the total fair value of the net assets held by the fund divided by the total number of units on issue for that fund. Unit prices are calculated and published daily.

TCorp as trustee for each of the above funds is required to act in the best interest of the unit holders and to administer the funds in accordance with the trust deeds. As trustee, TCorp has appointed external managers to manage the performance and risks of each fund in accordance with a mandate agreed by the parties. TCorp has also leveraged off internal expertise to manage certain fixed income assets for the TCorpIM funds. A significant portion of the administration of the funds is outsourced to an external custodian.

Investments in the Funds limit SI's exposure to risk as this allows diversification across a pool of funds with different investment horizons.

Notes to the financial statements

for the year ended 30 June 2024

4.5 Other price risk (continued)

The Funds are designated at fair value through profit or loss and therefore any change in unit price impacts directly on profit (rather than equity). TCorp provides sensitivity analysis information for each of the Funds. A reasonably possible change is based on the percentage change in unit price multiplied by the redemption price as at 30 June each year for each Fund.

Investment fund	Change in unit price		Impact on surplus/(deficit)	
	2024 %	2023 %	2024 $'000	2023 $'000
Treasury Managed Fund Investment Portfolio	+/- 10.0	+/- 10.0	1,672,736	1,494,541
Medium Term Growth Fund	+/- 10.0	+/- 10.0	125,158	98,488
Long Term Growth Fund	+/- 10.0	+/- 10.0	99,411	94,377

4.6. Liquidity risk

Overview

Liquidity risk is the risk of insufficient liquid assets to meet liabilities as they fall due. SI's liquidity risk arises due to the nature of insurance activities where the timing and amount of cash outflows are uncertain.

The liquidity of SI's investments is assured by the liquid nature of the fixed interest investments within the TCorpIM Funds. All Fund share and property investments are required to be listed on a recognised stock exchange with the exception of the unlisted property, unlisted infrastructure and opportunistic assets investments which account for 7.0 per cent, 5.5 percent and 6.1 percent respectively of the Treasury Managed Fund Investment Portfolio as at the reporting date.

In accordance with the MoU, TCorp is required to take market turnover and liquidity risk into account at the time of constructing SI's investment asset allocation.

During the current and prior years, there were no defaults on payables. No assets have been pledged as collateral. SI's exposure to liquidity risk is deemed insignificant based on prior periods' data and the current assessment of risk.

The payables are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular 11/12. If trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice or a statement is received.

Notes to the financial statements

for the year ended 30 June 2024

4.6 Liquidity risk (continued)

The table below summarises the maturity profile of SI's financial liabilities.

	Weighted average effective interest rate	Nominal amount	Interest rate exposure			Maturity dates		
			Fixed Interest rate	Variable interest rate	Non-interest bearing	< 1 Year	1–5 Years	> 5 Years
	%	$'000	$'000	$'000	$'000	$'000	$'000	$'000
2024								
Payables	-	101,526	-	-	101,526	101,526	-	-
2023								
Payables	-	133,927	-	-	133,927	133,927	-	-

4.7. Credit risk

Overview

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation

Credit risk arises from the financial assets of SI, which comprise cash and cash equivalents, receivables and financial assets at fair value. SI's exposure to credit risk arises from potential default of the counter party, with a maximum exposure equal to the carrying amount of these instruments at balance date.

Cash and cash equivalents

Cash comprises bank balances with financial institutions Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

Receivables – premium and contributions

All premium and contributions receivable are recognised as amounts receivable at the reporting date. The collection of premium and contributions receivable is reviewed on an ongoing basis. Procedures as established in the Treasurer's Directions are followed to recover outstanding amounts, including letters of demand. Debts which are known to be uncollectible are written off. An allowance for impairment is raised when there is objective evidence that the entity will not be able to collect all amounts due. No interest is earned on premium and contributions receivable. The average credit period on sales, unless otherwise agreed, is 30 days from invoice date.

Notes to the financial statements

for the year ended 30 June 2024

Financial assets at fair value

Financial assets at fair value include investments in TCorpIM Funds and the managed assets portfolio. The investments within the Funds are unit holdings, and as such, do not give rise to credit risk. Credit risk within the Funds is managed by ensuring there is a wide spread of risks. TCorp, as trustee, contracts with specialist investment managers and requires the mandates to include a series of controls over the concentration and credit quality of assets.

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards

5.1. Cash and cash equivalents

Overview

Cash and cash equivalents include cash at bank and short term money market investments held at TCorp.

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

Refer to Note 4 for details regarding credit risk, liquidity risk and market risk arising from financial instruments

	2024 $'000	2023 $'000
Cash at bank	1,358,532	997,709

Notes to the financial statements

for the year ended 30 June 2024

5.1 Cash and cash equivalents (continued)

Cash and cash equivalent assets recognised in the statement of financial position is reconciled at the end of the financial year to the statement of cash flows as follows:

Reconciliation of net cash flows from operating activities to the Net Result

	2024 $'000	2023 $'000
Net cash flows from operating activities	**367,161**	**(1,190,713)**
Adjustments for:		
Depreciation and amortisation	(377)	-
Increase in investments	2,098,989	3,421,201
(Increase) in outstanding claims	(2,494,866)	(2,300,438)
(Increase) in unearned premiums	(20,604)	(232,167)
Decrease/(Increase) in payables	32,335	(11,942)
Decrease in unexpired risk	58,768	16,264
Increase in receivables	324,459	277,969
Net Result	**365,865**	**(19,826)**

5.2. Grants from/(to) the Crown

Overview

Pursuant to the Net Assets Holding Level Policy (NAHLP), SI makes payments to or receives funding from the Crown in right of the State of New South Wales (Crown) to maintain the required level of net assets.

The policy, introduced in March 2006 and revised in May 2019, requires SI to maintain total assets for each scheme (except HBCF, BFFF, ERWF and SSIF) at between 105% and 115% of liabilities. For CRIF the net level of total assets is required to be maintained at the greater of either all liabilities, including the actuarially assessed liabilities, to a 99 percent probability of adequacy (including an appropriate prudential margin), or the 1-in-1000 year natural catastrophe return period net of reinsurance (the CRIF Net Asset Holding Level). The adequacy of the net assets level is reviewed at least annually based on the financial results as at 31 December with an option of more frequent reviews to consider any emerging issues and trends in outstanding claims liabilities and investments.

Notes to the financial statements

for the year ended 30 June 2024

5.2 Grants from/(to) the Crown (continued)

The assessment takes into consideration:

- the probability of adequacy of the net central estimate;
- probability of poor investment returns and/or deterioration in claims experience;
- impact of a major claim, either not covered by the TMF insurance protection or exhausting the TMF insured retention level; and
- absence of premium and contribution income and insurance cover for residual schemes.

The annual funding adequacy assessment was based on requirements assessed as at 31 December 2023 and has been approved and the funds will be transferred from the Consolidated Fund.

Net assets in surplus of the required holding level are paid to the Crown and net assets in deficit are covered through payments from the Crown.

Additionally the Crown has agreed to fund any cash deficit incurred in the pre reform portfolio of HBCF. Refer to Note 5.4 for further details on this arrangement.

The payments are recognised as expenses at the earlier of when they are paid or payable. Income from grants without sufficiently specific performance obligations are recognised when the entity obtains control over the granted assets.

Please refer to Note 5.5 Post Balance Day Events which references the establishment of OneFund and the implications for the existing NAHLP.

	2024 $'000	2023 $'000
Grants from the Crown	968,783	736,967
Net grant revenue	**968,783**	**736,967**

Notes to the financial statements

for the year ended 30 June 2024

5.3. Budget review

Statement of comprehensive income

	2024 actuals $'000	2024 budget $'000
Premium and contributions	3,017,900	3,054,914
Unearned premium and contribution movement	13,327	-
Net Earned premiums	**3,031,227**	**3,054,914**
Outwards reinsurance expense	(49,165)	(28,191)
Net Earned premiums and contributions (a)	**2,982,062**	**3,026,723**
Gross Claims expenses	(5,411,480)	(3,528,824)
Recoveries received	312,796	117,626
Acquisition costs	(8,964)	-
Unexpired risk liability expense	58,768	-
Net Claims expense (b)	**(5,048,880)**	**(3,411,198)**
Underwriting and other expenses (c)	(417,408)	(433,903)
Underwriting result (a+b+c)	**(2,484,226)**	**(818,378)**
Agency performance adjustment	332,180	-
Investment revenue	1,549,114	1,240,662
Other revenue	14	-
Insurance profit	**(602,918)**	**422,284**
Grants from the Crown	968,783	-
Net Result	**365,865**	**422,284**
Total comprehensive income	**365,865**	**422,284**

Commentary

Net result for the year was $56 million unfavourable to budget due to the following factors:

- Higher net claims expenses from the updated valuations of outstanding claims. Partly offset by
- Grants from the Crown,
- Higher investment revenue driven by positive performance of the equity markets and foreign; and
- Higher agency performance adjustment.

Notes to the financial statements

for the year ended 30 June 2024

5.3 Budget review (continued)

The strengthening in the outstanding claims reserves for the TMF workers compensation portfolio in the December 2023 valuation results was predominantly due to higher claims numbers, lower return to work and an increase in psychological claims mostly in the non-emergency portfolio. The strengthening in the outstanding claims reserves for the TMF workers compensation portfolio in the June 2024 valuation results was due to slower work injury damages finalisations and higher weekly active claims in the NSW Police portfolio, and higher numbers of claims emerging at higher whole person impairment thresholds in the non-emergency portfolio.

The strengthening in the outstanding claims reserves for the TMF general lines portfolio in the December 2023 valuation results was predominantly due to the impact of event losses relating to floods across the State. The strengthening in the outstanding claims reserves for the TMF general lines portfolio in the June 2024 valuation results was predominantly due to higher numbers of abuse claims (partially offset by lower claim sizes), the impact of the Discrimination Class Action, and a higher reserve for a large property claim. These impacts were partly offset by releases in the property, public liability, and medical malpractice portfolios.

Notes to the financial statements

for the year ended 30 June 2024

5.3 Budget review (continued)

Statement of financial position

	2024 actuals $'000	2024 budget $'000
ASSETS		
Cash and cash equivalents	1,358,532	996,469
Investments	18,973,045	17,813,905
Trade and other receivables	1,556,819	1,100,652
Plant and equipment	-	110
Intangible assets	5,961	60
Total Assets	**21,894,357**	**19,911,196**
LIABILITIES		
Trade and other payables	103,228	16,492
Unearned premiums	1,021,807	1,118,517
Outstanding claims liabilities	19,841,864	17,855,890
Unexpired risk liability	263,461	199,881
Total Liabilities	**21,230,360**	**19,190,780**
Net Assets	**663,997**	**720,416**
EQUITY		
Accumulated funds	663,997	720,416
Total Equity	**663,997**	**720,416**

Commentary

Total assets were $2 billion favourable to budget mainly due to Grants from the Crown, higher investment balances, and CRIF prepayments and receivables relating to premiums and contributions. Total liabilities were $2 billion unfavourable to budget driven by the increase in the provision for outstanding claims liabilities. The TMF workers compensation outstanding claims liabilities were unfavourable to budget largely due to higher claims numbers, lower return to work and an increase in psychological claims mostly in the non-emergency portfolio, and slower work injury damages finalisations and higher weekly active claims in the NSW Police portfolio. The TMF general lines outstanding claims liabilities were unfavourable to budget due to the significant increase in child abuse claims, event losses largely relating to floods, a large property claim, and the impact of the Discrimination Class Action.

Notes to the financial statements

for the year ended 30 June 2024

5.3 Budget review (continued)

Statement of cash flows

	2024 actuals $'000	2024 budget $'000
CASH FLOWS FROM OPERATING ACTIVITIES		
Premiums received	3,290,459	3,288,861
Claims paid	(2,916,099)	(3,286,081)
Recoveries received	40,823	120,487
Total Premiums/contributions less claims	**415,183**	**123,267**
Receipts		
Proceeds from sale of investment	-	260,443
Investment Income	641,544	740,198
Interest received	46,124	43,373
Grants from the Crown	992,967	-
Other income	14	-
Total Receipts	**1,680,649**	**1,044,014**
Payments		
Purchases of investments	(1,237,544)	(743,202)
Service fees paid	(264,079)	(292,020)
Other payments	(227,048)	(133,129)
Total Payments	**(1,728,671)**	**(1,168,351)**
Total cash flows from operating activities	**367,161**	**(1,070)**
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchases of plant and equipment	-	(110)
Purchases of intangibles/software	(6,338)	(60)
Total cash flows from investing activities	**(6,338)**	**(170)**
NET INCREASE / (DECREASE) IN CASH	**360,823**	**(1,240)**
Opening cash and cash equivalents	**997,709**	**997,709**
CLOSING CASH AND CASH EQUIVALENTS	**1,358,532**	**996,469**

Notes to the financial statements

for the year ended 30 June 2024

5.3 Budget review (continued)

Commentary

Cash and cash equivalents held at 30 June 2024 were $362 million higher than budget largely due to Grants from the Crown and lower than expected claims payments. This was offset by purchases of investments.

5.4. Funding accumulated deficit in HBCF

Overview

The SI accounts include the accumulated deficit of HBCF. Details of how the accumulated deficit in HBCF is being addressed are below.

During the 2016/17 year the NSW Government approved a set of administrative reforms in respect of home warranty insurance in NSW under which HBCF can apply to the State Insurance Regulatory Authority to approve future risk-based premium rates intended to achieve full cost recovery

HBCF adjusted the premiums it charges on residential construction types excluding multi-unit dwellings effective 2 October 2018 with the intention of covering the losses and expenses associated with these policies. This effectively created two portfolios for HBCF:

- A portfolio of premiums issued prior to 1 July 2018 that were substantially underfunded. This has led to the current accumulated deficit. This is referred to as the pre-reform portfolio. In 2019-20 the NSW Government approved a long term funding arrangement for the pre-reform HBCF portfolio. Under this arrangement NSW Treasury will fund in arrears the actual cash losses incurred by the pre-reform portfolio until no further funding of these losses is required. The accumulated deficit in HBCF is largely due to the pre-reform portfolio. The amount to be received for these losses for the 2024 financial year is $43.783m (2023: $67.967m). Income from grants without sufficiently specific performance obligations are recognised when the entity obtains control over the granted assets. These amounts are accrued when agreed in principle with NSW Treasury that the payment will be made. The actual payment is received in the next financial year.

  The 2022-23 payment was received on 02 August 2023 ($58m) and 18 October 2023 (9.967m)

- Premiums issued after 1 July 2018 under the new pricing arrangements are expected to be self-sustaining. From October 2022 the HBCF pricing have reached “sustainable rates” for all cover types for policies written from that point forward. As the policies are earned and claims paid out, on average, the sustainability margin will deliver a surplus. This is expected to take HBCF’s Post-2018 portfolio’s to full funding by 2029.

Notes to the financial statements

for the year ended 30 June 2024

5.5. Post balance day events

SI has identified 4 post balance date events:

- **Amalgamation of several funds**

Pursuant to sections 5 & 8 of the NSW Self Insurance Corporation Act 2004 the Chief Executive Officer of the NSW Self Insurance corporation has approved that from 1 July 2024 the Pre Managed Fund (PMF), Government Workers Compensation Account (GWC) and the State Rail Authority/ Rail Infrastructure Corporation (SRA/RIC) will be amalgamated into the Treasury Managed Fund (TMF).

This change does not impact the FY24 financial results of SI.

- **OneFund**

The New South Wales Treasurer issued a Treasurer's Direction on 13 August 2024 requiring the establishment of a single investment portfolio known as OneFund. The Treasury Managed Fund (TMF), Construction Risk Insurance Fund (CRIF) and Transport Accidents Compensation Fund (TAC) of SI Corp have been directed to invest into OneFund. The TMF commenced its investment in the OneFund on 31 August 2024 and CRIF and TAC are scheduled to commence their investment in the OneFund in early October 2024.

As announced in the NSW Budget papers 2024-25, the existing NAHLP Policy will cease and be replaced by a new contribution and transfers framework based on OneFund. Details of this new framework have not yet been released.

This change does not impact the FY24 financial results of SI.

- **New Scheme Enhanced Police Support Scheme (EPSS)**

On 19 August 2024, a new fund under SI Corp was announced, known as the Enhanced Police Support Scheme (EPSS). The fund will commence on 1 October 2024.

The EPSS will provide improved coverage for police officers injured on and off duty. The coverage will include supplementary support payments for eligible officers injured on duty for up to 10 years as well as improved off-duty support benefits with income protection payments from 2 years up to 3 years.

It will also address the superannuation concessional cap issue, which existed under the previous scheme, and will streamline the process for claims by removing the need to deal with multiple providers.

The new fund does not impact the FY24 financial results of SI.

- **New Scheme NGO Special Liability Scheme**

On 6 August 2024 the NSW Self Insurance Corporation Amendment (Special Liability Insurance) Bill 2024 was introduced into Parliament. The Bill created a new Insurance Scheme for SI which will cover the Department of Community and Justice contracted service providers involved in out of home care services and youth homelessness services for liabilities arising from physical or sexual abuse of a person.

The new fund will commence 1 January 2025.

The new fund does not impact the FY24 financial results of SI.

- END OF AUDITED FINANCIAL STATEMENTS -

HBCF

HBCF Financial statements

for the year ended 30 June 2024

Contents

Notes to the financial statements

Statement by the board of directors

for the year ended 30 June 2024

Home Building Compensation Fund

In the opinion of the Board of Directors:

(a) The financial statements of the Home Building Compensation Fund have been prepared in accordance and comply with Australian Accounting Standards and other authoritative pronouncements of the Australian Accounting Standards Board;

(b) The financial statements for the year ended 30 June 2024 exhibit a true and fair view of the position and transactions of the Home Building Compensation Fund; and

(c) The directors are not aware of any circumstances as at the date of this certificate which would render any particulars included in the financial statements misleading or inaccurate.

Signed on behalf of the Board of Directors of Insurance and Care NSW.

John Robertson
Chairman
Insurance and Care NSW
26 September 2024

Stuart Farquharson
Interim Chief Executive Officer and
Managing Director
NSW Self Insurance Corporation
and Insurance and Care NSW
26 September 2024

INDEPENDENT AUDITOR'S REPORT

Home Building Compensation Fund

To the Treasurer, Minister for Work Health and Safety, and the Board of Directors of Insurance and Care NSW

Opinion

I have audited the accompanying financial statements of Home Building Compensation Fund (the Fund), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2024, the statement of financial position as at 30 June 2024, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policies and other explanatory information.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards
- presents fairly the Fund's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Fund in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Fund, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, and for such internal control as the Board of Directors determine is necessary to enable the preparation and fair presentation of the financial statements that are free from material misstatement, whether due to fraud or error.

Level 19, Darling Park Tower 2, 201 Sussex Street, Sydney NSW 2000
GPO Box 12, Sydney NSW 2001 | **t** 02 9275 7101 | mail@audit.nsw.gov.au | audit.nsw.gov.au

In preparing the financial statements, the Board of Directors are responsible for assessing the Fund's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Fund carried out its activities effectively, efficiently and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.

Weini Liao
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

27 September 2024
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
Gross premium written	2.1	220,996	192,855
Unearned premium movement		(59,071)	(47,917)
Net earned premium (a)		**161,925**	**144,938**
Gross claims expenses	2.2	(163,071)	(287,774)
Recoveries received		5,622	2,034
Acquisition costs		(8,964)	(7,206)
Unexpired risk liability expense	2.3.7	58,768	16,264
Net Claims expense (b)		**(107,645)**	**(276,682)**
Underwriting and other expenses (c)	2.3.9	(32,612)	(31,140)
Underwriting result (a+b+c)		**21,668**	**(162,884)**
Investment income	3.1	50,702	38,486
Other Revenue		-	5
Insurance result		**72,370**	**(124,393)**
Grants from the Crown	5.3	43,783	67,967
Net Result		**116,153**	**(56,426)**
Total Comprehensive Income		**116,153**	**(56,426)**

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2024

	Notes	2024 $'000	2023 $'000
Assets			
Cash and cash equivalents	5.1	62,461	27,556
Investments	3.2	834,750	726,318
Trade and other receivables	2.3.10	82,269	94,946
Intangibles	5.2	5,961	-
Total Assets		**985,441**	**848,820**
Liabilities			
Trade and other payables	2.3.11	9,095	7,738
Unearned premiums	2.3.7	697,423	638,351
Outstanding claims liabilities	2.3.1	461,787	442,980
Unexpired risk liability	2.3.7.2	263,461	322,229
Total Liabilities		**1,431,766**	**1,411,298**
Net Assets		**(446,325)**	**(562,478)**
Equity			
Accumulated deficit		(446,325)	(562,478)
Total Equity		**(446,325)**	**(562,478)**

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2024

	2024 $'000	2023 $'000
Accumulated funds		
Balance at the beginning of financial year	(562,478)	(506,052)
Net Result for the year	116,153	(56,426)
Total comprehensive income for the year	**116,153**	**(56,426)**
Balance at the end of the financial year	**(446,325)**	**(562,478)**

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
CASH FLOW FROM OPERATING ACTIVITIES			
Premiums received		213,753	200,354
Recoveries		2,187	1,107
Claims and expenses paid		(153,226)	(136,880)
Total cash flow from premiums less claims		**62,714**	**64,581**
Receipts			
Interest received & realised gains		9,330	10,509
Grants received from Crown		67,967	27,672
Other Income		-	5
Total Receipts		**77,297**	**38,186**
Payments			
Purchase of investments		(67,060)	(193,750)
Service fees paid		(26,049)	(25,367)
Other payments		(5,659)	(5,011)
Total Payments		**(98,768)**	**(224,128)**
Net cash from Operating Activities	5.1	**41,243**	**(121,361)**
CASH FLOW FROM INVESTING ACTIVITIES			
Purchase of Intangibles		(6,338)	-
Net cash from Investing Activities		**(6,338)**	**-**
Net increase/(decrease) in cash and cash equivalents		34,905	(121,361)
Cash and cash equivalents at the beginning of the year		27,556	148,917
Cash and cash equivalents at the end of the year	5.1	**62,461**	**27,556**

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2024

1. Overview

1.1. About the Home Building Compensation Fund (HBCF)

On 1 July 2010, the NSW Self Insurance Corporation (SICorp) became the sole home warranty insurer in New South Wales. SICorp is a statutory corporation constituted by the *NSW Self Insurance Corporation Act, 2004* (the SICorp Act).

The Home Building Compensation Fund (HBCF) was created under s12A of the SICorp Act to provide consumer protection for home owners undertaking residential building projects in NSW where the contracted builder, due to certain circumstances, defaults under the contract.

HBCF issues certificates of insurance as required under the *Home Building Act, 1989* through its appointed insurance agents. HBCF is a not for profit entity.

In accordance with s12A of the SICorp Act, HBCF may receive financial support by way of money advanced by the Minister or appropriated by the Parliament for the purposes of the HBCF. NSW Treasury have provided a guarantee to fund cash short falls in the HBCF portfolio for policies issued before 1 July 2018.

HBCF operates in one geographical segment and is a single portfolio with general insurance conducted in New South Wales only.

As HBCF is a fund established within SICorp under s8A of the SICorp Act, the financial statements are aggregated into SICorp's financial statements.

Insurance and Care NSW (icare) was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. SICorp is one such scheme.

The financial statements for the year ended 30 June 2024 have been authorised for issue by the Chairman of the Board of icare and the Interim Chief Executive Officer and Managing Director of SI Corp on behalf of the Board of Directors of icare on 26 September 2024. .

1.2. Basis of preparation and material accounting policies

HBCF's financial statements are general purpose financial statements which have been prepared on an accrual basis in accordance with applicable Australian Accounting Standards (which include Australian Accounting Interpretations).

Investments are measured at fair value through profit or loss. Other financial statement items are prepared in accordance with the historical cost convention except where specified otherwise.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 24-06 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

1.2.1. Statement of compliance

HBCF's financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.2. Going concern basis

These financial statements have been prepared on a going concern basis, despite the accumulated deficit. The HBCF is able to pay its debts as and when they fall due. Refer to Note 5.3 for more information on funding arrangements for HBCF.

Notes to the financial statements

for the year ended 30 June 2024

1.2.3. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 2.3 – Net outstanding claims liability;
- Note 2.3.7- Unearned premiums and unexpired risk liability; and
- Notes 3 & 4 – Investment Activities & Risk management.

1.2.4. Taxation

HBCF is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

1.2.5. Comparative figures

Except where an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

1.2.6. Accounting standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2024. The following new Standards will not have a material impact on the financial performance or position of HBCF:

- AASB 17 Insurance Contracts
- AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector
- AASB 18 Presentation and Disclosure in Financial Statements

New accounting standards and interpretations

AASB 17 *Insurance Contracts* ("AASB 17") was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector was issued in December 2022 and amends AASB17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (Insurance Contracts), AASB 1023 (General Insurance Contracts) and AASB 1038 (Life Insurance Contracts).

Notes to the financial statements

for the year ended 30 June 2024

1.2.6 Accounting standards issued but not yet effective (continued)

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard.

The main modifications to AASB 17 include providing public sector entities with:

(a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;

(b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;

(c) an exemption from sub-grouping contracts issued no more than a year apart;

(d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and

(e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

The first applicable reporting period for HBCF will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contacts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact HBCF’s profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

The relevant key areas of consideration under AASB 17 Insurance Contracts are set out below:

Risk adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Notes to the financial statements

for the year ended 30 June 2024

1.2.6 Accounting standards issued but not yet effective (continued)

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that HBCF will apply a "bottom-up approach" which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Contract boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.

icare has commenced an implementation project to ensure that it will be able to meet the requirements of AASB 17. This project is expected to be completed by July 2025 to allow icare to have one full year of a parallel run before the commencement of AASB 17 on 1 July 2026. icare will continues to assess the impact of the new requirements and emerging industry guidance on financial statements.

Notes to the financial statements

for the year ended 30 June 2024

2. Underwriting activities

Overview

This section provides analysis and commentary on HBCF's underwriting activities. Underwriting, in simple terms, is the agreement by the insurer to assume insurance risk in return for a premium paid by the insured. The underwriter assesses the quality of the risk and prices it accordingly.

2.1. Revenue

Revenue mainly comprises premiums charged for providing insurance coverage.

Premiums are recognised as income earned in accordance with the pattern of risk associated with the insured risk over the insured period. They are exclusive of taxes and duties levied.

The proportion of the premium revenue that is not earned in the statement of comprehensive income at the reporting date is recognised in the statement of financial position as unearned premium.

2.2. Net claims expense

Overview

The largest expense for HBCF is net claims, which is the sum of:

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- any net claim payments made during the financial year; plus
- the movement in the unexpired risk liability (Note 2.3.7).

HBCF's claims liability is accounted for in accordance with AASB 1023 *"General Insurance Contracts"*.

Movement in outstanding recoveries (which are recognised as revenue when it is virtually certain the recovery will be made) and recoveries received during the financial year, including those under sharing agreements, third party recoveries, and salvage and subrogation, are excluded from net claims (Note 2.3.1 & 2.3.10).

Notes to the financial statements

for the year ended 30 June 2024

2.2 Net claims expense (continued)

	2024 $'000	2023 $'000
Claims and related expenses	144,264	129,676
Finance costs (net)	15,972	5,491
Other movements in claims liabilities	2,835	152,607
Gross claims expenses	163,071	287,774
Recoveries revenue	(5,622)	(2,034)
Acquisition costs	8,964	7,206
Movement in unexpired risk liability	(58,768)	(16,264)
Net claims expense	**107,645**	**276,682**

The finance costs above represent the increase in the liability for outstanding claims from the end of the previous financial year to the end of the current financial year that is due to discounted claims not settled being one period closer to settlement.

An analysis of the claims expense for HBCF showing separately the amount relating to risks borne in the current period and the amount relating to a reassessment of risks borne in all previous periods is presented below:

	Current Year $'000	Prior Years $'000	2024 Total $'000	2023 Total $'000
Gross claims incurred & related expenses – undiscounted	234,085	(66,599)	167,486	313,058
Other recoveries – undiscounted	(3,955)	(2,121)	(6,076)	(25,284)
Net claims incurred – undiscounted	**230,130**	**(68,720)**	**161,410**	**287,775**
Discount & discount movement – gross claims incurred	(20,431)	16,016	(4,415)	(2,273)
Discount & discount movement – other recoveries	458	(4)	454	239
Net discount movement	**(19,973)**	**16,012**	**(3,961)**	**(2,034)**
Net claims incurred	**210,157**	**(52,708)**	**157,449**	**285,740**

Notes to the financial statements

for the year ended 30 June 2024

2.3. Net outstanding claims liability

Overview

The net outstanding claims liability comprises the elements described below:

- The net central estimate (Note 2.3.1) This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The discount rate represents a risk-free rate derived from market yields on Commonwealth government bonds; and
- Plus a risk margin (Note 2.3.2). A risk margin is added to reflect the inherent uncertainty in the net discounted central estimate of outstanding claims and increase the probability that the reserves will ultimately turn out to be adequate.
- Less the expected future recoveries.

2.3.1. Discounted net outstanding claims

Overview

The overall outstanding claims liability of the Scheme is calculated by the Scheme's actuary using a range of actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny. It is measured as the estimate of the expected future payments required to settle the present obligation at the reporting date, including the expenses associated with the settlement.

The expected future payments are estimated on the basis of the ultimate cost of the settling of claims, which is affected by factors arising during the period to settlement such as normal inflation and "superimposed inflation". Superimposed inflation refers to factors such as above economic inflation increases in the cost of construction.

Notes to the financial statements

for the year ended 30 June 2024

2.3.1 Discounted net outstanding claims (continued)

The expected future payments are then discounted to a present value at the reporting date using discount rates based on long term Commonwealth government securities that have similar duration to the liability cash flows.

	2024 $'000	2023 $'000
Expected future gross claims payments	416,987	397,052
Gross claims handling	28,515	27,357
Gross risk margin	66,825	63,661
Gross outstanding claims liabilities	**512,327**	**488,070**
Discount on central estimate	(41,134)	(36,678)
Discount on claims handling expenses	(2,814)	(2,531)
Discount on risk margin	(6,592)	(5,881)
Total discount on claims liabilities	**(50,540)**	**(45,090)**
Claims liabilities	**461,787**	**442,980**
Expected future actuarial assessment of recoveries	(11,078)	(7,178)
Discount to present value recoveries	1,066	600
Recoveries	**(10,012)**	**(6,578)**
Net outstanding claims	**451,775**	**436,402**

The table below analyses the movement in the net outstanding claims liability:

	2024 $'000	2023 $'000
Net carrying amount at start of year	436,402	279,232
Expected claim payments (prior years only)	(114,834)	(78,587)
Unwinding of discounts	15,972	5,492
CHE on expected claims payments (prior year only)[1]	(8,038)	(6,287)
Adjustments arising from change in (prior years only) including. release of risk margin on claims payments	(50,689)	29,751
Net outstanding claims in current year	172,962	206,801
Net outstanding claims	**451,775**	**436,402**

[1]CHE= Claims handling expenses

Notes to the financial statements

for the year ended 30 June 2024

2.3.2. Risk margin

Overview

A risk margin is adopted by the Board based on advice from the Scheme's actuary to reflect the inherent uncertainty in the net discounted central estimate of the outstanding claims liability.

The uncertainty has been determined on a basis that reflects HBCF's business. Regard is had to the robustness of the valuation models, the reliability and volume of the available data, past experience of the NSW home warranty insurance market and the characteristics of the business written.

The risk margin and the net discounted central estimate are key inputs in the determination of the probability of adequacy that the outstanding claims liability provision will ultimately turn out to be adequate. The probability of adequacy is a statistical measure of the relative adequacy of the outstanding claims liability to ultimately be able to pay claims in respect of accidents up to and including the balance date. For example, a 75 per cent probability of adequacy indicates that the net discounted provision is expected to be adequate seven and a half years in 10.

For HBCF the outstanding claims liability estimate includes a risk margin of 15 per cent respectively (2023: 15 per cent) to cover the inherent uncertainty in the net central estimate. The risk margin has been set at a level that results in an overall probability of sufficiency in the outstanding claims liability of 75 per cent (2023: 75 per cent).

The discounted risk margin on outstanding claims for HBCF was $58.9 million (2023: $57.8 million).

2.3.3. Economic assumptions

Overview

The core variables that drive HBCF's liabilities are the inflation rate and the discount rate of those liabilities.

The average inflation and discount rates below were used in measuring the outstanding claims liability:

	2024	2023
Discount rates		
- Not later than one year	4.29-4.43%	4.23% - 4.43%
- Later than one year	3.91-5.29%	3.78% - 4.95%
Inflation rates	3.12-4.35%	3.04% - 5.53%
Superimposed inflation rates	0-2.5%	0.00% - 3.00%
Weighted average term to settlement	2.46 years	2.41 years

Notes to the financial statements

for the year ended 30 June 2024

2.3.4. Claims liability maturity

Overview

The maturity profile is HBCF's expectation of the period over which the net central estimate will be settled. HBCF uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform HBCF's investment strategy. The expected maturity profile of HBCF's discounted net outstanding claims is analysed below:

	2024 $'000	2023 $'000
Outstanding claims net of recoveries maturing:		
Within one year	137,110	138,530
1 to 5 years	253,481	240,498
More than 5 years	61,184	57,374
Total net outstanding claims liability	**451,775**	**436,402**

2.3.5. Impact of changes in key variables on the net outstanding claims liability

Overview

The impact of changes in key variables is summarised in the table below. Sensitivity analysis is conducted by the Scheme's actuaries on each key underlying variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant.

Significant uncertainty exists as to the long-term nature of the liabilities.

The main uncertainty around the estimates of future claims costs include:

- Post the 30 June 2002 reforms, the private insurance industry exited the market in 2010 and the product became publicly underwritten by HBCF. This makes the building cycle effects on the new publicly underwritten arrangement uncertain as there are questions on the relevance of the past schemes data.
- There is currently a downturn in the building cycle and the future building cycle remains uncertain, especially the length and severity of future economic downturns. This will impact the number of future builder insolvencies and therefore future claim frequency and claim costs.
- There is particular uncertainty around how defect claims are likely to emerge and develop, especially in respect to multi-unit covers; and
- There is uncertainty as to the impact of inflationary pressures in the building industry on future average claim sizes and builder insolvency numbers

Notes to the financial statements

for the year ended 30 June 2024

2.3.5 Impact of changes in key variables on the net outstanding claims liability (continued)

One large builder has become insolvent over the past 12 months. Future large builder insolvencies can lead to significant claim costs for the HBCF scheme

	Movement in Variable	Financial Impact					
		2024 Change in outstanding claims liability		2024 Change in insurance liability		Net Result *	Unexpired Risk Liability
Variable		**$'000**	**%**	**$'000**	**%**	**$'000**	**$'000**
Base		**451,775**		**1,412,659**			**272,425**
Inflation rate	+1	10,893	2.4%	61,746	4.4%	(61,746)	323,278
	-1	(10,573)	-2.3%	(58,362)	-4.1%	58,362	224,636
Discount rate	+1	(10,401)	-2.3%	(57,257)	-4.1%	57,257	225,569
	-1	10,922	2.4%	61,703	4.4%	(61,703)	323,206
Largest builder failing		-	-	517,806	36.7%	(517,806)	790,231

*Note: The above table reflects changes to the first 10 years before reverting back to the long-term gap assumption

2.3.6. Claims development

Overview

A significant portion of HBCF's liabilities relate to claim liabilities of past years that will be settled in future years.

Notes to the financial statements

for the year ended 30 June 2024

2.3.6 Claims development (continued)

The following table shows the development of the ultimate claims cost estimates for HBCF.

Underwriting year	2015 & prior $'000	2016 $'000	2017 $'000	2018 $'000	2019 $'000	2020 $'000	2021 $'000	2022 $'000	2023 $'000	2024 $'000	Total $'000
Estimate of ultimate claim cost											
At the end of underwriting year	414,280	118,917	150,195	178,925	176,967	174,848	222,915	221,039	215,378	238,037	
One year later	396,266	125,694	159,223	190,149	168,113	157,009	231,810	230,782	219,141		
Two years later	412,605	132,049	168,601	187,699	142,471	159,852	253,741	243,875			
Three years later	421,420	141,755	177,027	152,983	142,686	162,658	221,626				
Four years later	438,390	144,287	145,691	156,614	144,034	140,122					
Five years later	435,506	112,424	146,210	171,815	129,103						
Six years later	389,325	115,556	162,015	166,305							
Seven year later	391,152	122,514	156,748								
Eight years later	434,130	123,115									
Nine years later	417,363										
Current estimate of cumulative claim costs	417,363	123,115	156,748	166,305	129,103	140,122	221,626	243,875	219,141	238,037	2,055,435
Cumulative payments	334,934	78,784	79,264	66,287	41,078	26,446	43,285	44,718	12,726	736	728,258
Outstanding claims-undiscounted	82,429	44,331	77,484	100,018	88,025	113,676	178,341	199,157	206,415	237,301	1,327,177
Discounting	(8,119)	(5,510)	(10,378)	(14,971)	(13,486)	(19,367)	(31,145)	(35,472)	(40,858)	(52,074)	(231,380)
Claims handling expense	5,138	2,825	4,882	6,612	6,015	8,172	12,600	13,687	14,841	16,508	91,279
Risk margin	11,863	6,633	11,620	15,958	14,675	20,146	31,277	34,184	37,349	41,877	225,583
Total insurance liability	91,311	48,278	83,608	107,617	95,229	122,626	191,073	211,556	217,748	243,612	1,412,659
Premium liability											960,884
Outstanding claims liability											451,775

Notes to the financial statements

for the year ended 30 June 2024

2.3.7. Unearned premium and unexpired risk liability

Overview

Unearned premium

Gross written premium is earned in profit or loss in accordance with the pattern of incidence of risk of the related business. The unearned premium liability is that portion of gross written premium that HBCF has not yet earned in profit or loss as it represents insurance coverage to be provided by HBCF after the balance date.

Unexpired risk liability

At the balance date, HBCF recognises a liability in respect of outstanding claims and assesses the adequacy of its unearned premium liability. As required under AASB 1023 *General Insurance Contracts*, a LAT is undertaken to determine the adequacy of the unearned premium liability against current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under current insurance contracts. An additional risk margin is included to take into account the inherent uncertainty in the central estimate.

If the assessment shows the carrying amount of the liabilities is inadequate, any deficiency is recognised as an expense in the statement of comprehensive income by firstly writing down the deferred acquisition cost. If an additional liability is required, this is recognised in the statement of financial position as an unexpired risk liability.

As at the reporting date, the LAT identified a deficit of $272.4 million (2023: $329.4 million). The deficit, after deducting the opening balance of the unexpired risk liability and impairing current year acquisition costs is recognised as an expense in the statement of comprehensive income.

	2024 $'000	2023 $'000
Unearned premium income	697,423	638,351
Unexpired risk liability	263,461	322,229
Premium liability	**960,884**	**960,580**

2.3.7.1. Reconciliation of unearned premiums

A reconciliation of the carrying amount of unearned premiums at the beginning and end of the reporting periods is set out below.

	2024 $'000	2023 $'000
As at 1 July		
Net carrying amount at start of year	638,351	590,435
Deferral of premiums written in current year	220,996	192,855
Premiums earned during the year	(161,925)	(144,938)
As at 30 June	**697,423**	**638,351**

Notes to the financial statements

for the year ended 30 June 2024

2.3.7.2. Reconciliation of unexpired risk liability

A reconciliation of the carrying amount of the unexpired risk liability at the beginning and end of the reporting periods is set out below.

	2024 $'000	2023 $'000
Unexpired risk liability		
Unexpired risk liability as at 1 July	322,229	338,493
Release of reduction in unexpired risk liability in the year	(58,768)	(16,264)
Unexpired risk liability as at 30 June	**263,461**	**322,229**
Surplus/(Deficiency) recognised in the Statement of Comprehensive Income		
Gross movement in unexpired risk liability	58,768	16,264
Write down of deferred acquisition costs*	(8,964)	(7,206)
Total surplus/(deficiency) recognised in the Statement of Comprehensive Income	**49,804**	**9,058**
Calculation of deficiency		
Unearned premium liability	697,423	638,351
Acquisition costs*	(8,964)	(7,206)
	688,459	**631,145**
Central estimate of present value of expected future cash flows arising from future claims	794,227	793,976
Risk Margin (refer 2.3.2)	166,657	166,604
Premium liability provision	**960,884**	**960,580**
Net Deficiency	**272,425**	**329,435**

*Refer Note 2.3.8 Other Assets- Deferred Acquisition Costs

The premium liability provision represents the actuarial assessment of future claims expenses.

The mean term to settlement of the undiscounted premium liability is 5.6 years (2023: 5.9 years).

Notes to the financial statements

for the year ended 30 June 2024

2.3.8. Other Assets – deferred acquisition cost

Costs directly attributable to the acquisition of premium revenue are deferred by recognising them as an asset in the statement of financial position when they can be reliably measured. Deferred acquisition costs (net of any deficiency) are amortised systematically over the life of the insurance policy in line with the expected pattern of the incidence of risk. This corresponds to the earning pattern of premium revenue.

	2024 $'000	2023 $'000
As at 1 July		
Acquisition costs incurred during the year	8,964	7,206
Net deficiency write-down [1]	(8,964)	(7,206)
As at 30 June	**-**	**-**
Acquisition costs recognised in the Statement of Comprehensive Income comprise:		
Net deficiency write-down [1]	**8,964**	**7,206**

1. Refer to Note 2.3.7 Unearned Premium and Unexpired Risk Liability. Due to the unearned premium liability deficiency as identified by the LAT, deferred acquisition costs are written down.

2.3.9. Underwriting and other expenses

Overview

HBCF incurs a range of expenses in providing its services. Details of these expenses are:

	2024 $'000	2023 $'000
Statutory levies paid to State Insurance Regulatory Authority (SIRA) (2.3.9.1)	5,433	5,145
Service fees to icare (2.3.9.2)	26,796	25,990
Amortisation	377	-
Other	6	5
Total	**32,612**	**31,140**

Notes to the financial statements

for the year ended 30 June 2024

2.3.9.1. Statutory levies

Pursuant to Section 12A(3)(d)(2) of the *NSW Self Insurance Corporation Act 2004* HBCF is required to pay SIRA costs incurred in exercising its functions in relation to the regulation of home building.

2.3.9.2. Service fees

In accordance with the *State Insurance and Care Governance Act 2015* from 1 September 2015, HBCF receives services from Insurance & Care NSW (icare). Under the arrangement some of HBCF's costs are incurred by icare and recovered at cost from HBCF.

These services include claims handling facilities, general business expenses and governance services.

Costs to assess builders risk of $9.0 million (2023 $7.2 million) paid by icare has been treated as an acquisition cost rather than as a Service fee expense.

HBCF's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare for those personnel remunerated by icare.

Audit fees for the audit of the financial statements were paid by icare in 2024 and are included as part of the service fee. The amount incurred was $200,000 (2023 $168,000.)

2.3.10. Trade and other receivables

Overview

Trade and other receivables are principally amounts owed to HBCF by policyholders. Unclosed premium receivables are estimated amounts due to HBCF in relation to business for which HBCF is on risk but where the policy is not billed to the counterparty at the balance date.

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. HBCF has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Other receivables is mainly comprised of grants from the Crown of $43.8m to fund the cash deficit of the pre- reform portfolio. (Refer to Note 5.3 for more details)

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

	2024 $'000	2023 $'000
Premiums receivable	26,789	19,547
Insurance and other recoveries	10,012	6,578
Other	45,468	68,821
Total	**82,269**	**94,946**

Notes to the financial statements

for the year ended 30 June 2024

2.3.11. Trade and other payables

Overview

Trade and other payables represent liabilities for services provided to HBCF prior to the end of financial year, which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular 11/12.

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

	2024 $'000	2023 $'000
Insurance duty payable	1,702	1,636
Service fees	3,980	3,233
Goods and Services Tax	3,413	2,869
	9,095	**7,738**

3. Investment activities

Overview

Investments in New South Wales Treasury Corporation's Funds (TCorpIM Funds or the Funds) and the managed asset portfolio are designated as fair value through profit or loss. The majority of HBCF's investments are unit holdings. The value of the Funds is based on HBCF's share of the value of the underlying assets of the Funds, based on the market value. All of the Funds are valued at redemption price.

The fair value quoted market price for similar instruments and the underlying value are provided by TCorp as trustee for each of the funds.

The movement in the fair value of the Funds incorporates distributions received and reinvested, as well as realised and unrealised movements in fair value and is reported as investment revenue in the statement of comprehensive income.

Purchases or sales of investments are recognised on the trade date i.e. the date the entity commits itself to purchase or sell the asset.

Refer to Note 4 for further information regarding fair value measurement, credit risk, liquidity risk and market risk arising from financial assets at fair value.

All investments are held to back insurance liabilities. As part of its investment strategy HBCF actively manages its investment portfolio to ensure that investment liquidity is in accordance with the expected pattern of future cash flows arising from claims liabilities.

Notes to the financial statements

for the year ended 30 June 2024

3.1. Investment income

Overview

Interest revenue and expenses are recognised on an accrual basis. Investment revenue includes interest income.

Realised and unrealised gains or losses are recognised on a change in fair value basis.

Differences between the fair values of investments at the end of the reporting period and their fair values at the end of the previous reporting period (or cost of acquisition, if acquired during the reporting period) are recognised as revenue in the statement of comprehensive income.

	2024 $'000	2023 $'000
Interest	2,270	1,759
Net Realised gain/(loss) on sale of investments	7,060	8,750
Net Unrealised gain/(loss) on investments	41,372	27,977
Investment income	**50,702**	**38,486**

3.2. Investment assets

	2024 $'000	2023 $'000
TCorpIM Medium Term Growth Funds	834,750	726,318
Total	**834,750**	**726,318**

Notes to the financial statements

for the year ended 30 June 2024

3.3. Fair value estimation

Overview

The carrying amounts of HBCF's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

HBCF uses the following hierarchy for disclosing the fair value of financial instruments by valuation technique:

- Level 1 – derived from quoted prices in active markets for identical assets / liabilities that the entity can access at measurement date;
- Level 2 – derived from inputs other than quoted prices that are observable directly or indirectly; and
- Level 3 – derived from valuation techniques that include inputs for the asset / liability not based on observable market data (unobservable inputs).

There were no transfers between the levels during the period ended 30 June 2024 (2023: Nil). The value of the Funds is based on HBCF's share of the value of the underlying assets of the fund, based on the market value. All of the facilities are valued using redemption pricing.

	2024				2023			
	Level 1 $'000	Level 2 $'000	Level 3 $'000	TOTAL $'000	Level 1 $'000	Level 2 $'000	Level 3 $'000	TOTAL $'000
Other Financial assets								
TCorpIM Medium term Growth Fund	-	834,750	-	834,750	-	726,318	-	726,318
	-	**834,750**	**-**	**834,750**	**-**	**726,318**	**-**	**726,318**

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management

Overview

HBCF applies a consistent and integrated approach to enterprise risk management. HBCF operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The Risk Management Framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's Risk Management Framework include: risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. HBCF's approach is to integrate risk management into the broader management processes of the organisation. It is HBCF's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by HBCF to classify financial risk:

- Insurance risk (Note 4.1);
- Market risk (Note 4.2);
- Interest rate risk (Note 4.3);
- Liquidity risk (Note 4.4);
- Credit risk (Note 4.5): and
- Other price risk (Note 4.6).

HBCF's principal financial instruments are outlined below. These financial instruments arise directly from HBCF's operations or are required to finance those operations. HBCF does not enter into financial instruments for speculative purposes.

HBCF's main risks arising from financial instruments are outlined below, together with HBCF's objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included through these financial statements.

Notes to the financial statements

for the year ended 30 June 2024

4 Risk management overview (continued)

Financial instrument categories

	Note	Category	2024 Carrying Amount $'000	2023 Carrying Amount $'000
Financial Assets				
Cash and cash equivalents	5.1	Amortised cost	62,461	27,556
Investments	3.2	At fair value through profit or loss (designated as such upon initial recognition)	834,750	726,318
Receivables[1]	2.3.10	Amortised cost	72,257	88,368
Financial Liabilities				
Payables[2]	2.3.11	Amortised cost	3,980	3,233

1 Excludes statutory receivables (i.e. not within the scope of AASB 7)
2 Excludes statutory payables (i.e. not within the scope of AASB 7)

4.1. Insurance risk

Overview

Insurance risk is the risk of fluctuations in the timing, frequency and severity of insured events and claims settlements, relative to expectations. Key drivers of insurance risk include quality of underwriting; the NSW macro-economic environment and its impact on demand and pricing of residential property, and natural or man-made catastrophic events.

Notes to the financial statements

for the year ended 30 June 2024

4.2. Market risk

Overview

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market HBCF's exposures to market risk are primarily through price risks associated with the movement in the unit price of the Funds.

The effects on HBCF's operating result due to reasonably possible changes in risk variables are outlined in the information below, for interest rate risk and other price risk. A reasonably possible change in each risk variable has been determined after taking into account the economic environment in which HBCF operates and the time frame for the assessment (i.e. until the end of the next annual reporting period). The sensitivity analysis is based on risk exposures in existence at the reporting date. The analysis was performed on the same basis as 2023. The analysis assumes that all other variables remain constant.

4.3. Interest rate risk

Overview

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

The following table provides the sensitivity analysis of interest rate risk affecting applicable financial assets on the net result and equity of HBCF. A reasonably possible change of +/- 1% is used, consistent with current trends in interest rates. The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility.

	Carrying Amount $'000	-1% Net Result $'000	-1% Equity $'000	+1% Net Result $'000	+1% Equity $'000
2024					
Cash and cash equivalents	62,461	(625)	(625)	625	625
2023					
Cash and cash equivalents	27,556	(276)	(276)	276	276

Notes to the financial statements

for the year ended 30 June 2024

4.4. Liquidity risk

Overview

Liquidity risk is the risk of insufficient liquid assets to meet liabilities as they fall due. HBCF's liquidity risk arises due to the nature of insurance activities where the timing and amount of cash outflows are uncertain.

The payables are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular NSW TC11/12. If trade terms are not specified, payment is made no later than the end of the month following the month in which an invoice or a statement is received.

During the current and prior years, there were no defaults on payables. No assets have been pledged as collateral. HBCF's exposure to liquidity risk is deemed insignificant based on historical data and current assessment of risk.

The maturity profile of HBCF's financial liabilities is summarised in the table below:

	Weighted average effective interest rate	Nominal amount $'000	Interest rate exposure $'000					
	%		Fixed interest rate	Variable interest rate	Non-interest bearing	< 1 year	1-5 years	>5 years
2024								
Payables	-	3,980	-	-	3,980	3,980	-	-
2023								
Payables	-	3,233	-	-	3,233	3,233	-	-

4.5. Credit risk

Overview

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

Credit risk arises from the financial assets of HBCF, which comprise cash and cash equivalents and receivables. HBCF's exposure to credit risk arises from potential default of the counter party, with a maximum exposure equal to the carrying amount of these instruments at reporting date.

Cash and cash equivalents

Cash comprises cash investment in banks. Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

Receivables

Receivables primarily comprise premium receivables and grants from the Crown.

Notes to the financial statements

for the year ended 30 June 2024

4.5 Credit risk (continued)

Trade debtors

All trade debtors are recognised as amounts receivable at the reporting date. The collection of trade debtors is reviewed on an ongoing basis. Procedures as established in the Treasurer's Directions are followed to recover outstanding amounts, including letters of demand. Debts which are known to be uncollectible are written off. An allowance for impairment is raised when there is objective evidence that HBCF will not be able to collect all amounts due. No interest is earned on trade debtors. The average credit period on sales, unless otherwise agreed, is 30 days.

HBCF does not receive any collateral for receivables.

The financial assets that are past due or considered impaired are included in the table below:

	Total $'000	Past due but not impaired $'000			Considered Impaired $'000
		< 3 months overdue	3-6 months overdue	> 6 months overdue	
2024					
Receivables	722	497	226	(1)	-
2023					
Receivables	3,248	403	(7)	2,852	-

Concentration of credit risk

By Credit Rating	AAA $'000	AA+ $'000	AA $'000	AA- $'000	A+ $'000	A $'000	A- $'000	Other Ratings $'000	Total $'000
2024									
Receivables	-	-	-	-	-	-	-	72,257	72,257
2023									
Receivables	-	-	-	-	-	-	-	88,368	88,368

Notes to the financial statements

for the year ended 30 June 2024

4.5 Credit risk (continued)

By classification of counterparty	Governments $'000	Commercial insurer $'000	Other $'000	Total $'000
2024				
Receivables	45,468	-	26,789	72,257
2023				
Receivables	68,822	-	19,546	88,368

During the year there were no defaults on receivables. HBCF's exposure to credit risk is deemed insignificant due to there being no requirement, to date, to write off bad debts.

4.6. Other price risk

Overview

Exposure to "Other price risk" primarily arises through the investment in the TCorpIM Funds which are held for strategic rather than trading purposes. HBCF has no direct equity investments. HBCF holds units in the following Funds.

Fund	Investment sectors	Investment horizon	2024 $'000	2023 $'000
TCorpIM Medium term Growth Fund	Cash (Domestic and International), Australian shares, Australian Bond, Emerging Markets Debt, High Yield Inflation Linked Bonds, Core Alternatives, High Grade Credit, High Yield, Developed Market Equities, Defensive Alternatives.	3-7 years	834,750	726,318
			834,750	726,318

The unit price of each Fund is equal to the total fair value of the net assets held by the Fund divided by the total number of units on issue for that Fund. Unit prices are calculated and published daily.

Notes to the financial statements

for the year ended 30 June 2024

4.6. Other price risk (continued)

TCorp as trustee for each of the above Funds is required to act in the best interest of the unit holders and to administer the Funds in accordance with the trust deeds. As trustee, TCorp has appointed external managers to manage the performance and risks of each Fund in accordance with a mandate agreed by the parties. TCorp has also leveraged off internal expertise to manage certain fixed income assets for the TCorpIM funds. A significant portion of the administration of the facilities is outsourced to an external custodian.

Investments in the Funds limit HBCF's exposure to risk as this allows diversification across a pool of funds with different investment horizons.

The Funds are designated at fair value through profit or loss and therefore any change in unit price impacts directly on profit (rather than equity). TCorp provides sensitivity analysis information for each of the Funds. A reasonably possible change is based on the percentage change in unit price multiplied by the redemption price as at 30 June each year for each Fund.

Investment fund	Change in unit price		Impact on surplus/(deficit)	
	2024 %	2023 %	2024 $'000	2023 $'000
TCorpIM Medium term Growth Fund	+/- 10.0	+/- 10.0	83,475	72,632

Notes to the financial statements

for the year ended 30 June 2024

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Cash and cash equivalents

Overview

Cash and cash equivalents include cash at bank.

	2024 $'000	2023 $'000
Cash at bank	62,461	27,556
	62,461	**27,556**

Refer to Note 4 for details regarding credit risk, liquidity risk and market risk arising from financial instruments.

Cash and cash equivalents in the statement of financial position comprise deposits held at call with banks.

	2024 $'000	2023 $'000
Reconciliation of net cash flows from operating activities to net result for the year		
Net cash flows from operating activities	**41,243**	**(121,361)**
Adjustments for:		
Depreciation and amortisation	(377)	-
Increase in investments	108,432	221,728
(Decrease)/increase in receivables	(12,678)	32,350
(Increase) in unearned premiums	(59,071)	(47,916)
Decrease/(Increase) in payables	(1,357)	608
(Increase) in outstanding claims	(18,807)	(158,099)
Decrease/(Increase) in unexpired risk liability	58,768	16,264
Net result for the year	**116,153**	**(56,426)**

Notes to the financial statements

for the year ended 30 June 2024

5.2. Intangibles

HBCF recognises intangible assets only if it is probable that future economic benefits will flow to HBCF and the cost of the asset can be measured reliably. Intangible assets are measured initially at cost. Where an asset is acquired at no or nominal cost, the cost is its fair value at the date of acquisition.

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

HBCF reviews its amortisation rate and method on an annual basis.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for HBCF's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Intangible assets are tested for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to recoverable amount and the reduction is recognised as an impairment loss.

Amortisation is provided on a straight-line basis for all intangible assets so as to write off the depreciable amount of each asset as it is consumed over it's useful life.

	Capital Work in Progress $'000	Computer Software $'000	Total $'000
At 1 July 2023			
Gross carrying amount	-	3,968	3,968
Accumulated amortisation and impairment	-	(3,968)	(3,968)
Net carrying amount	**-**	**-**	**-**
At 30 June 2024			
Gross carrying amount	1,814	4,524	6,338
Accumulated amortisation and impairment	-	(377)	(377)
Net carrying amount	**1,814**	**4,147**	**5,961**

Notes to the financial statements

for the year ended 30 June 2024

5.2 Intangibles (continued)

A reconciliation of the carrying amount of each class of Intangibles at the beginning and end of the current reporting period is set out below:

	Capital Work in Progress $'000	Computer Software $'000	Total $'000
Net carrying amount at start of the year	-	-	-
Additions	6,338	-	6,338
Transfers from WIP	(4,524)	4,524	-
Disposals		(3,968)	(3,968)
Depreciation writeback on disposal		3,968	3,968
Amortisation (recognised in depreciation and amortisation)	-	(377)	(377)
Net carrying amount at end of the year	**1,814**	**4,147**	**5,961**

Notes to the financial statements

for the year ended 30 June 2024

5.3. Funding accumulated deficit

Overview

The accounts are prepared on a going concern basis specific to HBCF on the following grounds.

During the 2016/17 year the NSW Government approved a set of administrative reforms in respect of home warranty insurance in NSW under which HBCF can apply to the State Insurance Regulatory Authority to approve future risk-based premium rates intended to achieve full cost recovery.

HBCF adjusted the premiums it charges on residential construction types excluding multi-unit dwellings effective 2 October 2018 with the intention of covering the losses and expenses associated with these policies. This effectively created two portfolios for HBCF:

- A portfolio of premiums issued prior to 1 July 2018 that were substantially underfunded. This has led to the current accumulated deficit. This is referred to as the pre-reform portfolio. In 2019-20 the NSW Government approved a long term funding arrangement for the pre-reform HBCF portfolio. Under this arrangement NSW Treasury will fund in arrears the actual cash losses incurred by the pre-reform portfolio until no further funding of these losses is required. The accumulated deficit in HBCF is largely due to the pre-reform portfolio. The amount to be received for these losses for the 2023-24 financial year is $43.783m (2023: $67.967m). Income from grants without sufficiently specific performance obligations are recognised when the entity obtains control over the granted assets. These amounts are accrued when agreed in principle with NSW Treasury that the payment will be made. The actual payment is received in the next financial year.

  The 2022-23 payment was received on 02 August 2023 ($58m) and 18 October 2023 (9.967m).
- Premiums issued after 1 July 2018 under the new pricing arrangements are expected to be self-sustaining. From October 2022 the HBCF pricing have reached “sustainable rates” for all cover types for policies written from that point forward. As the policies are earned and claims paid out, on average, the sustainability margin will deliver a surplus. This is expected to take HBCF’s Post-2018 portfolio’s to full funding by 2029.

5.4. Post balance day events

HBCF has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

- END OF AUDITED FINANCIAL STATEMENTS -

Lifetime Care

Lifetime Care Financial statements

for the year ended 30 June 2024

Contents

Notes to the financial statements

Statement by the board of directors

for the year ended 30 June 2024

Lifetime Care and Support Authority of New South Wales

Statement under Section 7.6 Government Sector Finance Act 2018

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2024* and the Treasurer's directions. and
- present fairly the Lifetime Care and Support Authority of NSW's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW.

John Robertson
Chairman
Insurance and Care NSW
26 September 2024

Stuart Farquharson
Interim Chief Executive Officer and
Managing Director
Lifetime Care and Support Authority of NSW
and Insurance and Care NSW
26 September 2024

INDEPENDENT AUDITOR'S REPORT

Lifetime Care and Support Authority of New South Wales

To Members of the New South Wales Parliament

Opinion

I have audited the accompanying financial statements of Lifetime Care and Support Authority of New South Wales (the Authority), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2024, the statement of financial position as at 30 June 2024, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements including material accounting policies and other explanatory information.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable
- financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the Government Sector Finance Regulation 2024 (GSF Regulation) and the Treasurer's Directions
- presents fairly the Authority's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Authority in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for
- Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Level 19, Darling Park Tower 2, 201 Sussex Street, Sydney NSW 2000
GPO Box 12, Sydney NSW 2001 | **t** 02 9275 7101 | mail@audit.nsw.gov.au | audit.nsw.gov.au

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Authority, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulation and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board of Directors determine is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Authority's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from
- material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Authority carried out its activities effectively, efficiently, and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.

Weini Liao
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

27 September 2024
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
Revenue			
Fees and Levies	2.1	790,090	729,375
Investment revenue	3.1	721,534	791,890
Other revenue	5.1	5,978	2,914
Total Revenue		**1,517,602**	**1,524,179**
Expenses			
Scheme costs	2.2	843,679	1,045,542
Service fee	5.2	63,733	56,137
Other operating expenses		3,386	1,723
Total Expenses		**910,798**	**1,103,402**
Net result		**606,804**	**420,777**
Other comprehensive income			
Items that will not be reclassified to the net result			
Net increase/(decrease) in property, plant and equipment revaluation reserve		1,036	996
Total other comprehensive income		**1,036**	**996**
TOTAL COMPREHENSIVE INCOME		**607,840**	**421,773**

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2024

	Notes	2024 $'000	2023 $'000
ASSETS			
Cash and cash equivalents	5.3	98,935	41,927
Investments	3.2	10,491,933	9,444,665
Receivables	2.3.5	157,948	152,748
Property, plant and equipment	5.4	14,969	14,378
Intangibles	1.2.6	4,426	7,366
Total Assets		**10,768,211**	**9,661,084**
LIABILITIES			
Payables	2.3.6	12,104	9,503
Investments	3.2	61,941	105,712
Outstanding claims	2.3.1	9,018,213	8,477,756
Total Liabilities		**9,092,258**	**8,592,971**
Net Assets		**1,675,953**	**1,068,113**
EQUITY			
Asset revaluation reserve		7,615	6,579
Accumulated funds		1,668,338	1,061,534
Total Equity		**1,675,953**	**1,068,113**

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2024

	Accumulated Funds $'000	Asset Revaluation Reserve $'000	Total $'000
Balance at 1 July 2023	**1,061,534**	**6,579**	**1,068,113**
Net result for the year	**606,804**	**-**	**606,804**
Other comprehensive income			
Net increase in property, plant and equipment revaluation reserve	**-**	**1,036**	**1,036**
Total other comprehensive income	**-**	**1,036**	**1,036**
Total comprehensive income for the year	**606,804**	**1,036**	**607,840**
Balance at 30 June 2024	**1,668,338**	**7,615**	**1,675,953**
Balance at 1 July 2022	640,757	5,583	646,340
Net result for the year	420,777	-	420,777
Other comprehensive income			
Net increase in property, plant and equipment revaluation reserve	-	996	996
Total other comprehensive income	-	996	996
Total comprehensive income for the year	420,777	996	421,773
Balance at 30 June 2023	1,061,534	6,579	1,068,113

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Fees and levies received		795,142	705,502
Compensation payments		(303,644)	(248,657)
Net Cash Flows from Scheme Activities		**491,498**	**456,845**
Receipts			
Interest received		1,498	957
Other		2,775	2,261
Total Receipts Excluding Scheme Activities		**4,273**	**3,218**
Payments			
Purchases of investments		(378,673)	(434,143)
Service Fee		(56,052)	(58,223)
Other		(4,038)	(6,126)
Total Payments Excluding Scheme Activities		**(438,763)**	**(498,492)**
NET CASH FLOWS FROM OPERATING ACTIVITIES	5.3	**57,008**	**(38,429)**
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of intangible assets		-	(4,018)
NET CASH FLOWS FROM INVESTING ACTIVITIES		**-**	**(4,018)**
NET (DECREASE)/INCREASE IN CASH		**57,008**	**(42,447)**
Opening cash and cash equivalents		**41,927**	**84,374**
CLOSING CASH AND CASH EQUIVALENTS	5.3	**98,935**	**41,927**

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2024

1. Overview

1.1. About the Authority

The Lifetime Care and Support Authority of NSW (the Authority) is a NSW government entity. The Authority is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

The Authority's financial statements include the Lifetime Care and Support Authority Fund (LTCS) and the Motor Accident Injuries Treatment and Care Benefits Fund (MAITC). Details of these funds are provided in Note 1.3.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. The Authority is one such scheme.

These financial statements for the year ended 30 June 2024 have been authorised for issue by the Chairman of the Board of icare and the Interim Chief Executive Officer and Managing Director of the Authority on behalf of the Board of Directors of icare on 26 September 2024.

1.2. Basis of preparation and material accounting policies

The Authority's financial statements are general purpose financial statements which have been prepared on an accruals basis and in accordance with:

- applicable Australian Accounting Standards (which include Australian Accounting Interpretations); and
- the requirements of the *Government Sector Finance Act 2018*, the *Government Sector Finance Regulation 2024* and the NSW Treasurer's Directions.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 23-04 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

1.2.1. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.2. Going concern basis

These financial statements have been prepared on a going concern basis. Refer to Note 5.9 for more information on the Authority's Target Operating Zone for capital management.

Notes to the financial statements

for the year ended 30 June 2024

1.2.3. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 3 & 4 – Investing Activities and Risk Management; and
- Note 2.3 – Net Outstanding Claims liability

1.2.4. Taxation

The Authority is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

1.2.5. Equity and reserves

Asset revaluation reserve

The revaluation reserve is used to record increments and decrements on the revaluation of property, plant and equipment. This accords with the Authority's policy on the revaluation of property, plant and equipment as discussed in note 5.4.

Accumulated funds

The category 'Accumulated Funds' includes all current and prior period retained funds.

1.2.6. Intangibles

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

The useful lives of intangible assets are assessed to be finite. The Authority charges amortisation on intangible assets using the straight-line method over a period of three years.

The Authority reviews its amortisation rate and method on an annual basis.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for the Authority's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Intangible assets are tested for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to recoverable amount and the reduction is recognised as an impairment loss.

Notes to the financial statements

for the year ended 30 June 2024

1.2.7. Changes in accounting policy, including new or revised Australian Accounting Standards

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2024. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and will impact the financial performance or position of the Authority:

- AASB 17 Insurance Contracts
- AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector
- AASB 18 Presentation and Disclosure in Financial Statements
- AASB 2022-10 Amendments to Australian Accounting Standards – Fair Value Measurement of Non-Financial Assets of Not-for-Profit Public Sector Entities

New accounting standards and interpretations

AASB 17 Insurance Contracts ("AASB 17") was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector was issued in December 2022 and amends AASB17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 is applicable to the Authority as the Authority meets the pre-requisites outlined in the Standard required for an insurance contract. The Authority has a regulatory enforceable obligation to make payments related to the treatment and care for participants and there is an identifiable coverage period.

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard.

Notes to the financial statements

for the year ended 30 June 2024

1.2.7. Changes in accounting policy, including new or revised Australian Accounting Standards (continued)

The main modifications to AASB 17 include providing public sector entities with:

(a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;

(b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;

(c) an exemption from sub-grouping contracts issued no more than a year apart;

(d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and

(e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

The first applicable reporting period for the Authority will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contacts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact the Authority's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

The relevant key areas of consideration under AASB 17 Insurance Contracts are set out below:

Risk adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the net discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Discounting:

- AASB 1023 requires the net central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that the Authority will apply a "bottom-up approach" which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Notes to the financial statements

for the year ended 30 June 2024

1.2.7. Changes in accounting policy, including new or revised Australian Accounting Standards (continued)

Contract boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policy holders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.
- Further guidance was provided under AASB 2002-9 with respect to contract boundaries and coverage periods of public sector arrangements. In accordance with BC74 (c) of AASB 2022-9, the period over which claims for benefits might arise under a public sector arrangement may not be determinable from the period over which coverage is provided under an insurance contract issued by a private sector insurer.
- The Authority is funded from a levy on the insurance contracts issued by private sector insurers in a particular period and the levy is intended to meet claims for benefits arising from events in that period, rather than from events during the private sector insurance contract coverage periods. This is indicative of a coverage period in line with the levy setting period.

icare has commenced an implementation project to ensure that it will be able to meet the requirements of AASB 17. This project is expected to be completed by July 2025 to allow icare to have one full year of a parallel run before the commencement of AASB 17 on 1 July 2026. icare will continues to assess the impact of the new requirements and emerging industry guidance on financial statements.

1.3. Fund information

Overview

The fund note provides information by Scheme to assist the understanding of the Authority's performance.

The Authority has responsibility for the direction, control and management of the following Schemes:

- Lifetime Care and Support Authority Fund (LTCS); and
- Motor Accident Injuries Treatment and Care Benefits Fund (MAITC).

Lifetime Care and Support Authority Fund (LTCS)

The Lifetime Care and Support Authority is a statutory authority established by the *"Motor Accidents (Lifetime Care and Support) Act 2006"* ("the Act").

The LTCS scheme was established to provide assistance and services to people catastrophically injured in a motor vehicle accident on NSW roads, regardless of who was at fault.

It therefore includes coverage of eligible injured motorists who were previously insured under the NSW compulsory third party ("CTP") scheme, in respect of their entitlement for future treatment and care, which was previously paid as part of the lump sum paid to claimants who could establish the fault of a third party.

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

The LTCS scheme extends coverage to eligible injured motorists who are unable to establish the fault of a third party, and consequently would not be eligible to long term compensation under the CTP scheme, although they would be entitled to up to six months worth of benefits.

The scheme became operational in respect of children aged less than 16 years at date of injury as at

1 October 2006, and in respect of adults as at 1 October 2007.

Motor Accident Injuries Treatment and Care Benefits Fund (MAITC)

The MAITC was established under the *Motor Accident Injuries Act 2017* effective from 1 December 2017 (MAITC Act). Under the MAITC Act there is established a Motor Accident Injuries Treatment and Care Benefits Fund, belonging to and vested in the Lifetime Care and Support Authority.

For injured persons who are not mostly at fault and do not have soft tissue or minor psychological injuries, reasonable treatment and care costs will be payable for life, if needed. CTP Insurers will be responsible for clients treatment and care costs for up to 5 years and the Authority will be responsible for these costs after 5 years.

The Authority can make agreements with insurers to transfer treatment and care during the first 5 years after an incident to the Authority. Where an insurer enters into such agreements they must pay the Authority the amounts determined to cover the treatment and care costs as they arise.

The costs after 5 years payable by the Authority will be met from the MAITC.

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Disaggregated financial statements

Statement of comprehensive income - June 2024

	LTCS $'000	MAITC $'000	2024 $'000
Revenue			
Fees and Levies	640,984	149,106	790,090
Investment revenue	687,579	33,955	721,534
Other revenue	1,151	4,827	5,978
Total Revenue	**1,329,714**	**187,888**	**1,517,602**
Expenses excluding losses			
Scheme costs	718,595	125,084	843,679
Service fee	50,597	13,136	63,733
Other operating expenses	446	2,940	3,386
Total Expenses excluding losses	**769,638**	**141,160**	**910,798**
Net result	**560,076**	**46,728**	**606,804**
Other comprehensive income			
Items that will not be reclassified to the net result			
Net increase in property, plant and equipment revaluation reserve	1,036	-	1,036
Total other comprehensive income	**1,036**	**-**	**1,036**
TOTAL COMPREHENSIVE INCOME	**561,112**	**46,728**	**607,840**

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Statement of comprehensive income - June 2023

	LTCS $'000	MAITC $'000	2023 $'000
Revenue			
Fees and Levies	588,716	140,659	729,375
Investment revenue	770,971	20,919	791,890
Other revenue	1,054	1,860	2,914
Total Revenue	**1,360,741**	**163,438**	**1,524,179**
Expenses excluding losses			
Scheme costs	922,966	122,576	1,045,542
Service fee	44,307	11,830	56,137
Other operating expenses	475	1,248	1,723
Total Expenses excluding losses	**967,748**	**135,654**	**1,103,402**
Net result	**392,993**	**27,784**	**420,777**
Other comprehensive income			
Items that will not be reclassified to the net result			
Net increase in property, plant and equipment revaluation reserve	996	-	996
Total other comprehensive income	**996**	**-**	**996**
TOTAL COMPREHENSIVE INCOME	**393,989**	**27,784**	**421,773**

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Statement of financial position - June 2024

	LTCS $'000	MAITC $'000	2024 $'000
ASSETS			
Cash and cash equivalents	94,758	4,177	98,935
Investments	9,892,228	599,705	10,491,933
Receivables	137,093	20,855	157,948
Property, plant and equipment	14,969	-	14,969
Intangible assets	-	4,426	4,426
Total Assets	**10,139,048**	**629,163**	**10,768,211**
LIABILITIES			
Payables	10,801	1,303	12,104
Investments	61,941	-	61,941
Outstanding claims	8,350,462	667,751	9,018,213
Total Liabilities	**8,423,204**	**669,054**	**9,092,258**
Net Assets	**1,715,844**	**(39,891)**	**1,675,953**
EQUITY			
Reserves	7,615	-	7,615
Accumulated funds	1,708,229	(39,891)	1,668,338
Total Equity	**1,715,844**	**(39,891)**	**1,675,953**

Notes to the financial statements

for the year ended 30 June 2024

1.3 Fund information (continued)

Statement of financial position - June 2023

	LTCS $'000	MAITC $'000	2023 $'000
ASSETS			
Cash and cash equivalents	40,591	1,336	41,927
Investments	9,007,705	436,960	9,444,665
Receivables	134,103	18,645	152,748
Property, plant and equipment	14,378	-	14,378
Intangible assets	-	7,366	7,366
Total Assets	**9,196,777**	**464,307**	**9,661,084**
LIABILITIES			
Payables	7,964	1,539	9,503
Investments	105,712	-	105,712
Outstanding claims	7,928,370	549,386	8,477,756
Total Liabilities	**8,042,046**	**550,925**	**8,592,971**
Net Assets	**1,154,731**	**(86,618)**	**1,068,113**
EQUITY			
Reserves	6,579	-	6,579
Accumulated funds	1,148,152	(86,618)	1,061,534
Total Equity	**1,154,731**	**(86,618)**	**1,068,113**

Notes to the financial statements

for the year ended 30 June 2024

2. Scheme activities

Overview

This section provides analysis and commentary on the Authority's scheme activities. Scheme activities involve all activities undertaken in relation to the provision of care and support to the Authority's participants.

2.1. Fees and levies

Overview

The Authority's funds are generated from levies on Compulsory Third Party (CTP) insurance premiums collected by licensed insurers. The levy rates are set according to vehicle class and region and collected by the State Insurance Regulatory Authority (SIRA). CTP levy revenue is recognised when it falls due and receivable by the Authority.

	2024 $'000	2023 $'000
Fees and Levies		
CTP premium levy	790,090	729,375
	790,090	**729,375**

2.2. Scheme costs

Overview

The largest expense for the Authority is Scheme costs, which is the sum of

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- the cost of participant care and support expenses made during the financial year

Notes to the financial statements

for the year ended 30 June 2024

2.2 Scheme costs (continued)

	2024 $'000	2023 $'000
Participants' care and support expenses		
- Attendant care	179,818	148,087
- Equipment	23,185	17,910
- Home modifications	8,774	6,770
- Hospital	15,262	13,550
- Medical	12,320	9,348
- Rehabilitation	40,990	35,425
- Other	16,923	15,277
Total Participants' care and support expenses	**297,272**	**246,367**
Movement in provision for future participant care and support services	177,792	617,517
Finance costs – unwinding of discount rate (refer Note 2.3.1)	362,665	179,504
Bulk billing fees – Ambulance Service of NSW	69	67
Bulk billing fees – NSW Ministry of Health	5,881	2,087
Total Scheme costs	**843,679**	**1,045,542**

2.3. Net outstanding claims liability

Overview

The net outstanding claims liability comprises the elements described below:

- The net central estimate (Note 2.3.1) This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The discount rate represents a risk-free rate derived from market yields on Commonwealth government bonds.

As LTCS and MAITC do not issue insurance contracts, the Authority's claims liabilities are accounted for in accordance with AASB 137 "*Provisions, Contingent Liabilities and Contingent Assets*".

Notes to the financial statements

for the year ended 30 June 2024

2.3.1. Net outstanding claims liability

Overview

The overall outstanding claims liability for the Authority is calculated by the Authority's actuary using a range of recognised, actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny.

	2024 $'000	2023 $'000
Claims liabilities		
Expected future gross claims payments	25,822,718	21,451,239
Gross claims handling	2,970,575	2,437,353
Gross outstanding claims liabilities	28,793,293	23,888,592
Discount on central estimate	(17,736,214)	(13,840,014)
Discount on claims handling expenses	(2,038,866)	(1,570,822)
Total discount on claims liabilities	(19,775,080)	(15,410,836)
Net outstanding claims	**9,018,213**	**8,477,756**
Gross claims recoveries	7,323	3,821
Discount on claims recoveries	(613)	(314)
Claims recoveries	6,710	3,507
Net claims liabilities at 30 June	**9,011,503**	**8,474,249**

Notes to the financial statements

for the year ended 30 June 2024

2.3.1 Net outstanding claims liability (continued)

The table below analyses the movement in the net outstanding claims liability

	2024 $'000	2023 $'000
Opening balance	8,474,249	7,677,881
Discount unwind	362,665	179,504
Expected claim payments (prior years only)	(275,486)	(242,873)
Claims handling expense on expected claim payments (prior years only)	(29,928)	(25,439)
Adjustment arising from change in (prior years only):		
- Actuarial assumptions*	(119,517)	189,754
- Inflation rates	210,062	710,654
- Discount rates	(414,345)	(680,660)
Net outstanding claims in current year	803,803	665,428
Net outstanding claims	**9,011,503**	**8,474,249**
Breakdown of Actuarial assumptions*		
Change in experience	25,850	198,859
Attendant Care Actual v Expected inflation	(105,307)	(20)
Change in actuarial assumptions	(40,060)	(9,085)
Total	**(119,517)**	**189,754**

The finance costs above represent the increase in the liability for outstanding claims from the end of the previous financial year to the end of the current financial year which is due to discounted claims not settled being one period closer to settlement.

Notes to the financial statements

for the year ended 30 June 2024

2.3.2. Economic assumptions

Overview

The core variables in the economic assumptions that drive the Authority's liabilities are the inflation rate for benefits and the discount rate of these liabilities.

	MAITC 2024	MAITC 2023	LTCS 2024	LTCS 2023
Discount rate 12 months or less	4.29%-4.43%	4.23%-4.43%	4.29%-4.43%	4.23%-4.43%
Discount rate greater than 12 months	3.91%-5.29%	3.78%-4.95%	3.91%-5.29%	3.78%-4.95%
Inflation rate 12 months or less	3.25%-3.81%	3.50%-3.61%	3.25%-3.81%	3.50%-3.61%
Inflation rate greater than 12 months	2.99%-3.65%	2.92%-3.45%	2.99%-3.65%	2.92%-3.45%
Weighted mean term (years)				
Uninflated, undiscounted	23.6	23.9	23.4	23.6
Inflated, discounted	20.6	21.0	19.5	19.9

2.3.3. Claims liability maturity

Overview

The maturity profile is the Authority's expectation of the period over which the net outstanding claims will be settled. The Authority uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform the Authority's investment strategy. The expected maturity profile of the Authority's net discounted central estimate is analysed below.

	2024 $'000	2023 $'000
Discounted net outstanding claims maturing		
Within 1 year	337,065	298,993
2 to 5 years	1,279,958	1,164,463
More than 5 years	7,394,480	7,010,793
Total	**9,011,503**	**8,474,249**

Notes to the financial statements

for the year ended 30 June 2024

2.3.4. Impact of changes in key variables on the net outstanding claims liability

Overview

The impact of changes in key variables is summarised in the tables below. Sensitivity analysis is conducted by the consulting actuaries on each variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant.

Uncertainty exists due to the long-term nature of liabilities and volatility around the number of Scheme participants and their injury severity.

A sensitivity analysis of the key assumption changes and their impact on the net central estimate is shown in the following tables.

	30 June 2024 Liability $M	Effect on 30 June 2024 Liability $M	Percentage Effect %
Central estimate of LTCS Scheme	8,350.5		
All valuation assumptions used			
Different long term gap assumptions:			
(a) One per cent per annum lower inflation for all future years	7,016.2	-1,334.2	-16%
(b) One per cent per annum higher inflation for all future years	10,146.8	1,796.3	22%
(c) One percent increase in the discount rate	7,015.8	-1,334.7	-16%
(d) One percent decrease in the discount rate	10,177.6	1,827.2	22%
Discount rate held at flat 6% and inflation rate held at flat 4%	7,323.1	-1,027.4	-12%
Discount rate used in the expected return on investments			
Additional scenarios:			
Change in severity and age-specific mortality loading			
(e) 15% decrease in mortality loadings for all severities	8,906.2	555.8	7%
(f) 15% increase in mortality loadings for all severities	7,886.9	-463.6	-6%

Notes to the financial statements

for the year ended 30 June 2024

2.3.4 Impact of changes in key variables on the net outstanding claims liability (continued)

	30 June 2024 Liability $M	Effect on 30 June 2024 Liability $M	Percentage Effect %
Central estimate of MAITC Scheme	661.0		
Economic assumptions			
(a) One per cent per annum lower inflation for all future years	546.2	(115)	-17%
(b) One per cent per annum higher inflation for all future years	813.4	152	23%
(c) One percent increase in the discount rate	548.5	(113)	-17%
(d) One percent decrease in the discount rate	812.7	152	23%
Inflation first 5 years is Wage Price Index+ Super imposed inflation (SI). Thereafter flat 3% + SI. Discount rate flat 4.5%	655.7	(5)	-1%
Discount rate used in the expected return on investments			

Notes to the financial statements

for the year ended 30 June 2024

2.3.5. Receivables

Overview

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. The Authority has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Receivables from trade debtors and participants are non-interest bearing and the former are generally on a 30-day term while the latter are more than 12 months, depending on each individual circumstance.

No receivables are considered impaired (2023: $nil).

With the exception of Receivables from participants all of these receivables will be settled within 12 months.

Details regarding credit risk, liquidity risk and market risk of the above receivables are disclosed in Note 4.

	2024 $'000	2023 $'000
Recoveries receivable	6,710	3,507
Fees and levies	77,622	84,263
Service fee receivable	179	7,751
GST receivable	590	711
Receivables from participants	450	450
Other	9,333	6,877
Investment receivables	63,064	49,189
Total	**157,948**	**152,748**

2.3.6. Payables

Overview

Payables represent liabilities for goods and services provided to the Authority and other amounts.

	2024 $'000	2023 $'000
Service fee	6,796	6,688
Accrued expenses	5,308	2,815
Total	**12,104**	**9,503**

Details regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables are disclosed in Note 4.

Notes to the financial statements

for the year ended 30 June 2024

3. Investing activities

Overview

The main purpose of the Authority's investments is to meet its claim liabilities.

Investment assets and liabilities are held primarily for the purpose of being traded. Accordingly, all of the Authority's investments are held at fair value through profit or loss.

Purchases and sales of investments are recognised on trade date – the date on which the Authority commits to purchase or sell the asset.

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

3.1. Net investment revenue

Overview

Investment revenue is brought to account on an accruals basis. Interest revenue is recognised using the effective interest methods.

Gains and losses on investments includes realised and unrealised changes in the fair value of financial assets or financial liabilities at fair value through profit or loss.

Distribution income is recognised when the Authority's right to receive payments is established.

	2024 $'000	2023 $'000
Interest revenue from bank interest and TCorpIM Cash Fund	3,986	2,786
Interest Income IB securities	23,354	20,624
Realised (Losses)/Gains on investments	(206,177)	(111,276)
Unrealised (Loss)/Gains on investments	441,765	347,412
Distributions	464,938	537,280
Total Investment revenue	**727,866**	**796,826**
Investment management expense	(6,332)	(4,936)
Net Investment revenue	**721,534**	**791,890**

Notes to the financial statements

for the year ended 30 June 2024

3.2. Investments

	2024 $'000	2023 $'000
Investment assets		
TCorp Managed Trusts	8,917,131	8,033,204
Fixed Interest discrete portfolio	894,059	965,675
TCorp IM Funds	599,705	436,960
Derivatives	81,038	8,826
Total Investment assets	**10,491,933**	**9,444,665**
Investment receivables		
Investments receivable (refer note 2.3.5)	63,064	49,189
Total Investment assets including receivables	**10,554,997**	**9,493,854**
Investment liabilities		
Investment liabilities	61,941	105,712
Net Investments	**10,493,056**	**9,388,142**

Derivatives

Derivatives include interest rate swaps and futures, swaptions, credit default swaps, cross currency swaps and forward foreign currency contracts and options on interest rates, foreign currencies and equities. Derivatives are recorded at fair value and carried as assets when their fair value is positive and as liabilities when their fair value is negative.

Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently marked to their fair value at each reporting date.

The Authority seeks to manage exposure to investment risk so that it can generate sufficient returns to meet the Authority's current and future liabilities.

Notes to the financial statements

for the year ended 30 June 2024

3.3. Fair value estimation

Overview

The carrying amounts of the Authority's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

The financial assets and liabilities are classified in accordance with the following fair value measurement hierarchy:

- Level 1 – quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 – inputs other than quoted prices included in level 1 that are observable for the asset or liability, either directly (as prices) or indirectly (derived from prices); and
- Level 3 – inputs for the assets or liabilities that are not based on observable market data.

The fair value of financial instruments traded in active markets (such as publicly traded derivatives, and trading and available-for-sale securities) is based on quoted market prices at the statement of financial position date. The quoted market price used for financial assets held by the Authority is the current bid price; the appropriate quoted market price for financial liabilities is the current ask price without any deduction for transaction costs. These instruments are included in level 1.

The fair value of financial instruments that are not traded in an active market (for example over-the-counter derivatives) is determined using valuation techniques. A variety of methods are used which include assumptions that are based on market conditions existing at the end of each reporting period. Quoted market prices or dealer quotes for similar instruments are used to estimate fair value for debt securities for disclosure purposes. Evaluations of such securities are based on market data. Vendors utilise evaluated pricing models that vary by asset class and incorporate available trade, bid and other market information and for structured securities, cash flow and when available loan performance data.

Notes to the financial statements

for the year ended 30 June 2024

3.3 Fair value estimation (continued)

Other techniques, such as estimated discounted cash flows, are used to determine fair value for the remaining financial instruments. The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows. The fair value of forward exchange contracts is determined using forward exchange market rates at the end of the reporting period. These instruments are included in level 2 and comprise debt instruments and derivative financial instruments.

	2024				2023			
	Level 1 $'000	Level 2 $'000	Level 3 $'000	TOTAL $'000	Level 1 $'000	Level 2 $'000	Level 3 $'000	TOTAL $'000
Financial assets								
Indexed and interest bearing securities	-	894,059	-	894,059	-	965,675	-	965,675
Unit trusts	-	8,062,975	1,453,861	9,516,836	-	6,980,568	1,489,596	8,470,164
Derivatives	3,322	77,716	-	81,038	2,503	6,323	-	8,826
	3,322	**9,034,750**	**1,453,861**	**10,491,933**	**2,503**	**7,952,566**	**1,489,596**	**9,444,665**
Financial liabilities								
Derivatives	**1,126**	**60,815**	**-**	**61,941**	**2,797**	**88,188**	**-**	**90,985**

Transfer between levels

The Authority recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the transfer has occurred.

The following tables presents the movement in level 3 instruments for the year ended 30 June and information about significant unobservable inputs used at year end in measuring financial instruments categorised as Level 3 in the fair value hierarchy.

	2024 $'000	2023 $'000
Opening balance	1,489,596	1,398,661
Transfers	-	35,507
Purchases of securities	78,688	48,251
Sales of securities	(13,470)	(7,116)
Gain in Profit & Loss	(100,953)	14,293
Closing balance	1,453,861	1,489,596
Total gains (losses) for the period included in profit or loss that relate to assets held at the end of the reporting period (shown in investment income)	(100,953)	14,293

Notes to the financial statements

for the year ended 30 June 2024

3.3 Fair value estimation (continued)

Type	Description	Valuation technique	Significant unobservable inputs	Range of estimates (weighted avg) for unobservable input	Inter-relationship between significant unobservable inputs and fair value measurement
Unit Trusts	Units in unlisted wholesale property trusts	Adjusted net asset value	Published redemption prices	2024: \$0.29 - \$1.63 2023: \$0.18 - \$1.70	An increase in published redemption prices would result in a higher fair value.
Unit Trusts	Units in unlisted infrastructure trusts	Adjusted net asset value	Published redemption prices	2024: \$1.63 2023: \$1.57	An increase in published redemption prices would result in a higher fair value.
Unit Trusts	Units in unlisted trust investing in the opportunistic asset class	Adjusted net asset value	Published redemption prices	2024: \$0.76 2023: \$0.97	An increase in published redemption prices would result in a higher fair value.

Notes to the financial statements

for the year ended 30 June 2024

3.3.1. Valuation framework

The Authority has an established control framework with respect to the measurement of fair values. This framework has been outsourced to an external service provider which has overall responsibility for independently verifying the results of trading and investment operations and all significant fair value measurements. Specific controls conducted by the outsourced service provider include:

- Verification of observable pricing;
- Re-performance of model valuations;
- A review and approval process for new models and changes to models;
- Quarterly calibration and back testing of models against observed market transactions;
- Analysis and investigation of significant daily valuation movements; and
- Review of significant unobservable inputs, valuation adjustments and significant changes to the fair value measurement of Level 3 instruments compared to previous month.

Where third-party information, such as broker quotes or pricing services, are used to measure fair value, the outsourced service provider assesses and documents the evidence obtained from the third parties to support the conclusion that such valuations meet the requirements of accounting standards. This includes:

- Verifying that the broker or pricing service is approved by the Master Custodian of the Authority for use in pricing the relevant type of financial instrument;
- Understanding how the fair value has been arrived at and the extent to which it represents actual market transactions;
- When prices for similar instruments are used to measure fair value, how these prices have been adjusted to reflect the characteristics of the instrument subject to measurement; and
- Where a number of quotes for the same financial instrument have been obtained, how fair value has been determined using those quotes.

Significant valuation issues are reported to the Board of icare NSW.

Notes to the financial statements

for the year ended 30 June 2024

3.3.2. Involvement with unconsolidated structured entities

The Authority has concluded that unlisted investment funds in which it invests, but that it does not consolidate, meet the definition of structured entities because:

- The voting rights in the funds are not dominant rights in deciding who controls them as they relate to administrative tasks only;
- Each fund's activities are restricted by its offer document; and
- The funds have narrow and well-defined objectives to provide investment opportunities to investors.

The table below describes the types of structured entities that the Fund does not consolidate but in which it holds an interest, set out by investment strategy

	Market Value as at 30 June 2024 $'000	Market Value as at 30 June 2023 $'000
Property - Unlisted	587,025	666,658
Fixed Income	295,782	329,176
Equity - Unlisted	4,312,723	3,826,223
Cash	548,856	507,407
Infrastructure	806,279	679,999
Debt	893,877	901,632
Emerging Market	406,478	361,559
Alternatives	678,445	587,303
Strategic	186,592	173,247
Unit trust (Medium & Long term growth)	599,705	436,960
Opportunistic	201,074	-
Total	**9,516,836**	**8,470,164**

These unconsolidated structured entities are included under TCorp Managed Trusts and TCorpIM Funds in Note 3.2. The maximum exposure or loss is limited to the market value of the investment strategy as at 30 June 2024. The market value of the exposure will change on a daily basis throughout the period and in the subsequent periods will cease once the investments are disposed.

The investments of the Authority are managed in accordance with the investment mandates with respective underlying investment managers. The investment decisions of the mandate are based on the analysis conducted by the investment manager. The return of the portfolio is exposed to the variability of the performance of the underlying management of these investments.

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management

Overview

The Authority applies a consistent and integrated approach to enterprise risk management. The Authority operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The documented Risk Management Framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk including, financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's Risk Management Framework include: risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. The Authority's approach is to integrate risk management into the broader management processes of the organisation. It is the Authority's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by the Authority to classify financial risk:

- Claims risk (Note 2.3);
- Market risk (Note 4.1);
- Interest rate risk (Note 4.2);
- Liquidity risk (Note 4.3); and
- Credit risk (Note 4.4).

The Authority's principal financial instruments are outlined below. These financial instruments arise directly from the Authority's operations or are required to finance the Authority's operations. The Authority does not enter into or trade financial instruments, including derivative instruments, for speculative purposes.

The Authority's main risks arising from financial instruments are outlined below, together with its objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included throughout these financial statements.

NSW Treasury Corporation (TCorp) has been appointed to provide investment management, advisory and administration services to icare managed investment funds. TCorp is engaged through a Master Financial Services Agreement (MFSA) which details, amongst other things, the service and reporting provisions. Service levels and compliance to the MFSA are monitored through icare's Organisational Performance team. Ministerial Orders that were introduced in December 2016, outline the key responsibilities of TCorp including, yet not limited to, the appointment of investment managers and service providers such as the custodian, in addition to TCorp's role as prime advisor to icare.

Financial Assets

The Authority is ultimately responsible for identifying and controlling financial risks including the establishment of an overall financial risk management strategy and policy.

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management (continued)

Financial instrument categories

		Category	Carrying Amount 2024 $'000	Carrying Amount 2023 $'000
Financial Assets				
Class:				
Cash and cash equivalents	5.3	Amortised Cost	98,935	41,927
Receivables1	2.3.5	Amortised Cost	73,026	64,267
Investments	3.2	At fair value through profit or loss	10,491,933	9,444,665
Financial Liabilities				
Class:				
Payables2	2.3.6	Amortised Cost	12,104	9,503
Investments	3.2	At fair value through profit or loss	61,941	105,712

[1]Excludes statutory receivables and prepayments (i.e. not within scope of AASB 7).
[2]Excludes statutory payables and unearned revenue (i.e. not within scope of AASB 7).

4.1. Market risk

Overview

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The Authority is exposed to market as a result of holding various investments and financial instruments that support the operation of its business.

Notes to the financial statements

for the year ended 30 June 2024

4.1 Market risk (continued)

The Authority seeks to manage exposure to market risk so as to maximise the long term return of its financial assets in order to meet the Authority's current and future liabilities. The management of market risk also serves to mitigate the likelihood that the Authority's investments will be insufficient to meet such liabilities. The Authority's portfolio of investments is implemented in accordance with its investment strategy and it's associated asset allocation. The purpose of the investment strategy is to align a portfolio construction to the Authority's investment objectives, including achieving a return in excess of the target return specified by icare (above which the investment assets would contribute to long term sufficiency), while reducing the probability of large negative investment returns. The investment strategy and resulting portfolio asset allocation is reviewed by the Board on an annual basis.

The realised asset allocations can deviate from the targeted asset allocation due to:

- Authority cash flows;
- Fluctuations in market prices; and
- Dynamic risk management

Dynamic risk management refers to shorter term shifts away from the targeted asset allocation which are designed to mitigate the impact of market risk mispricing so as to benefit longer term portfolio risk adjusted return. TCorp is responsible for determining and implementing such dynamic asset allocation positions.

The deviations in actual asset allocation relative to target asset allocation at the end of the reporting period were within the agreed tolerance limits for all asset classes.

Based on the asset allocation set by the icare Board TCorp appoints investment managers in each asset class, be it directly, or through unit Trusts where TCorp is the Trustee. Management of the Authority's assets is allocated to TCorp directly, or through unit Trusts where TCorp is the Trustee, and the subsequently underlying appointed investment managers. Each investment manager, be they TCorp directly or a manager appointed by TCorp within a trust structure, is subject to restrictions in relation to the types of assets in which it may invest, and in relation to the composition of investments within certain asset types. These restrictions are expressed in formalised mandates; typically contained in individually negotiated Investment Management Agreements or as described in Information Memoranda (or similar documents) issued by the relevant investment manager where the investment is via a pooled fund. The investment mandates are monitored by the custodian and reported to T-Corp on a daily basis to ensure that all investment managers are compliant with their mandates and relevant agreements.

All investment managers are responsible for managing security-specific risk using its distinct management style. All investment managers are also responsible for constructing a portfolio that aims to achieve its own investment objectives while complying with the restrictions and guidelines contained in the mandate or Information Memorandum.

Notes to the financial statements

for the year ended 30 June 2024

4.1 Market risk (continued)

A risk budgeting framework is used to inform the investment strategy and determine an appropriate asset allocation for the Authority. This framework incorporates the underlying risk and return characteristics of the different asset classes the portfolio is invested in and the risks posed by additional factors such as inflation and changing interest rates. Within this framework, a number of risk measures are employed including the frequency of negative returns, the volatility of the investment portfolio relative to the value of the liability and Conditional Value-at-Risk (CVaR) analysis.

The risk budgeting analysis is conducted by TCorp (in conjunction with its asset consultant) and icare's independent asset consultant, Mercer Investments (Australia) Limited (Mercer) utilising:

- Assumptions regarding the expected level of return, risk and correlations between price and wage inflation, bond yields and returns from different asset classes (for example equities, bonds, property and alternative assets); and
- Assumptions regarding the duration of inflation-linked and other liabilities consistent with those used by the Authority's Actuary.

The analysis incorporates scenario analysis to determine the risk and return of different investment strategies relative to the change in the liabilities over a period. The analysis is primarily used to compare different investment strategies, and then to determine the investment strategy that has the appropriate level of risk, given the risk and return objectives of the Authority.

The risk budgeting analysis is based on certain simplifying assumptions such as statistical characteristics of asset class returns, volatilities and correlations that may differ from actual outcomes. It is also important to note that the analysis only allows for some economic factors such as inflation and bond yields, which affect the value of the Authority's liabilities. It does not allow for other factors such as the claim loss ratio, claims incidence and necessary rates, which also affect the value of the Authority's liabilities. As such, the analysis may not be accurate in its assessment of the liability.

The CVaR risk measure seeks to estimate the potential investment loss over a given holding period at a specified confidence level. The CVaR methodology is a statistically-defined, probability-based approach to risk assessment that takes into account market volatilities as well as risk diversification by identifying offsetting positions and correlations between financial instruments and markets. The CVaR methodology allows risks to be measured consistently across all markets and financial instruments and to be aggregated into a single risk number.

The risk budgeting framework assesses the Authority's CVaR at the 95th percentile confidence level over a 12 month time period. This represents the average of the worst expected reduction in the value of the Authority's investment portfolio which has a 5 per cent chance of exceeding over a one year period.

In addition to a CVaR measure, the risk budgeting framework is also used to assess the following risk and return characteristics:

- Expected return on the investment portfolio;
- Probability of meeting return targets that incorporate measures of wage inflation; and
- The performance of the investment portfolio under different economic scenarios.

Notes to the financial statements

for the year ended 30 June 2024

4.1 Market risk (continued)

The most recent CVaR analysis performed by TCorp was conducted in July 2024 based on the June 2024 financial instruments and is computed via forward looking simulation using a 95 per cent confidence interval and a 1-year holding period.

At 30 June 2024, the CVaR with a 5 per cent probability over a one year period is -14.9% (June 2023: -14.3%),

4.2. Interest rate risk

Overview

Interest rate risk is the risk that the fair value of a financial instrument will fluctuate because of changes in market interest rates. The value of the Authority's liabilities is also affected by interest rate fluctuations.

4.2.1. Exposure

Interest rate risk arises as a result of the Authority holding financial instruments which are subject, directly or indirectly to changes in value as a result of interest rate fluctuations. Authority liabilities are similarly subject directly or indirectly to changes in value as a result of interest rate fluctuations.

4.2.2. Risk management objective, policies and processes

The interest rate risk of the Authority is managed primarily through its investment portfolio allocation and mandate objective setting. At 30 June 2024 the Authority had a 0.6 per cent (2023: 3.6 per cent) allocation to Australian Commonwealth and state government bonds and other interest bearing securities to partially mitigate interest rate risk of Authority liabilities. Additionally, at 30 June 2024, the Authority had a 3.8 per cent (2023: 10.8 per cent) allocation to Australian Commonwealth and state government inflation linked bonds to partially mitigate inflation risk of Authority liabilities.

4.2.3. Quantitative analysis of exposure

The table below summarises the Authority's exposure to interest rate risks. It includes the Authority's indexed and interest-bearing financial assets and liabilities at fair values, categorised by the earlier of their contractual re-pricing or maturity dates.

The table does not show all assets and liabilities of the Authority. Assets and liabilities not shown in the table below are not indexed and interest bearing and are therefore not directly exposed to interest rate risk.

Notes to the financial statements

for the year ended 30 June 2024

4.2.3 Quantitative analysis of exposure (continued)

	Fixed interest rate maturing in:					
	Floating interest rate $'000	3 months or less $'000	4 to 12 months $'000	1 to 5 years $'000	Over 5 years $'000	Total $'000
2024						
Cash	98,935	-	-	-	-	98,935
Indexed and interest-bearing securities	840,551	-	-	20,774	32,734	894,059
Futures IR	-	2,564	698	-	-	3,262
Futures Share	-	-	60	-	-	60
Swaps FFX	77,716	-	-	-	-	77,716
Assets	**1,017,202**	**2,564**	**758**	**20,774**	**32,734**	**1,074,032**
Futures IR	-	(1,126)	-	-	-	(1,126)
Swaps FFX	(60,815)	-	-	-	-	(60,815)
Liabilities	**(60,815)**	**(1,126)**	**-**	**-**	**-**	**(61,941)**
2023						
Cash	41,927	-	-	-	-	41,927
Indexed and interest-bearing securities	925,232	-	-	-	40,443	965,675
Futures IR	-	2,503	-	-	-	2,503
Swaps FFX	6,323	-	-	-	-	6,323
Assets	**973,482**	**2,503**	**.**	**-**	**40,443**	**1,016,428**
Futures IR	-	(2,797)	-	-	-	(2,797)
Swaps IR	-	-	-	-	(2,504)	(2,504)
Swaps FFX	(85,684)	-	-	-	-	(85,684)
Liabilities	**(85,684)**	**(2,797)**	**-**	**-**	**(2,504)**	**(90,985)**

The Authority's exposure to interest rate risk is considered a component of market price risk and is quantified as part of the VaR analysis discussed under Market risk.

The Authority is exposed to interest rate cash flow risk on its floating rate interest bearing securities as interest income earned varies according to prevailing market interest rates.

Notes to the financial statements

for the year ended 30 June 2024

4.3. Liquidity risk

Overview

Liquidity risk is the risk that the Authority will be unable to meet its payment obligations when they fall due. The Authority continuously manages risk through monitoring future cash flows and maturities planning to ensure adequate holding of high quality liquid assets. The objective is to maintain a balance between continuity of funding and flexibility through the use of overdrafts, loans and other advances, if applicable.

The Authority does not have any loans payable and no assets have been pledged as collateral. The Authority's exposure to liquidity risk is deemed insignificant based on prior periods' data and current assessment of risk.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in NSW Treasury Circular NSWTC 11/12.

The Authority is exposed to liquidity risk from holding financial assets that may not be readily convertible to cash to meet financial liabilities and claims costs.

4.3.1. Exposure

The financial assets of the Authority that may not be readily convertible to cash are largely receivables (refer Note 2.3.5) and investments in over-the-counter or thinly traded investments and principally unlisted property trusts. These investments are categorized as level 3 on the fair value hierarchy.

4.3.2. Risk management objective, policies and processes

The Authority maintains adequate liquidity to meet the daily cash requirements for claims payments and other operating costs.

To assist in meeting its liquidity risk management objectives, the Authority maintains a cash balance and invests most of its assets in investments that are traded in active markets that can be readily disposed of.

The Authority invests a proportion of its assets in less liquid listed investments or investments that are not traded on active markets and this is strictly controlled in accordance with the asset allocation together with a policy which limits exposure to illiquid investments.

TCorp directly, or through unit Trusts where TCorp is the Trustee, is responsible for cashflow management of the assets. That is, TCorp directly, or underlying managers within the TCorp Trusts, are responsible for managing settlement liquidity risk. The custodian supplies daily reporting to each investment manager to assist them in this process.

4.3.3. Quantitative analysis of exposure

The financial liabilities of the Authority comprise interest and other payables. The types of financial liabilities of the Authority were similar at 30 June 2023.

Cash due to brokers is payable on demand. Interest and other payables are typically settled within 30 days. If the derivative positions are closed out prior to maturity by entering into offsetting transactions, the Authority settles its derivative obligations in cash rather than physical delivery.

The other Authority liabilities are either participant care and support related whose maturity is disclosed in Note 2.3.6 or related to Authority operations and have a maturity of less than 12 months.

The table below summarises the maturity profile of the Authority's financial liabilities, together with the interest rate exposure.

Notes to the financial statements

for the year ended 30 June 2024

4.3.3 Quantitative analysis of exposure (continued)

Maturity analysis and interest rate exposure of financial liabilities

Weighted Average Effective Interest Rate		Nominal Amount (1)	Interest Rate Exposure			Maturity Dates		
	%	$'000	Fixed Interest Rate $'000	Variable Interest Rate $'000	Non-interest bearing $'000	< 1 year $'000	1–5 years $'000	> 5 years $'000
2024								
Financial liabilities	N/A	74,045	-	-	74,045	74,045	-	-
2023		.						
Financial liabilities	N/A	115,215	-	-	115,215	112,711	-	2,504

Notes:
1 The amounts disclosed are the contractual undiscounted cash flows of each class of financial liabilities based on the earliest date on which the Authority can be required to pay. The tables include both interest (if applicable) and principal cash flows and therefore may not reconcile to the statement of financial position.

4.4. Credit risk

Overview

Credit risk arises when there is the possibility that the counterparty will default on their contractual obligations, resulting in a financial loss to the Authority. The maximum exposure to credit risk is generally represented by the carrying amount of the financial assets (net of any allowance for impairment).

Credit risk arises from the financial assets of the Authority, including cash, receivables and Authority deposits. No collateral is held by the Authority. The Authority has not granted any financial guarantees.

Credit risk associated with the Authority's financial assets other than receivables, is managed through the selection of counterparties and establishment of minimum credit rating standards.

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

Notes to the financial statements

for the year ended 30 June 2024

4.4.1. Exposure

Credit risk arises from the Authority's investments as a result of TCorp directly, or investment managers in unit Trusts where TCorp is the Trustee, trading with various counterparties and purchasing the debt of corporate and government borrowers. These activities could result in the Authority not being able to receive benefits as a result of a failing counterparty. The Authority's main credit risk concentration is spread between cash, indexed and interest bearing investments and over-the-counter, in-the-money derivatives.

Credit risk also arises from the Authority's receivables. Disclosures relating to the Authority's receivables are included in Note 2.3.5.

4.4.2. Risk management objective, policies and processes

A Credit and Risk and Counterparty Policy has been determined to ensure the Authority has controlled levels of credit concentration. These guidelines are at a total Authority level, with further asset class specific restrictions in investment managers mandates where applicable. In addition, where possible, collateral arrangements may be implemented to reduce the Authority's exposure.

The exposure is reported against set guidelines both from an individual managers' compliance and at a total Authority level. Reporting is provided by the Authority's custodian and delivered to management for monitoring.

Credit risk arising on financial instruments is mitigated by investing primarily in rated instruments as determined by Standard and Poor's, Moody's or Fitch. The Authority minimises its credit risk by monitoring counterparty creditworthiness.

TCorp manages foreign exchange risk for the Authority's developed market equities portfolio through changing the exposure to unhedged and hedged TCorpIM funds.

The investment managers in investment grade credit (developed markets), unlisted infrastructure, alternatives, bank loans, and global high yield bonds are required to fully hedge portfolio foreign currency exposures. No hedging of foreign currency exposures to Australian dollars is undertaken on the value of assets invested in emerging markets.

All positions are reported on an ongoing basis by the Authority's custodian, JP Morgan, under a Service Level Agreement and reporting is provided both daily and monthly by the custodian to management for monitoring.

4.4.3. Quantitative analysis of exposure

The Authority's maximum credit risk exposure at balance date in relation to each class of recognised financial asset, other than derivative financial instruments, is the carrying amount of those assets as indicated in the statement of financial position.

In relation to over the counter derivative financial instruments, credit risk arises from the potential failure of counterparties to meet their obligations under the contract or arrangement.

Notes to the financial statements

for the year ended 30 June 2024

4.4.4. Derivatives

The use of derivative financial instruments is governed by the Authority's policies. The Authority enters into derivative contracts for the purpose of gaining market and/or duration exposure or offsetting existing risk exposures.

The table below shows the fair value of derivative financial instruments, recorded as assets or liabilities, together with their notional amounts. The notional amount, recorded gross, is the amount of a derivative's underlying asset, reference rate or index and is the basis upon which changes in the value of a derivative is measured. The notional amounts are indicative of the exposure of the Authority to movements in the instrument underlying the derivatives. The notional amounts do not represent the credit risk of the derivative positions that is equal to the fair value.

The fair value amounts reported in the statement of financial position, and the amounts reported in the following tables are the net value of individual swap positions where there is the ability to settle the swaps on a net basis and the Authority intends to settle on this basis.

	Assets $'000	Liabilities $'000	Notional amount $'000
2024			
Futures:			
Interest rate futures	3,322	(1,126)	(26,905)
Swaps FFX	77,716	(60,815)	3,489,026
	81,038	**(61,941)**	**3,462,121**
2023			
Futures:			
Interest rate futures	2,503	(2,797)	38,534
Interest rate swaps	-	(2,504)	107,800
Swaps FFX	6,323	(85,684)	4,803,015
	8,826	**(90,985)**	**4,949,349**

Notes to the financial statements

for the year ended 30 June 2024

4.4.5. Indexed and interest-bearing investments

The majority of the indexed and interest-bearing investments held by the Authority are held with issuers rated investment grade by Standard and Poor's, Moody's or Fitch. The ratings assigned to the Authority's indexed and interest-bearing investments at the end of the reporting period were as follows:

	2024 $'000	2024 %	2023 $'000	2023 %
Rating				
AAA/aaa	719,766	80	792,998	82
AA/Aa	170,522	19	166,603	17
Other	3,771	1	6,074	1
Total	**894,059**	**100**	**965,675**	**100**

4.4.6. Cash and cash equivalents

Cash comprises balances held at private financial institutions, term deposits with a maturity of less than 3 months and bank balances within the NSW Treasury Banking System Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

4.4.7. Receivable – trade debtors

All trade debtors are recognised as amounts receivable as at balance date. Collectability of trade debtors is reviewed on an ongoing basis. Procedures as established in the Treasurer's Directions are followed to recover outstanding amounts, including letters of demand. Debts which are known as uncollectible are written off. An allowance for impairment is raised when there is objective evidence that the Authority will not be able to collect all amounts due. This evidence includes past experience, and current and expected changes in economic conditions. There is no independently assessed rating of the clients other than past experience and their compliance with credit terms, these credit terms are monitored by management on a monthly basis. No interest is earned on trade debtors. Receivables are made on 30 day terms.

The Authority is not materially exposed to concentrations of credit risk to a single trade debtor or group of debtors. At balance date, no debtors have been determined as impaired (2023: nil).

Notes to the financial statements

for the year ended 30 June 2024

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Other revenue

	2024 $'000	2023 $'000
Scheme recoveries	4,715	1,768
Services provided to ACT Scheme	986	898
Sundry revenue	277	248
Total other revenue	**5,978**	**2,914**

5.2. Service fees

In accordance with the *State Insurance and Care Governance Act 2015* from 1 September 2015 the Authority receives services from Insurance and Care NSW (icare). Under the arrangement some of the Authority's costs are incurred by icare. These services include the provision of staff, claims handling, facilities, general business expenses and governance services.

The Authority's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare for those personnel remunerated by icare.

Audit fees for the audit of the financial statements were paid by icare and are included as part of the service fee. The amount incurred was $297,774 (2023: $214,982).

Internal case management services are provided by icare staff and charged to the Authority. These costs are treated as scheme expenses rather than service fee expenses.

Notes to the financial statements

for the year ended 30 June 2024

5.3. Cash and cash equivalents

Overview

Cash and cash equivalents includes cash at bank, and short-term deposits of less than 3 months duration.

Refer to Note 4 for details regarding credit risk, liquidity risk and market risk arising from financial instruments.

	2024 $'000	2023 $'000
Cash at bank and on hand	28,830	36,149
Short-term deposits:		
- Cash – Other Deposits at TCorp	-	50
- Cash – Other	70,105	5,728
Total cash and cash equivalents	**98,935**	**41,927**
The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.		
Reconciliation of Net Cash Flows from Operating Activities to Net Result		
Net cash provided by/(used on) operating activities	57,008	(38,429)
Depreciation and amortisation	(3,385)	(1,723)
Increase/(decrease) in investments	1,047,268	1,240,478
Change in assets and liabilities		
Increase in receivables	5,200	61,712
Increase in payables	41,170	(44,240)
(Increase)/decrease in Outstanding claims	(540,457)	(797,021)
Net result	**606,804**	**420,777**

Notes to the financial statements

for the year ended 30 June 2024

5.4. Property, plant and equipment

Overview

The capitalisation threshold for property, plant and equipment is five thousand dollars and above individually (or forming part of a network costing more than five thousand dollars).

Non-specialised assets with short useful lives are measured at depreciated historical cost, as an approximation of fair value. The Authority has assessed that any difference between fair value and depreciated historical cost is not material.

The Authority revalues each class of property, plant and equipment at least every three years to ensure that the carrying amount of each asset in the class does not differ materially from its fair value at reporting date. The last revaluation for the land and building class was completed as at March 2024 and was based on an independent assessment.

	Land and Buildings $'000	Motor Vehicles $'000	Total $'000
At 1 July 2023 – fair value			
Gross carrying amount	14,425	371	14,796
Accumulated depreciation and impairment	(97)	(321)	(418)
Net carrying amount	**14,328**	**50**	**14,378**
At 30 June 2024 – fair value			
Gross carrying amount	15,075	371	15,446
Accumulated depreciation and impairment	(106)	(371)	(477)
Net carrying amount	**14,969**	**-**	**14,969**

Notes to the financial statements

for the year ended 30 June 2024

5.4 Property, plant and equipment (continued)

Reconciliation

A reconciliation of the carrying amount of each class of property, plant and equipment at the beginning and end of the current and prior reporting periods is set out below:

	Land and Buildings $'000	Motor Vehicles $'000	Total $'000
Year ended 30 June 2023			
Net carrying amount at start of financial year	13,677	143	13,820
Net revaluation increment less revaluation decrements	996	-	996
Depreciation expense	(345)	(93)	(438)
Net carrying amount at end of financial year	**14,328**	**50**	**14,378**

	Land and Buildings $'000	Motor Vehicles $'000	Total $'000
Year ended 30 June 2024			
Net carrying amount at start of financial year	14,328	50	14,378
Net revaluation increment less revaluation decrements	1,036	-	1,036
Depreciation expense	(395)	(50)	(445)
Net carrying amount at end of financial year	**14,969**	**-**	**14,969**

Notes to the financial statements

for the year ended 30 June 2024

5.4.1. Depreciation of property, plant and equipment

Depreciation is provided for on a straight-line basis for all depreciable assets purchased so as to write-off the depreciable amount of each asset as it is consumed over its useful life to the Authority.

All material separately identifiable components of assets are depreciated over their useful lives. The following depreciation rates were used:

Categories	%
Building premises	4
Leasehold improvements	Over lease term
Motor vehicles	25

5.5. Fair value measurement of non-financial assets

Overview

The Authority recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the change has occurred. Refer Note 4 for further disclosures regarding fair value measurements of financial assets.

Fair value hierarchy

	Level 1 $'000	Level 2 $'000	Level 3 $'000	Total Fair value $'000
2024				
Property, plant and equipment (Note 5.4)				
Land and buildings	-	7,715	7,254	14,969
	-	**7,715**	**7,254**	**14,969**
2023				
Property, plant and equipment (Note 5.4)				
Land and buildings	-	7,089	7,239	14,328
	-	**7,089**	**7,239**	**14,328**

There were no transfers between Level 1, Level 2 and Level 3 during the year ended 30 June 2024 (2023: nil)

Notes to the financial statements

for the year ended 30 June 2024

5.5.1. Valuation techniques, inputs and processes

Land at Collaroy (the Sargood Foundation building) is measured using the market approach discounted after taking into account restrictions on its use due to a longterm lease. This lease is for a period of 30 years with an option for a further 30 year term at the discretion of the lessee, with a rental return of $10 per year. The estimated fair value of this land will increase significantly if the restrictions on the use of the site were removed. The remainder of the Authority's buildings have been valued using a market approach.

The remainder of the Authority's assets are non-specialised and are measured using the market approach. NSW Treasury Policy paper 21-09 *Valuation of Physical Non-Current Assets at Fair Value* allows non-specialised assets with short useful lives to be recognised at depreciated historical cost as a surrogate for fair value. Depreciated historical cost is an appropriate surrogate for fair value because any difference between fair value and depreciated historical cost is unlikely to be material and the benefit of ascertaining a more accurate fair value does not justify the additional cost of obtaining it.

5.5.2. Reconciliation of recurring Level 3 fair value measurements

	2024		2023	
	Land and buildings $'000	Total Recurring Level 3 Fair value $'000	Land and buildings $'000	Total Recurring Level 3 Fair value $'000
Fair value at 1 July	7,239	7,239	6,680	6,680
Depreciation	(267)	(267)	(229)	(229)
Revaluation	282	282	788	788
Fair value at 30 June	**7,254**	**7,254**	**7,239**	**7,239**

5.6. Contingent liabilities and contingent assets

Overview

The Authority does not have any contingent asset or liability at reporting date (2023: nil).

Notes to the financial statements

for the year ended 30 June 2024

5.7. Administered items

Overview

The Authority has direction and management responsibility for a fund managed on behalf of the ACT government. The Authority is acting in capacity as agent and as such Assets and Liabilities of the fund are not recognised in the Authorities statement of financial position, but are shown separately as "Administered Assets and Liabilities".

Section 43A of the *Motor Accidents (Lifetime Care and Support) Act 2006 (NSW)* (NSW Act) enables the Authority to enter into care and support arrangements by agreement with relevant authorities to provide services to injured persons who are eligible under similar lifetime care schemes that have been prescribed by regulation under the NSW Act, which agreements may confer functions on the Authority to be exercised for and on behalf of the relevant authority.

Section 12 of the *Lifetime Care and Support (Catastrophic Injuries) Act 2014 (ACT)* (ACT Act) permits the Lifetime Care and Support Commissioner of the Australian Capital Territory, appointed in accordance with s.10 of the ACT Act (ACT Commissioner) to delegate the ACT Commissioner's functions to an authorised person, and the Authority is an authorised person in accordance with the ACT Act.

The ACT has sought agreement from the Authority to administer the ACT Scheme on behalf of the ACT Commissioner and NSW and the ACT have entered into an Inter-Governmental Agreement in 2015 to establish an agreed framework of commitments for this Agreement.

Notes to the financial statements

for the year ended 30 June 2024

5.7 Administered items (continued)

	2024 $'000	2023 $'000
Revenue		
Funding provided by ACT government to meet participant scheme costs	8,788	6,246
	8,788	**6,246**
Expenses excluding losses		
Participant scheme costs	8,788	6,246
	8,788	**6,246**
Net result	**-**	**-**
Assets		
Cash and cash equivalents	994	931
Receivable – from ACT government	973	567
	1,967	**1,498**
Liabilities		
Creditors	63	27
Income received in Advance	1,904	1,471
	1,967	**1,235**
Net Assets	**-**	**-**

5.8. Related party disclosure

The Authority has an agreement with its equity partner Sargood under which it provides land at Collaroy at which the facility was built. The land has been leased to the Centre, for nominal consideration.

Notes to the financial statements

for the year ended 30 June 2024

5.9. Capital management LTCS

Capital management is an integral part of icare's risk management framework. One of the key objectives of the Authority is to have sufficient capital to meet its obligations to its participants, even under adverse conditions.

icare's Capital Management Policy has been reviewed and updated. The capital management policy utilises a composite of measures where the Insurance Ratio is the key measure. The Insurance Ratio is the ratio of scheme assets to scheme liabilities, where the scheme liabilities allow for the time value of money that is reflective of the scheme's investments. In addition to the Insurance Ratio, the Accounting Funding Ratio and operational Cashflows as well as their trajectory over future years is considered under the Capital Management Policy.

The Board of icare set a Capital Management Policy measure that defines a Target Zone of the Insurance Ratio for the Authority.

To determine the Authority's Target Zone, consideration was given to the following:

- The unique nature of the business from various perspectives- internal (financial and operational) and external (economic and political);
- There is no explicit Government guarantee to cover any funding shortfall;
- The Authority's strategic objectives and the risks of not achieving them; and
- The underlying uncertainty of the financials of the Authority and a capital position that ensured a higher than 96.7% probability of coverage in a hypothetical runoff portfolio.

LTCS

The Board of icare has set the Target Operating Zone to achieve this probability of coverage as an Insurance Ratio higher than 140%. The Insurance Ratio as at June 2024 is 137% and below the Target Operating Zone.

The Capital Management policy details actions required when the Insurance Ratio falls outside of the Target Operating Zone. The Capital Management Framework is reviewed annually by Management or as directed by the Board or Audit Committee. Any recommendations for change are endorsed by the Audit Committee and approved by the Board.

MAITC

Capital management is an integral part of icare's risk management framework. One of the key objectives of the Scheme is to have sufficient capital to meet its obligations to its participants, even under adverse conditions. MAITC is a relatively new scheme and begun receiving claims in December 2022.

Given the limited claims data available, detailed Capital Modelling is not possible for the scheme. A Capital Management Guidance Note has been adopted to provisionally target an insurance ratio above 100%. The Insurance Ratio as at June 2024 is 95% and below the Target Operating Zone.

Management is executing the business actions to bring the Scheme's Insurance Ratio above 100%.

5.10. Post balance date events

The Authority has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

- END OF AUDITED FINANCIAL STATEMENTS -

Dust Diseases Care

Dust Diseases Care Financial statements

for the year ended 30 June 2024

Contents

Notes to the financial statements

Statement by the board of directors

for the year ended 30 June 2024

Workers Compensation (Dust Diseases) Authority

Statement under Section 7.6 Government Sector Finance Act 2018.

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2024*, and the Treasurer's directions and
- present fairly the Workers Compensation (Dust Diseases) Authority's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW.

John Robertson
Chairman
Insurance and Care NSW
26 September 2024

Stuart Farquharson
Interim Chief Executive Officer and
Managing Director
Workers Compensation (Dust Diseases) Authority
and Insurance and Care NSW
26 September 2024

INDEPENDENT AUDITOR'S REPORT

Workers Compensation (Dust Diseases) Authority

To Members of the New South Wales Parliament

Opinion

I have audited the accompanying financial statements of Workers Compensation (Dust Diseases) Authority (the Authority), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2024, the statement of financial position as at 30 June 2024, the statement of changes in equity and the statement of cash flows, for the year then ended, and notes to the financial statements, including material accounting policies and other explanatory information.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable
- financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the Government Sector Finance Regulation 2024 (GSF Regulation) and the Treasurer's Directions
- presents fairly the Authority's financial position, financial performance and cash flows.

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Authority in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for
- Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an
- Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Level 19, Darling Park Tower 2, 201 Sussex Street, Sydney NSW 2000
GPO Box 12, Sydney NSW 2001 | **t** 02 9275 7101 | mail@audit.nsw.gov.au | audit.nsw.gov.au

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Authority, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulation and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board of Directors determine is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Authority's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from
- material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Authority carried out its activities effectively, efficiently, and economically
- about the assumptions used in formulating the budget figures disclosed in the financial statements
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented about any other information which may have been hyperlinked to/from the financial statements.

Weini Liao
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

27 September 2024
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
Revenue			
Fees and levies	2.1	82,962	78,793
Net investment revenue	3.1	50,553	63,328
Other revenue	5.1	8,122	(7,651)
Total Revenue		**141,637**	**134,470**
Expenses excluding losses			
Scheme costs	2.2	94,068	88,821
Service fees	5.2	35,816	34,700
Other operating expenses		886	3,235
Grants and subsidies		10,710	7,302
Total expenses excluding losses		**141,480**	**134,058**
Movement in allowance for impairment of financial assets	2.3.5	157	412
Net result		**-**	**-**
Total Comprehensive Income		**-**	**-**

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2024

	Notes	2024 $'000	2023 $'000
ASSETS			
Cash and cash equivalents	5.3	20,049	18,740
Investments	3.2	993,029	1,030,111
Receivables	2.3.5	1,042,932	907,172
Property, plant and equipment		749	152
Intangibles	1.2.5	-	615
Total Assets		**2,056,759**	**1,956,790**
LIABILITIES			
Payables	2.3.6	10,029	7,272
Investments payable	3.2	6,534	10,499
Outstanding claims	2.3.1	2,040,196	1,939,019
Total Liabilities		**2,056,759**	**1,956,790**
Net Assets		**-**	**-**
EQUITY		-	-
Accumulated funds		-	-
Total Equity		**-**	**-**

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2024

	2024 $'000	2023 $'000
Accumulated funds		
Balance at the beginning of financial year	-	-
Net Result for the year	-	-
Other Comprehensive Income	-	-
Total other comprehensive income	**-**	**-**
Total comprehensive income for the year	**-**	**-**
Balance at the end of the financial year	**-**	**-**

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Fees and levies received		80,823	69,405
Compensation payments		(124,810)	(123,214)
Net Cash Flows from Scheme Activities		**(43,987)**	**(53,809)**
Receipts			
Proceeds from sale of investments		88,480	79,269
Distributions/interest investments income		904	1,094
Other		1,522	5,754
Total Receipts Excluding Scheme Activities		**90,906**	**86,117**
Payments			
Service fees		(36,935)	(32,793)
Other operating expenses		(91)	(5,385)
Grants and subsidies		(7,953)	(7,302)
Total Payments Excluding Scheme Activities		**(44,979)**	**(45,480)**
NET CASH FLOWS FROM OPERATING ACTIVITIES	**5.3**	**1,940**	**(13,172)**
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of plant and equipment		(631)	(152)
NET CASH FLOWS FROM INVESTING ACTIVITIES		**(631)**	**(152)**
NET INCREASE/(DECREASE) IN CASH & CASH EQUIVALENTS		**1,309**	**(13,324)**
Opening cash and cash equivalents		**18,740**	**32,064**
CLOSING CASH AND CASH EQUIVALENTS	**5.3**	**20,049**	**18,740**

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2024

1. Overview

1.1. About the Authority

The Workers' Compensation (Dust Diseases) Authority (the Authority) is a NSW government entity. The Authority is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

Under the *Workers' Compensation (Dust Diseases) Act 1942*, the Authority provides a no-fault compensation scheme to people who have developed a dust disease from occupational exposure to dust as a worker in NSW.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. The Authority is one such scheme.

These financial statements for the year ended 30 June 2024 have been authorised for issue by the Chairman of the Board of icare and the Interim Chief Executive Officer and Managing Director of the Authority on behalf of the Board of Directors of icare on 26 September 2024.

1.2. Basis of preparation and material accounting policies

The Authority's financial statements are general purpose financial statements which have been prepared using the accrual basis of accounting and are in accordance with:

- applicable Australian Accounting Standards (which include Australian Accounting Interpretations);
- the requirements of the *Government Sector Finance Act 2024*, the *Government Sector Finance Regulation 2018*; and NSW Treasurer's directions

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG24-06 by NSW Treasury that statements are presented on a current and non-current basis.

1.2.1. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards which include Australian Accounting Interpretations.

1.2.2. Going concern basis

The Authority's financial statements have been prepared on a going concern basis.

Notes to the financial statements

for the year ended 30 June 2024

1.2.3. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates

Judgements, key assumptions and estimations management made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 3 & 4 – Investing Activities and Risk Management
- Note 2.3 – Net Outstanding Claims liability, and
- Note 2.3.5 – Receivables

1.2.4. Taxation

The Authority is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

1.2.5. Intangibles

The capitalisation threshold for intangible assets is one hundred thousand dollars and above (including direct allocation of personnel service costs).

All research costs are expensed. Development costs are only capitalised when certain criteria are met.

The useful lives of intangible assets are assessed to be finite. The Authority charges amortisation on intangible assets using the straight-line method over a period of 3 years.

Intangible assets are subsequently measured at fair value only if there is an active market. As there is no active market for the Authority's intangible assets, the assets are carried at cost less any accumulated amortisation and impairment losses.

Intangible assets are testing for impairment where an indicator of impairment exists. If the recoverable amount is less than its carrying amount, the carrying amount is reduced to recoverable amount and the reduction is recognised as an impairment loss.

1.2.6. Comparative figures

Except where an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

1.2.7. Accounting standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2024. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of SI:

- AASB 18 Presentation and Disclosure in Financial Statements

Notes to the financial statements

for the year ended 30 June 2024

2. Scheme activities

Overview

This section provides analysis and commentary on the Authority's scheme activities. Scheme activities involve all activities undertaken in relation to the provision of compensation to the Authority's claimants.

2.1. Fees and levies

Overview

The Authority's funds are generated from dust diseases levies collected from NSW Workers Insurance Scheme, Specialised and Self-insurers, under the *Workers' Compensation (Dust Diseases) Act 1942* (the Act). The levy revenue is recognised at the earlier of when it is received or falls due and receivable by the Authority.

	2024 $'000	2023 $'000
Levy contributions		
- NSW Self Insurance Corporation	3,444	4,831
- Specialised insurer and other self insurers	9,910	9,658
- NSW Workers Insurance Scheme	69,608	64,304
Total fees and levies	**82,962**	**78,793**

2.2. Scheme costs

Overview

The largest expense for the Authority is Scheme costs or compensation expenses, which is the sum of

- the movement in the net outstanding claims liability (Note 2.3) which is the difference between the net outstanding claims liability at the beginning and the end of the financial year; plus
- any compensation expenses made or incurred during the financial year.

This comprises of what is estimated by the Authority's actuary as at 30 June 2024 as being the movement in the amount require to meet the cost of compensation expenses reported but not yet paid and compensation expenses incurred but which have not yet been reported.

Notes to the financial statements

for the year ended 30 June 2024

2.2 Scheme costs (continued)

	2024 $'000	2023 $'000
(i) Compensation payments made during the year		
Compensation to workers	31,518	34,759
Compensation to dependents	47,052	44,194
Lump sum awards to dependents	24,477	25,671
Healthcare services and funeral benefits	21,032	17,777
	124,079	**122,401**
(ii) Medical examination of workers		
Medical fees and other related supplies	807	735
Workers travelling expenses	11	16
	818	**751**
(iii) Movement in provision for compensation (Refer note 2.3.1)		
Finance costs	79,650	43,476
Movement in provision for compensation - known claims	(23,697)	(45,188)
Movement in provision for compensation - estimated future	45,224	(94,681)
Total net movement during the year	**101,177**	**(96,393)**
Total Scheme costs	**226,074**	**26,759**
(Increase)/Decrease in contributions from insurers yet to be levied (Note 2.3.5)	(132,006)	62,062
Total Scheme costs including movement in contribution receivable	**94,068**	**88,821**

Finance costs relate to movement in the carrying amount of the outstanding liability that reflect the passage of time associated with the use of discount rate determining the value of the outstanding claims liability (Refer Note 2.3.1).

Notes to the financial statements

for the year ended 30 June 2024

2.3. Net outstanding claims liability

Overview

Provisions are recognised when the Authority has a present obligation as a result of a past event; it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation; and a reliable estimate can be made of the amount of the obligation.

As the Authority does not issue insurance contracts, the Authority's claims liabilities are accounted for in accordance with AASB 137 "*Provisions, Contingent Liabilities and Contingent Assets*".

The net outstanding claims liability comprises the elements described below:

- The net central estimate (note 2.3.1) This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The net central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time.

The actuarial valuation of the outstanding claims liability consists of current and future costs relating to administering the Act as stated under section 6(2), which specifically include:

- compensation payable;
- fees payable to the members of the Authority;
- fees payable to the Medical Assessment Panel;
- costs involved in reimbursing workers under section 9A – travel expenses associated with medical examinations;
- costs of operation of the District Court relating to appeals under section 8I;
- costs of administering the Act and any other money that the Authority is required to pay under the Act;
- costs relating to medical or related treatment or hospital treatment or occupational rehabilitation service or ambulance service as under section 8.2(d) and reasonable funeral expenses under section 8(2A); and
- compensation recoveries under section 8E.

The total actual costs incurred on the above payments net of section 8E recoveries during each year is offset against the provision for compensation payable. The resulting movement in provision is taken to the statement of comprehensive income. Refer to Note 2.2 for more details.

2.3.1. Discounted outstanding claims

Overview

The overall outstanding claims liability of the Scheme is calculated by the Authority’s actuary using a range of recognised, actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny.

The valuation does not include an explicit risk margin but the calculation inherently considers risk in the valuation.

Notes to the financial statements

for the year ended 30 June 2024

2.3.1 Outstanding claims liability (continued)

	2024 $'000	2023 $'000
Expected future gross claims payments	**3,101,682**	**2,779,261**
Gross claims handling	586,230	526,296
Gross outstanding claims liabilities	3,687,912	3,305,557
Discount on central estimate	(1,381,343)	(1,142,088)
Discount on claims handling expenses	(266,373)	(224,450)
Total discount on claims liabilities	(1,647,716)	(1,366,538)
Claims liabilities	**2,040,196**	**1,939,019**
Gross claims recoveries	99,626	78,753
Discount on claims recoveries	(48,072)	(33,799)
Recoveries	**51,554**	**44,954**
Net outstanding claims	**1,988,642**	**1,894,065**

Dissection of the net claims liability between known and estimated future claims is shown in the table below:

	2024 $'000	2023 $'000
Claims provisions		
Provision for compensation - known claims	965,826	910,652
Provision for compensation - estimated future claims	1,022,816	983,413
Total claims provisions	**1,988,642**	**1,894,065**

Movements in the provision for compensation during the financial year are set out below:

Notes to the financial statements

for the year ended 30 June 2024

2.3.1 Outstanding claims liability (continued)

	2024 $'000	2023 $'000
Carrying amount at start of financial year	1,894,065	1,977,025
Changes in actuarial assumptions	234,705	101,346
Less: Service Fees - refer Note 5.2	(35,816)	(34,700)
Other operating expenses (excluding depreciation and amortisation)	(237)	(879)
Compensation payments made during the year - refer note 2.2(i)	(124,079)	(122,401)
Medical examination costs of workers - refer note 2.2(ii)	(818)	(751)
Add: Compensation recoveries - refer note 5.1	1,206	5,293
Change in discount rate	(60,034)	(74,344)
Finance cost (unwinding of discount - refer note 2.2(iii)	79,650	43,476
Net outstanding claims	**1,988,642**	**1,894,065**

The Authority includes in its provision an estimate for compensation payable for claims incurred but yet to be made of $1,008m (2023: $983m). This figure is shown in the statement of financial position as a liability with the corresponding outstanding contributions receivable asset (net of cumulative surplus or deficit to date) representing the right to levy employers for these outstanding claims.

Notes to the financial statements

for the year ended 30 June 2024

2.3.2. Economic assumptions

Overview

The economic assumptions that most significantly impact the Authority's liabilities are the inflation rate for benefits and the discount rate of these liabilities.

The discount factors used in measuring the liability for outstanding compensation costs are based on the risk-free rate.

	2024 %	2023 %
Compensation expected to be paid		
Discount rate 12 months or less	4.37%	4.36%
Discount rate greater than 12 months	3.92%-5.29%	3.79%-4.95%
Inflation rate 12 months or less	3.44%	3.58%
Inflation rate greater than 12 months	3.00%-3.65%	2.93%-3.45%
Weighted mean term (years)		
Uninflated, undiscounted	12.0	12.3
Inflated, discounted	10.7	11.0

2.3.3. Net claims liability maturity

Overview

The maturity profile is the Authority's expectation of the period over which the net outstanding claims will be settled. The Authority uses this information to ensure that it has adequate liquidity to pay claims as they are due to be settled and to inform the Authority's investment strategy. The expected maturity profile of the Authority's net discounted central estimate is analysed below.

	2024 $'000	2023 $'000
Not later than one year	154,126	134,930
Later than one year but not later than five years	520,651	484,544
Later than five years	1,313,865	1,274,591
	1,988,642	**1,894,065**

Notes to the financial statements

for the year ended 30 June 2024

2.3.4. Impact of changes in key variables on the net outstanding claims liability

Overview

The impact of changes in key variables is summarised in the table below. Sensitivity analysis is conducted by the Authority's actuaries on each variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant. The provision for compensation payable is measured at the present value of the expected future payments to persons who have accepted a claim for compensation or who are estimated by the Authority's actuaries to be entitled to compensation in the future.

The actuarial valuation contains numerous assumptions regarding the future numbers of claims and regarding the characteristics of the workers and their dependants particularly in respect to their age at time of report and their life expectancy.

Given the uncertainty of this portfolio a range of assumptions may be plausible which reflect the current environment in which claims are managed and settled. The main assumptions are inflation and discount rates.

The Authority's actuaries, in the valuation of liability report have used an incidence and severity model to estimate the compensation payable for claims yet to be lodged. Estimated future claims are inflated and discounted, allowing for expected mortality and estimates around characteristics of each claimant.

Under existing legislation any impact of these sensitivities on liabilities would be offset by a corresponding movement in contributions from insurers yet to be levied.

	30 June 2024 Liability $'000	Effect On 30 June 2024 Liability $'000	Percentage Effect %
Central estimate of the Authority's liability	1,988,642		
All valuation assumptions used			
Economic assumptions			
Increase inflation rate by 1% but with long-term gap of 1.5%	2,091,604	102,963	5
Decrease inflation rate by 1% but with long-term gap of 1.5%	1,890,845	(97,797)	(5)
Decrease discount rate by 1% but with long-term gap of 1.5%	2,091,690	103,049	5
Increase discount rate by 1% but with long-term gap of 1.5%	1,892,430	(96,212)	(5)
Change in expected average lifetime disability			
Increase expected average lifetime disability by 5%	2,019,330	30,688	2
Decrease expected average lifetime disability by 5%	1,957,695	(30,947)	(2)

The long term gap refers to maintaining a 1.5% gap between inflation and discount rate after 5 years.

Notes to the financial statements

for the year ended 30 June 2024

2.3.5. Receivables

Overview

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. The Authority has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Short-term receivables with no stated interest rate are measured at the original invoice amount where the effect of discounting is immaterial.

Receivables from trade debtors and participants are non-interest bearing and the former are generally on a 30-day term while the latter are more than 12 months, depending on each individual circumstance.

The contributions from insurers asset represents the future contributions receivable to pay the unfunded costs relating to outstanding claims. Recoveries receivable are recognised as a separate asset when it is virtually certain that the reimbursement will be received if the Authority settles the obligation and shall not exceed the amount of the related provision.

The cost of compensation claims and other costs of the Authority are recovered from insurers who pass this cost on to employers through a levy included in their workers' compensation insurance premiums in accordance with sections 6(6) and 6(7D) of the *Workers' Compensation (Dust Diseases) Act 1942*. The levies are assessed each year to ensure that the Authority has sufficient funding for the coming year. This assessment gives the Authority certainty that outstanding contributions receivable will be recovered through future levies.

All financial assets, except those measured at fair value through profit or loss, are subject to an annual review for impairment. An allowance for impairment is established when there is objective evidence that the Authority will not be able to collect all amounts due.

Notes to the financial statements

for the year ended 30 June 2024

2.3.5 Receivables (continued)

Details regarding credit risk, liquidity risk and market risk of the above receivables are disclosed in Note 4.

	2024 $'000	2023 $'000
Statutory receivables relating to contributions from insurers	966,954	834,948
Recoveries receivable	51,554	44,954
Other receivables	15,557	15,752
less: Allowance for impairment	(2,019)	(1,862)
Dust Diseases levy hindsight	10,096	7,761
GST receivable	93	95
Service fees	630	639
Investment receivables	67	4,885
Total Receivables	**1,042,932**	**907,172**
Movement in the allowance for impairment		
Balance at 1 July	1,862	1,450
Increase/(Decrease) in allowance recognised in profit or loss	157	412
Balance at 30 June	**2,019**	**1,862**

2.3.6. Payables

Overview

Refer to Note 4 for further information regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables.

	2024 $'000	2023 $'000
Service fees	4,368	5,497
Accrued expenses and other creditors	5,661	1,775
Total Payables	**10,029**	**7,272**

Notes to the financial statements

for the year ended 30 June 2024

3. Investing activities

Overview

Investments and other financial assets are held at fair value through profit and loss.

The Authority's investments are, in the majority, held in Unit Trusts where TCorp is the Trustee. Given this, the tables below reflect the majority of exposures at a Trust level and does not provide a look through to the underlying holdings.

The fair value of financial instruments traded in active markets (such as publicly traded derivatives, and trading and available-for-sale securities) is based on quoted market prices at the statement of financial position date. The quoted market price used for financial assets held by the Authority is the current bid price; the appropriate quoted market price for financial liabilities is the current ask price, without any deduction for transaction costs.

Purchases and sales of investments are recognised on trade date – the date on which the Authority commits to purchase or sell the asset.

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

3.1. Net investment revenue

Overview

Investment revenue is brought to account on an accrual basis. Interest revenue is recognised using the effective interest method.

Gains and losses on investments includes changes in the fair value of financial assets or financial liabilities at fair value through profit or loss.

Distribution income is recognised when the Authority's right to receive payments is established.

	2024 $'000	2023 $'000
Interest revenue from bank interest and TCorpIM Cash fund	1,111	1,324
Other investment facilities	28	60
Distribution	41,281	64,185
Realised Gains/(Losses) on investments	(12,863)	(26,636)
Unrealised Gains/(Losses) on investments	21,893	25,328
Total Investment revenue	**51,450**	**64,261**
Investment management fees	(897)	(933)
Net investment revenue	**50,553**	**63,328**

Notes to the financial statements

for the year ended 30 June 2024

3.2. Investments

	2024 $'000	2023 $'000
TCorp Managed Funds	984,823	1,029,317
Derivatives	8,206	794
Total investment assets	**993,029**	**1,030,111**
Investment receivables		
Investment receivables	67	4,885
Total investment assets including receivables	**993,096**	**1,034,996**
Investments payable		
Derivatives	6,534	10,499
Net Investments	**986,562**	**1,024,497**

Derivatives

Derivatives include interest rate swaps and futures, swaptions, credit default swaps, cross currency swaps and forward foreign currency contracts and options on interest rates, foreign currencies and equities. Derivatives are recorded at fair value and carried as assets when their fair value is positive and as liabilities when their fair value is negative.

Derivatives are initially recognised at fair value on the date a derivative contract is entered into and are subsequently marked to their fair value at each reporting date.

The Authority seeks to manage exposure to investment risk so that it can generate sufficient return to meet the Authority's current and future liabilities.

Notes to the financial statements

for the year ended 30 June 2024

3.3. Fair value estimation

Overview

The carrying amounts of the Authority's financial assets and liabilities at the end of the reporting period approximated their fair values as all financial assets and liabilities held were either at fair value at the end of the reporting period ('marked to market') or were short term in nature.

The financial assets and liabilities are classified in accordance with the following fair value measurement hierarchy:

- Level 1 – quoted prices (unadjusted) in active markets for identical assets or liabilities;
- Level 2 – inputs other than quoted prices included in level 1 that are observable for the asset or liability, either directly (as prices) or indirectly (derived from prices); and
- Level 3 – inputs for the assets or liabilities that are not based on observable market data.

The fair value of financial instruments traded in active markets (such as trading and available-for-sale securities) is based on quoted market prices at the end of the reporting period. The quoted market price used for financial assets of the Authority is the current bid price. These instruments are included in level 1.

The fair value of financial instruments traded in active markets (such as publicly traded derivatives, and trading and available-for-sale securities) is based on quoted market prices at the statement of financial position date. The quoted market price used for financial assets held by the Authority is the current bid price; the appropriate quoted market price for financial liabilities is the current ask price, without any deduction for transaction costs.

The fair value of financial instruments that are not traded in an active market (for example over-the-counter derivatives) is determined using valuation techniques. A variety of methods are used which include assumptions that are based on market conditions existing at the end of each reporting period. Quoted market prices or dealer quotes for similar instruments are used to estimate fair value for debt securities for disclosure purposes. Evaluations of such securities are based on market data. Vendors utilise evaluated pricing models that vary by asset class and incorporate available trade, bid and other market information and for structured securities, cash flow and when available loan performance data.

Other techniques, such as estimated discounted cash flows, are used to determine fair value for the remaining financial instruments. The fair value of interest rate swaps is calculated as the present value of the estimated future cash flows. The fair value of forward exchange contracts is determined using forward exchange market rates at the end of the reporting period. These instruments are included in level 2 and comprise debt instruments and derivative financial instruments.

Notes to the financial statements

for the year ended 30 June 2024

3.3 Fair value estimation (continued)

	2024				2023			
	Level 1 $'000	Level 2 $'000	Level 3 $'000	Total $'000	Level 1 $'000	Level 2 $'000	Level 3 $'000	Total $'000
Other financial assets								
Unit Trusts	-	775,028	209,795	984,823	-	796,271	233,046	1,029,317
Derivatives	-	8,206	-	8,206	-	794	-	794
	-	**783,234**	**209,795**	**993,029**	**-**	**797,065**	**233,046**	**1,030,111**
Other financial liabilities								
Derivatives	**-**	**6,534**	**-**	**6,534**	**303**	**10,196**	**-**	**10,499**

3.3.1. Transfer between levels

The Authority recognises transfers between levels of the fair value hierarchy at the end of the reporting report during which the transfer has occurred.

The following table presents the movement in level 3 instruments for the year ended 30 June.

	2024 $'000	2023 $'000
Opening balance	233,046	215,530
Purchases of securities	6,438	19,656
Transfers in	-	8,156
Sales of securities	(9,003)	(4,765)
Gain / (loss) in Profit & Loss (investment income)	(20,686)	(5,531)
Closing balance	**209,795**	**233,046**
Total gains/(losses) for the period included in profit or loss that relate to assets held at the end of the reporting period (shown in investment income)	**(20,686)**	**(5,531)**

Notes to the financial statements

for the year ended 30 June 2024

3.3.1 Transfer between levels (continued)

The table below sets out information about significant unobservable inputs used at year end in measuring financial instruments categorised as Level 3 in the fair value hierarchy.

Type	Description	Valuation technique	Significant unobservable inputs	Range of estimates (weighted avg) for unobservable input	Inter-relationship between significant unobservable inputs and fair value measurement
Unit Trusts	Units in unlisted wholesale property trusts	Adjusted net asset value	Published redemption prices	2024: $0.29-$1.63 2023: $0.18-$1.70	An increase in published redemption prices would result in a higher fair value.
Unit Trusts	Units in unlisted infrastructure trusts	Adjusted net asset value	Published redemption prices	2024: $1.63 2023: $1.57	An increase in published redemption prices would result in a higher fair value.
Unit Trusts	Units in unlisted opportunistic asset class	Adjusted net asset value	Published redemption prices	2024: $0.76 2023: $0.97	An increase in published redemption prices would result in a higher fair value.

3.3.2. Involvement with unconsolidated structured entities

The Authority has concluded that unlisted investment funds in which it invests, but that it does not consolidate, meet the definition of structured entities because:

- The voting rights in the funds are not dominant rights in deciding who controls them as they relate to administrative tasks only;
- Each fund's activities are restricted by its fund or product offer documents and constitutions; and
- The funds have narrow and well-defined objectives to provide investment opportunities to investors.

Notes to the financial statements

for the year ended 30 June 2024

3.3.2 Involvement with unconsolidated structured entities (continued)

The table below describes the types of investments held by the structured entities that the Fund does not consolidate but in which it holds an interest, set out by investment strategy.

Investment Strategy	Market Value as at 30 June 2024 $'000	Market Value as at 30 June 2023 $'000
Strategic- Unlisted	32,278	29,970
Equity- Unlisted	282,055	315,325
Property- Unlisted	120,143	145,000
Alternatives- Unlisted	147,142	138,641
Emerging Markets- Unlisted	34,049	34,972
Infrastructure- Unlisted	85,756	82,856
Debt- Unlisted	114,084	127,383
Cash	50,315	50,344
Fixed Income	98,474	104,826
Opportunistic	20,527	-
Total	**984,823**	**1,029,317**

These unconsolidated structured entities are included under TCorpIM Funds in Note 3.2. The maximum exposure or loss is limited to the market value of the investment as at 30 June 2024. The market value of the exposure will change on a daily basis throughout the period and in the subsequent periods will cease once the investments are disposed.

The investments of the Authority are managed in accordance with the relevant TCorpIM Trust Constitutions Offer Documents and investment mandates with respective underlying investment managers. The investment decisions in the mandate are based on the analysis conducted by the investment manager. The return of the portfolio is exposed to the variability of the performance of the underlying investments

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management

Overview

The Authority applies a consistent and integrated approach to enterprise risk management (ERM). The Authority operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The risk management framework is articulated in the Risk Management Framework (RMF), which is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management has been considered.

Key aspects of icare's risk management framework include risk appetite, governance, risk management processes, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. The Authority's approach is to integrate risk management into the broader management processes of the organisation. It is the Authority's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are the risk managers themselves.. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by the Authority to classify financial risk:

- Market risk (Note 4.1);
- Interest rate risk (Note 4.2);
- Liquidity risk (Note 4.3);
- Foreign exchange risk (Note 4.4); and
- Credit risk (Note 4.5).

The Authority's principal financial instruments are outlined below. These financial instruments arise directly from the Authority's operations or are required to finance the Authority's operations. The Authority does not enter into or trade financial instruments, including derivative instruments, for speculative purposes.

The Authority's main risks arising from financial instruments are outlined below, together with its objectives, policies and processes for measuring and managing risk. Further quantitative and qualitative disclosures are included throughout these financial statements.

NSW Treasury Corporation (TCorp) has been appointed to provide investment management, advisory and administrative services to icare managed investment funds. TCorp is engaged through a Master Financial Services Agreement (MFSA) which details, amongst other things, the service and reporting provisions. Service levels and compliance to the MFSA are monitored through icare's Organisational Performance team. Ministerial Orders that were introduced in December 2016, outline the key responsibilities of TCorp including, but not limited to, the appointment of investment managers and service providers such as the custodian, in addition to TCorp's role as primary advisor to icare.

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management (continued)

Financial instrument categories

The Authority is ultimately responsible for identifying and controlling financial risks including the establishment of an overall financial risk management strategy and policy.

		Category	Carrying Amount 2024 $'000	Carrying Amount 2023 $'000
Financial Assets				
Class:				
Cash and cash equivalents	5.3	Amortised Cost	20,049	18,740
Receivables[1]	2.3.5	Amortised Cost	697	5,524
Investments	3.2	Fair value through profit or loss	993,029	1,030,111
Financial Liabilities				
Class:				
Payables[2]	2.3.6	Amortised Cost	10,029	7,272
Investments payable	3.2	Fair value through profit or loss	6,534	10,499

Notes:
[1] Excludes statutory receivables, prepayments (i.e. not within scope of AASB 7).
[2] Excludes statutory payables, unearned revenue and claims liabilities (i.e. not within scope of AASB 7).

Notes to the financial statements

for the year ended 30 June 2024

4.1. Market risk

Overview

Market risk is the risk that the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The Authority is exposed to market risk as a result of holding various investments and financial instruments that support the operation of its business.

The Authority seeks to manage exposure to market risk so as to maximise the long term return of its financial assets in order to meet the Authority's current and future liabilities. The management of market risk also serves to mitigate the likelihood that the Authority's investments will be insufficient to meet it's liabilities. The Authority's portfolio of investments is implemented in accordance with its investment strategy and the associated asset allocation. The purpose of the investment strategy is to align a portfolio construction to the Authority's investment objectives, including achieving a return in excess of the target return specified by icare (above which the investment assets would contribute to long term sufficiency), while reducing the probability of large negative investment returns. The investment strategy and resulting portfolio asset allocation is reviewed by the Board on an annual basis.

The realised asset allocations can deviate from the targeted asset allocation due to:

- Authority cash flows;
- Fluctuations in market prices; and
- Dynamic risk management decisions.

Dynamic risk management refers to shorter term shifts away from the targeted asset allocation which are designed to mitigate the impact of market risk mispricing so as to benefit longer term portfolio risk adjusted return. TCorp is responsible for determining and implementing such dynamic asset allocation positions, within pre-approved ranges set by the Board.

The deviations in actual asset allocation relative to target asset allocation at the end of the reporting period were within the agreed tolerance limits for all asset classes.

Based on the asset allocation, TCorp invests the Authority's assets either via TCorpIM funds (pooled funds where TCorp is the Trustee) or direct mandates, following consultation with icare. Management of the Authority's assets is allocated by TCorp to the appointed investment managers within the Trusts. Each investment manager is subject to restrictions in relation to the types of assets in which it may invest, and in relation to the composition of investments within certain asset types. These restrictions are expressed in formalised mandates; typically contained in individually negotiated Investment Management Agreements or as described in Information Memoranda (or similar documents) issued by the relevant investment manager when the investment is via a pooled fund. The investment mandates are monitored daily to ensure that investment managers are compliant with their mandates and relevant agreements.

As Trustee or a direct investment manager, TCorp is responsible for ensuring that each investment manager is managing security specific risk using its distinct management style. TCorp is responsible for ensuring that each investment manager also constructs a portfolio that aims to achieve its own investment objectives while complying with restrictions and guidelines contained in the mandate or Information Memorandum.

Notes to the financial statements

for the year ended 30 June 2024

4.1 Market risk (continued)

A risk budgeting framework is used to inform the investment strategy and determine an appropriate asset allocation for the Authority. This framework incorporates the underlying risk and return characteristics of the different asset classes the portfolio is invested in and the risks posed by additional factors such as inflation and changing interest rates. Within this framework, a number of risk measures are employed including the frequency of negative returns, the volatility of the investment portfolio relative to the value of the liability and Conditional Value-at-Risk (CVaR) analysis.

The risk budgeting analysis is conducted by TCorp (supported by its asset consultant) and icare's independent asset consultant, Mercer Investments (Australia) Limited (Mercer), utilising:

- Assumptions regarding the expected level of return, risk and correlations between price and wage inflation, bond yields and returns from different asset classes (for example equities, bonds, property and alternative assets); and
- Assumptions regarding the duration of inflation-linked and other liabilities consistent with those used by the Authority's Actuary.

The analysis incorporates scenario analysis to determine the risk and return of different investment strategies relative to the change in the liabilities over a period. The analysis is primarily used to compare different investment strategies, and then to determine the investment strategy that has the appropriate level of risk, given the risk and return objectives of the Authority.

The risk budgeting analysis is based on certain simplifying assumptions such as statistical characteristics of asset class returns, volatilities and correlations that may differ from actual outcomes. It is also important to note that the analysis only allows for some economic factors such as inflation and bond yields, which affect the value of the Authority's liabilities. It does not allow for other factors such as the claim loss ratio, claims incidence and necessary rates, which also affect the value of the Authority's liabilities. As such, the analysis may not be accurate in its assessment of the liability.

The CVaR risk measure seeks to estimate the potential investment loss over a given holding period at a specified confidence level. The CVaR methodology is a statistically defined, probability-based approach to risk assessment that takes into account market volatilities as well as risk diversification by identifying offsetting positions and correlations between financial instruments and markets. The CVaR methodology allows risks to be measured consistently across all markets and financial instruments and to be aggregated into a single risk number.

The risk budgeting framework assesses the Authority's CVaR at the 95th percentile confidence level over a 12- month period. This represents the average of the worst expected reduction in the value of the Authority's investment portfolio which has a 5 per cent chance of being exceeded over a one year period.

In addition to a CVaR measure, the risk budgeting framework is also used to assess the following risk and return characteristics:

- Expected return on the investment portfolio;
- Probability of meeting return targets that incorporate measures of wage inflation; and
- The performance of the investment portfolio under different economic scenarios.

Notes to the financial statements

for the year ended 30 June 2024

4.1 Market risk (continued)

The most recent CVaR analysis performed by TCorp was conducted in July 2024 based on the June 2024 financial instruments and is computed via forward looking simulation using a 95% confidence level and a 1 year holding period.

The Authority uses a CVaR model to measure the market risk exposures to its invested assets in the statement of financial position. CVaR is calculated using simulated forward-looking expected returns at the 95th percentile confidence level over a 12-month time period.

At 30 June 2024, the CVaR with a 5 per cent probability over a one year period is -11.9% (June 2023: -12.0%).

4.2. Interest rate risk

Overview

Interest rate risk is the risk that the fair value of a financial instrument will fluctuate because of changes in market interest rates. The value of the Authority's liabilities is also affected by interest rate fluctuations.

4.2.1. Exposure

Interest rate risk arises as a result of the Authority holding financial instruments which are subject, directly or indirectly to changes in value as a result of interest rate fluctuations. Authority liabilities are similarly subject directly or indirectly to changes in value as a result of interest rate fluctuations.

4.2.2. Risk management objective, policies and processes

The interest rate risk of the Authority is managed primarily through its investment portfolio asset allocation and mandate objective setting. At 30 June 2024 the Authority had an 10.0 per cent (2023: 10.1 per cent) allocation to Australian Commonwealth and state government bonds and other interest-bearing securities to partially mitigate interest rate risk of the Authority's liabilities and diversify the risk of growth assets.

Notes to the financial statements

for the year ended 30 June 2024

4.2.3. Quantitative analysis of exposure

The table below summarises the Authority's exposure to interest rate risks. It includes the Authority's indexed and interest-bearing financial assets and liabilities at fair values, categorised by the earlier of their contractual re-pricing or maturity dates.

The table does not show all assets and liabilities of the Authority. Assets and liabilities not shown in the table below are not indexed and interest bearing and are therefore not directly exposed to interest rate risk.

	Floating interest rate $'000	Fixed interest rate maturing in				Total $'000
		3 months or less $'000	4 to 12 months $'000	1 to 5 years $'000	Over 5 years $'000	
2024						
Cash	20,049	-	-	-	-	20,049
Derivative assets	8,206	-	-	-	-	8,206
Derivative liabilities	(6,534)	-	-	-	-	(6,534)
Assets	**21,721**	**-**	**-**	**-**	**-**	**21,721**
2023						
Cash	18,740	-	-	-	-	18,740
Derivative assets	794	-	-	-	-	794
Derivative liabilities	(10,196)	(303)	-	-	-	(10,499)
Assets	**9,338**	**(303)**	**-**	**-**	**-**	**9,035**

The Authority's exposure to interest rate price risk is considered a component of market price risk and is quantified as part of the CVaR analysis discussed under Market risk.

The Authority is exposed to interest rate cash flow risk on its floating rate interest bearing securities as interest income earned varies according to prevailing market interest rates.

Notes to the financial statements

for the year ended 30 June 2024

4.3. Liquidity risk

Overview

Liquidity risk is the risk that the Authority will be unable to meet its payment obligations when they fall due. The Authority continuously manages risk through monitoring of future cash flows and maturities planning to ensure adequate holding of high-quality liquid assets. The objective is to maintain a balance between continuity of funding and flexibility through the use of overdrafts, loans and other advances, if applicable.

The Authority does not have any loans payable and no assets have been pledged as collateral. The Authority's exposure to liquidity risk is deemed insignificant based on prior periods' data and current assessment of risk.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in *NSW Treasury Circular NSWTC 11/12 Payment of Accounts*.

The Authority is also exposed to liquidity risk from holding financial assets that may not be readily convertible to cash to meet financial liabilities and claims costs.

4.3.1. Exposure

The financial assets of the Authority that may not be readily convertible to cash are largely receivables (refer Note 2.3.5) and investments in over-the-counter or thinly traded investments, principally unlisted property trusts.

4.3.2. Risk management objective, policies and processes

The Authority maintains adequate liquidity to meet the daily cash requirements for claims payments and other operating costs.

To assist in meeting its liquidity risk management objectives, the Authority maintains a cash balance and invests most of its assets in investments that are traded in active markets that can be readily disposed of.

The Authority invests a proportion of its assets in less liquid listed investments or investments that are not traded on active markets and this is strictly controlled in accordance with the asset allocation together with a policy which limits exposure to illiquid investments.

As Trustee or direct investment manager, TCorp is responsible for ensuring that each investment manager is allowing for adequate cashflow management of the assets that have been mandated to them. That is, each investment manager is responsible for managing settlement liquidity risk. The custodian supplies daily reporting to each investment manager to assist them in this process.

4.3.3. Quantitative analysis of exposure

The financial liabilities of the Authority comprise interest and other payables. The types of financial liabilities of the Authority were similar at 30 June 2023.

Cash due to brokers is payable on demand. Interest and other payables are typically settled within 30 days. If the derivative positions are closed out prior to maturity by entering into offsetting transactions, the Authority settles its derivative obligations in cash rather than physical delivery.

Notes to the financial statements

for the year ended 30 June 2024

4.3.3 Quantitative analysis of exposure (continued)

The other Authority liabilities are either claims whose maturity is disclosed in Note 2.3.3 or are related to Authority operations and have a maturity of less than 12 months.

The table below summarises the maturity profile of the Authority's financial liabilities, together with the interest rate exposure.

Maturity analysis and interest rate exposure of financial liabilities

	Weighted Average Effective Interest Rate	Nominal Amount	Interest Rate Exposure			Maturity Dates		
	%	$'000	Fixed Rate $'000	Variable Rate $'000	Non-Interest Bearing $'000	< 1 year $'000	1-5 years $'000	> 5 years $'000
2024								
Financial liabilities	N/A	16,563	-	-	16,563	16,563	-	-
2023								
Financial liabilities	N/A	17,771	-	-	17,771	17,771	-	-

Notes

- The amounts disclosed are the contractual undiscounted cash flows of each class of financial liabilities based on the earliest date on which the Authority can be required to pay. The tables include both interest (if applicable) and principal cash flows and therefore may not reconcile to the statement of financial position.

4.4. Foreign exchange risk

Overview

Foreign exchange risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in foreign exchange rates.

4.4.1. Exposure

The Authority is exposed to foreign exchange risk as a result of the foreign currency denominated investments held as part of its asset allocation.

Notes to the financial statements

for the year ended 30 June 2024

4.4.2. Risk management objective, policies and processes

Appointed investment managers manage foreign exchange risk, with one manager implementing a foreign currency overlay for international equity exposures. The investment managers in investment grade credit (developed markets), unlisted infrastructure, alternatives, bank loans, and global high yield bonds are required to fully hedge portfolio foreign currency exposures. An investment manager has been appointed to implement a currency hedge strategy for the developed markets' equity exposure. No hedging of foreign currency exposures to Australian dollars is undertaken on the value of assets invested in emerging markets.

The primary instruments used to achieve the foreign currency overlay are forward foreign exchange contracts.

TCorp manages foreign exchange risk at a total portfolio level.

All positions are reported on an ongoing basis by the Authority's custodian, JP Morgan, under a Service Level Agreement and reporting is provided both daily and monthly by the custodian to management for monitoring.

4.4.3. Quantitative analysis of exposure

A summary of the Authority's direct exposure to foreign exchange risk, inclusive of foreign currency derivatives is shown in the table below:

	US Dollars $'000 AUD	Euro $'000 AUD	Japanese Yen $'000 AUD	Other Currencies $'000 AUD	Total $'000
2024					
Cash	417	18	-	22	457
Unit Trust - Property Unlisted	3,781	-	-	-	3,781
Unit Trust - Opportunistic	20,527	-	-	-	20,527
Derivative Assets – Swaps	6,186	642	123	1,255	8,206
Derivative Liabilities – Swaps	(509)	(20)	(4,888)	(1,117)	(6,534)
Foreign exchange exposure position	**30,402**	**640**	**(4,765)**	**160**	**26,437**
2023					
Cash	551	18	-	14	583
Unit Trust - Property Unlisted	2,196	-	-	-	2,196
Derivatives Assets – Swaps	63	35	87	609	794
Derivatives Liabilities – Swaps	(5,022)	(596)	(2,423)	(2,155)	(10,196)
Derivative Liabilities – Futures	(230)	(40)	(23)	(10)	(303)
Foreign exchange exposure position	**(2,442)**	**(583)**	**(2,359)**	**(1,542)**	**(6,926)**

The Authority's exposure to foreign market exchange risk is considered a component of market risk and is quantified as part of the CVaR analysis discussed under Market risk.

Notes to the financial statements

for the year ended 30 June 2024

4.5. Credit risk

Overview

Credit risk arises when there is the possibility that the counterparty will default on their contractual obligations, resulting in a financial loss to the Authority. The maximum exposure to credit risk is generally represented by the carrying amount of the financial assets (net of any allowance for impairment).

Credit risk arises from the financial assets of the Authority, including cash, receivables and Authority deposits. No collateral is held by the Authority. The Authority has not granted any financial guarantees.

Credit risk associated with the Authority's financial assets other than receivables, is managed through the selection of counterparties and establishment of minimum credit rating standards. Authority deposits held with NSW Treasury Corporation (TCorp) are guaranteed by the State.

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

4.5.1. Exposure

Credit risk arises from the Authority's investments as a result of trading with various counterparties and purchasing the debt of corporate and government borrowers. These activities could result in the Authority not being able to receive benefit as a result of a failing counterparty. The Authority's main credit risk concentration is spread between cash, indexed and interest-bearing investments and over-the-counter, in-the-money derivatives.

In relation to over the counter derivative financial instruments, credit risk arises from the potential failure of counterparties to meet their obligations under the contract or arrangement.

Credit risk also arises from the Authority's receivables. Disclosures relating to the Authority's receivables are included in Note 2.3.5.

4.5.2. Risk management objective, policies and processes

A Credit and Counterparty Risk Policy has been determined to ensure the Authority has controlled levels of credit concentration. These guidelines are at a total fund level, with further asset class specific restrictions in investment mandates where applicable. In addition, where possible, collateral arrangements may be implemented to reduce the Authority's exposure.

The exposure is reported against set guidelines both from an underlying individual managers' compliance and at a total Authority level. Reporting is provided by the Authority's custodian and delivered to management for monitoring.

Credit risk arising on financial instruments is mitigated by investing primarily in rated instruments as determined by Standard and Poor's, Moody's or Fitch. The Authority minimises its credit risk by monitoring counterparty creditworthiness.

4.5.3. Quantitative analysis of exposure

The Authority's maximum credit risk exposure at balance date in relation to each class of recognised financial asset, other than derivative financial instruments, is the carrying amount of those assets as indicated in the statement of financial position.

4.5.4. Derivatives

The use of derivative financial instruments is governed by the Authority's policies. The Authority enters into derivative contracts for the purpose of gaining market and/or duration exposure or offsetting existing risk exposures.

Notes to the financial statements

for the year ended 30 June 2024

4.5.4. Derivatives (continued)

The table below shows the fair value of derivative financial instruments, recorded as assets or liabilities, together with their notional amounts. The notional amount, recorded gross, is the amount of a derivative's underlying asset, reference rate or index and is the basis upon which changes in the value of a derivative is measured. The notional amounts are indicative of the exposure of the Authority to movements in the instrument underlying the derivatives. The notional amounts do not represent the credit risk of the derivative positions that is equal to the fair value.

The fair value amounts reported in the statement of financial position, and the amounts reported in the following tables are the net value of individual swap and forward foreign exchange positions where there is the ability to settle the swaps on a net basis and the Authority intends to settle on this basis.

	Assets $'000	Liabilities $'000	Notional amount $'000
2024 Options			
Forward foreign exchange contracts	8,206	(6,534)	358,187
	8,206	**(6,534)**	**358,187**
2023 Options			
Options on Fixed Income	-	(303)	(17,611)
Forward foreign exchange contracts	794	(10,196)	577,734
	794	**(10,499)**	**560,123**

4.5.5. Cash and cash equivalents

Cash comprises balances held at private financial institutions, term deposits with a maturity of less than 3 months and bank balances within the NSW Treasury Banking System. Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury.

4.5.6. Receivable – trade debtors

All trade debtors are recognised as amounts receivable as at balance date. Collectability of trade debtors is reviewed on an ongoing basis.

The Authority has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

There are no debtors whose terms have been renegotiated.

Notes to the financial statements

for the year ended 30 June 2024

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Other revenue

	2024 $'000	2023 $'000
Compensation recoveries under Section 8E of the Act	1,206	5,293
Scheme recoveries	6,600	(13,433)
Rendering of services - Occupational respiratory health assessments	246	396
Other	70	93
Total other revenue	**8,122**	**(7,651)**

5.2. Service fees

Overview

In accordance with the *State Insurance and Care Governance Act 2015* from 1 September 2015 the Authority receives services from Insurance and Care NSW (icare). Under the arrangement most of the Authority's costs are incurred by icare and recovered at cost from the Authority. These services include the provision of staff, claims handling, facilities, general business expenses and governance services.

The Authority's key management personnel are the Board of Directors of icare, the Chief Executive Officer of icare and their direct reports. All transactions with these key management personnel are included in the service fee paid to icare for those personnel remunerated by icare.

Audit fees for the audit of the financial statements were paid by icare in 2024 and are included as part of the service fee. The amount incurred was $258,000. (2023: $206,000).

5.3. Cash and cash equivalents

Overview

Cash and cash equivalents include cash at bank and short-term deposits of less than 3 months duration.

	2024 $'000	2023 $'000
Cash at bank and on hand	16,224	18,395
Cash - Other	3,825	345
Total cash and cash equivalents	**20,049**	**18,740**

Notes to the financial statements

for the year ended 30 June 2024

5.3 Cash and cash equivalents (continued)

For the purposes of the statement of cash flows, cash and cash equivalents includes cash at bank, cash on hand and term deposits of less than 3 months duration.

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

	2024 $'000	2023 $'000
Reconciliation of Net Cash Flows from Operating Activities to net result		
Net cash provided by/ (used in) operating activities	1,940	(13,172)
Depreciation and amortisation	(649)	(2,154)
Net cashflows from investment operating activities	(37,082)	(17,326)
Change in assets and liabilities		
Increase/(Decrease) in receivables	135,760	(62,070)
Decrease/(Increase) in payable	1,208	(1,824)
(Increase)/Decrease in provisions	(101,177)	96,472
Decrease in net Right of use asset and liability	-	74
Net result	**-**	**-**

5.4. Contingent liabilities and contingent assets

Overview

Contingent liabilities are disclosed when the possibility of a future settlement of economic benefits is considered to be less than probable but more likely than remote. If the expected settlement of the liability becomes probable, a provision is recognised.

The Authority has no contingent assets or liabilities (2023: nil).

Notes to the financial statements

for the year ended 30 June 2024

5.5. Budget review

5.5.1. Statement of comprehensive income

	Actual 2024 $'000	Budget 2024 $'000
Revenue		
Levies	82,962	73,001
Investment Revenue	50,553	61,694
Other revenue	8,122	453
Total Revenue	**141,637**	**135,148**
Expenses excluding losses		
Scheme costs	94,068	72,853
Service fees	35,816	54,272
Other operating expenses	886	(1,204)
Grants and subsidies	10,710	8,977
Total expenses excluding losses	**141,480**	**134,898**
Movement in allowance for impairment	157	250
Net result	**-**	**-**
TOTAL COMPREHENSIVE INCOME	**-**	**-**

Comment

Contribution income of $83 million is $9.9 million favourable compared with budget. Investment revenue is $11.1 million unfavourable compared to budget driven by volatility in global and domestic equity markets. The fund returned 5.39% ($51m), underperforming the investment objective of 6.7%.

Higher scheme costs resulting from a strengthening in the actuarial valuation of outstanding claims partially offset by favourable changes in economic assumptions.

Expenses are favourable compared to budget driven by lower enabling services costs incurred during the year partially offset by higher than budgeted grants spend.

Notes to the financial statements

for the year ended 30 June 2024

5.5 Budget review (continued)

5.5.2. Statement of financial position

	Actual 2024 $'000	Budget 2024 $'000
ASSETS		
Cash and cash equivalents	20,049	8,055
Investments	993,029	990,111
Receivables	1,042,932	875,645
Property, plant and equipment	749	2,779
Total Assets	**2,056,759**	**1,876,590**
LIABILITIES		
Payables	10,029	6,993
Investments payable	6,534	10,499
Outstanding claims	2,040,196	1,859,098
Total Liabilities	**2,056,759**	**1,876,590**
Net Assets	**-**	**-**
EQUITY		
Accumulated funds	-	-
Total Equity	**-**	**-**

Comment

Total assets were $180.2 million favourable compared to budget driven by higher contribution receivables (an increase in outstanding contributions from insurers as a result of an increase in the outstanding claims provision), higher cash and cash equivalents and higher investments.

Total liabilities were $180.2 million unfavourable to budget mainly due to the increases in the provision for outstanding claims liabilities attributable to underlying claims experience and other assumption changes in actuarial valuation offset by favourable movements in economic assumptions and lower investments payable.

Notes to the financial statements

for the year ended 30 June 2024

5.5 Budget review (continued)

5.5.3. Statement of cash flows

		Actual 2024 $'000	Budget 2024 $'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Levies received		80,823	73,000
Compensation payments		(124,810)	(121,248)
Net Cash Flows from Scheme Activities		**(43,987)**	**(48,248)**
Receipts			
Proceeds from sale of investments		88,480	280,339
Interest received		904	(1,072)
Other		1,522	2,442
Total Receipts		**90,906**	**281,709**
Payments			
Purchase of investments		-	(179,839)
Service fees		(36,935)	(54,272)
Other operating expenses		(91)	1,582
Grants and subsidies		(7,953)	(8,977)
Total Payments		**(44,979)**	**(241,506)**
NET CASH FLOWS FROM OPERATING ACTIVITIES		**1,940**	**(8,045)**
CASH FLOWS FROM INVESTING ACTIVITIES			
Purchases of plant and equipment		(631)	(2,640)
NET CASH FLOWS FROM INVESTING ACTIVITIES		**(631)**	**(2,640)**
NET INCREASE/(DECREASE) IN CASH		**1,309**	**(10,685)**
Opening cash and cash equivalents		18,740	18,740
CLOSING CASH AND CASH EQUIVALENTS		**20,049**	**8,055**

Comment

Cash and Cash Equivalents held as at 30 June 2024 are $12.0 million higher than budget driven by higher levies received and lower service fees partially offset by lower proceeds from sale of investment, higher compensation payments and higher grants spend.

Notes to the financial statements

for the year ended 30 June 2024

5.6. Post balance date events

The Authority has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted, nor has the Authority identified any material non-adjusting subsequent events requiring additional disclosure to the financial statements.

- END OF AUDITED FINANCIAL STATEMENTS -

Sporting Injuries Compensation Authority

Sporting Injuries Financial statements

for the year ended 30 June 2024

Contents

Notes to the financial statements

Statement by the board of directors

for the year ended 30 June 2024

Sporting Injuries Compensation Authority

Statement under Section 7.6 Government Sector Finance Act 2018.

Pursuant to section 7.6(4) of the *Government Sector Finance Act 2018* ("the Act"), in the opinion of the Board of Directors we state that these financial statements:

- have been prepared in accordance with the Australian Accounting Standards and the applicable requirements of the Act, the *Government Sector Finance Regulation 2024*, and the Treasurer's directions. and
- present fairly the Sporting Injuries Compensation Authority's financial position, financial performance and cash flows.

Signed on behalf of the Board of Directors of Insurance and Care NSW.

John Robertson
Chairman
Insurance and Care NSW
26 September 2024

Stuart Farquharson
Interim Chief Executive Officer and
Managing Director
Sporting Injuries Compensation Authority
and Insurance and Care NSW
26 September 2024

INDEPENDENT AUDITOR'S REPORT

Sporting Injuries Compensation Authority

To Members of the New South Wales Parliament

Opinion

I have audited the accompanying financial statements of the Sporting Injuries Compensation Authority (the Authority), which comprise the statement by the board of directors, the statement of comprehensive income for the year ended 30 June 2024, the statement of financial position as at 30 June 2024, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including material accounting policies and other explanatory information.

In my opinion, the financial statements:

- have been prepared in accordance with Australian Accounting Standards and the applicable
- financial reporting requirements of the *Government Sector Finance Act 2018* (GSF Act), the Government Sector Finance Regulation 2024 (GSF Regulation) and the Treasurer's Directions
- presents fairly the Authority's financial position, financial performance and cash flows. +

My opinion should be read in conjunction with the rest of this report.

Basis for Opinion

I conducted my audit in accordance with Australian Auditing Standards. My responsibilities under the standards are described in the 'Auditor's Responsibilities for the Audit of the Financial Statements' section of my report.

I am independent of the Authority in accordance with the requirements of the:

- Australian Auditing Standards
- Accounting Professional and Ethical Standards Board's APES 110 'Code of Ethics for Professional Accountants (including Independence Standards)' (APES 110).

Parliament promotes independence by ensuring the Auditor-General and the Audit Office of New South Wales are not compromised in their roles by:

- providing that only Parliament, and not the executive government, can remove an Auditor-General
- mandating the Auditor-General as auditor of public sector agencies
- precluding the Auditor-General from providing non-audit services.

I have fulfilled my other ethical responsibilities in accordance with APES 110.

I believe the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Level 19, Darling Park Tower 2, 201 Sussex Street, Sydney NSW 2000
GPO Box 12, Sydney NSW 2001 | **t** 02 9275 7101 | mail@audit.nsw.gov.au | audit.nsw.gov.au

The Board's Responsibilities for the Financial Statements

The Board of Directors of Insurance and Care NSW, acting for the Authority, are responsible for the preparation and fair presentation of the financial statements in accordance with Australian Accounting Standards, the GSF Act, GSF Regulation and Treasurer's Directions. The Board of Directors' responsibility also includes such internal control as the Board of Directors determine is necessary to enable the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Board of Directors are responsible for assessing the Authority's ability to continue as a going concern, disclosing as applicable matters related to going concern, and using the going concern basis of accounting.

Auditor's Responsibilities for the Audit of the Financial Statements

My objectives are to:

- obtain reasonable assurance about whether the financial statements as a whole are free from
- material misstatement, whether due to fraud or error
- issue an Independent Auditor's Report including my opinion.

Reasonable assurance is a high level of assurance, but does not guarantee an audit conducted in accordance with Australian Auditing Standards will always detect material misstatements. Misstatements can arise from fraud or error. Misstatements are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions users take based on the financial statements.

A description of my responsibilities for the audit of the financial statements is located at the Auditing and Assurance Standards Board website at: www.auasb.gov.au/auditors_responsibilities/ar4.pdf. The description forms part of my auditor's report.

The scope of my audit does not include, nor provide assurance:

- that the Authority carried out its activities effectively, efficiently, and economically
- about the security and controls over the electronic publication of the audited financial statements on any website where they may be presented
- about any other information which may have been hyperlinked to/from the financial statements.

Weini Liao
Director, Financial Audit

Delegate of the Auditor-General for New South Wales

27 September 2024
SYDNEY

Statement of comprehensive income

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
Gross Written Premium		852	866
Unearned premium movement		(11)	(42)
Gross earned premium		**841**	**824**
Hindsight adjustments		29	29
Net Earned premiums (a)		**870**	**853**
Claims expense	2.2	(88)	386
Net claims expense (b)		**(88)**	**386**
Underwriting and other expenses (c)		(279)	(221)
Underwriting result (a+b+c)		**503**	**1,018**
Investment Revenue	3.1	444	355
Levies revenue		27	23
Net Result		**974**	**1,396**
Total Comprehensive Income		**974**	**1,396**

The accompanying notes form part of these financial statements

Statement of financial position

as at 30 June 2024

	Notes	2024 $'000	2023 $'000
Assets			
Cash and cash equivalents	5.1	654	428
Investments	3.2	7,739	6,094
Receivables	2.3.7	41	921
Total assets		**8,434**	**7,443**
Liabilities			
Payables	2.3.8	21	103
Unearned premiums	2.3.6.1	567	556
Outstanding claims liabilities	2.3.1	1,161	1,073
Total liabilities		**1,749**	**1,732**
Net assets		**6,685**	**5,711**
Equity			
Accumulated funds		6,685	5,711
Total Equity		**6,685**	**5,711**

The accompanying notes form part of these financial statements

Statement of changes in equity

for the year ended 30 June 2024

	2024 $'000	2023 $'000
Accumulated funds		
Balance at the beginning of financial year	5,711	4,315
Net Result for the year	974	1,396
Other Comprehensive Income	-	-
Total other Comprehensive Income	**-**	**-**
Total Comprehensive Income for the year	**974**	**1,396**
Balance at the end of the financial year	**6,685**	**5,711**

The accompanying notes form part of these financial statements

Statement of cash flows

for the year ended 30 June 2024

	Notes	2024 $'000	2023 $'000
CASH FLOWS FROM OPERATING ACTIVITIES			
Premiums received		1,679	646
Claims paid		-	-
Net Cash Flow from Insurance Activities		**1,679**	**646**
Receipts			
Levies received		13	23
Interest received		29	12
Receipts Excluding Insurance Activities		**42**	**35**
Payments			
Purchases of Investments		(1,230)	(400)
Service fees		(265)	(230)
Payments Excluding Insurance Activities		**(1,495)**	**(630)**
NET CASH FLOWS FROM OPERATING ACTIVITIES	5.1	**226**	**51**
Opening cash and cash equivalents		428	377
CLOSING CASH AND CASH EQUIVALENTS	**5.1**	**654**	**428**

The accompanying notes form part of these financial statements

Notes to the financial statements

for the year ended 30 June 2024

1. Overview

1.1. About the Scheme

Sporting Injuries Compensation Authority (the Authority) is a NSW government entity. The Authority is a not-for-profit entity (as profit is not its principal objective) and it has no cash generating units. The reporting entity is consolidated as part of the NSW Total State Sector Accounts.

The Authority controls the Sporting Injuries Insurance Scheme. The Authority covers registered participants of sporting organisations for injury while engaged in specific activities or events. The Authority provides capital lump sum benefits for injuries that lead to a prescribed percentage of permanent loss of use or fatality.

The Sporting Injuries Compensation Authority was established on 1 September 2015 in accordance with the *Sporting Injuries Insurance Act 1978*.

icare was established on 1 September 2015 in accordance with the *State Insurance and Care Governance Act 2015*. Its functions include the monitoring of performance of the insurance or compensation schemes in respect of which it provides services. The Authority is one such scheme.

These financial statements for the year ended 30 June 2024 have been authorised for issue by the Chairman of the Board of icare and the Interim Chief Executive Officer and Managing Director of the Authority on behalf of the Board of Directors of icare on 26 September 2024.

1.2. Basis of preparation and material accounting policies

These financial statements are general purpose financial statements which have been prepared using the accrual basis of accounting and are in accordance with:

- requirements of the *Government Sector Finance Act 2018* and the *Government Sector Finance Regulation 2024*;
- applicable Australian Accounting Standards (which include Australian Accounting Interpretations); and the NSW Treasurer's directions.

These financial statements have been presented on a liquidity basis following receipt of an exemption from TPG 24-06 by NSW Treasury that statements are presented on a current and non-current basis.

All amounts are rounded to the nearest one thousand dollars and are expressed in Australian currency which is the functional currency of the reporting entity. Tables may not add in all instances due to rounding.

1.2.1. Statement of compliance

The financial statements and notes comply with Australian Accounting Standards, which include Australian Accounting Interpretations.

1.2.2. Going concern basis

These financial statements have been prepared on a going concern basis

Notes to the financial statements

for the year ended 30 June 2024

1.2.3. Use of estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Judgements, key assumptions and estimations management has made are disclosed in the relevant notes to the financial statements.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised.

In particular, information about significant areas of estimation, uncertainty and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements are described in the following notes:

- Note 3 & 4 – Investment Activities and Risk Management;
- Note 2.3 – Outstanding Claims liability; and
- Note 2.3.6 - Unearned premiums and unexpired risk liability.

1.2.4. Taxation

The Authority is exempt from income tax under Division 50 of the *Income Tax Assessment Act 1997*.

1.2.5. Comparative information

Except when an Australian Accounting Standard permits or requires otherwise, comparative information is disclosed in respect of the previous reporting period for all amounts reported in the financial statements.

1.2.6. Accounting standards issued but not yet effective

Australian Accounting Standards that have recently been issued or amended but are not yet effective have not been adopted for the reporting year ended 30 June 2024. The following are new Australian Accounting Standards or amendments which have been issued but are not yet effective and are not expected to have a material impact on the financial performance or position of the Authority:

- AASB 17 Insurance Contracts
- AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector
- AASB 18 Presentation and Disclosure in Financial Statements

New accounting standards and interpretations

AASB 17 Insurance Contracts (“AASB 17”) was issued in June 2017 and represents a fundamental change to the accounting treatment for insurance contracts. AASB 17 incorporates IFRS 17, which seeks to harmonise the accounting treatment for insurance contracts globally. This standard establishes new accounting principles for the recognition, measurement, presentation, and disclosure of insurance contracts issued and reinsurance contracts held.

Australian Accounting Standard AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector was issued in December 2022 and amends AASB17 to include modifications that apply to public sector entities.

AASB 17 is effective for public sector insurers from 1 July 2026. AASB 17 will replace current accounting standards in Australia, AASB 4 (Insurance Contracts), AASB 1023 (General Insurance Contracts) and AASB 1038 (Life Insurance Contracts).

Notes to the financial statements

for the year ended 30 June 2024

1.2.6. Accounting standards issued but not yet effective (continued)

AASB 17 applies to insurance arrangements (including reinsurance contracts) issued and reinsurance contracts held. The public sector operates both arrangements where there are insurance policies issued and arrangements where, through legislation or regulation, that insurance risk may transfer where no policy contract has been issued but one is implied through legislation or other rights and obligations.

AASB 2022-9 Amendments to Australian Accounting Standards – Insurance Contracts in the Public Sector makes public-sector-specific modifications to AASB 17 for application to annual periods beginning on or after 1 July 2026, with earlier application permitted.

AASB 17 6.1 and Appendix E (Australian implementation guidance for public sector entities) provides guidance to assess whether public sector arrangements would meet the definition of an insurance contract under the standard.

The main modifications to AASB 17 include providing public sector entities with:

(a) pre-requisites, indicators and other considerations that need to be judged to identify arrangements that fall within the scope of AASB 17 in a public sector context;

(b) an exemption from sub-grouping onerous versus non-onerous contracts at initial recognition;

(c) an exemption from sub-grouping contracts issued no more than a year apart;

(d) an amendment to the initial recognition requirements so that they do not depend on when contracts become onerous; and

(e) an accounting policy choice to measure liabilities for remaining coverage applying the premium allocation approach.

The first applicable reporting period for the Authority will be for 30 June 2027, with comparative period for the year ending 30 June 2026 restated on a AASB 17 basis. AASB 17 will be applied retrospectively to all the insurance contacts on transition.

Whilst the standard does not change the economics of the insurance business, the standard will impact the Authority's profit and loss, mostly through Risk Adjustments, Discounting and Onerous Contracts.

The relevant key areas of consideration under AASB 17 Insurance Contracts are set out below:

Risk adjustment:

- The measurement of insurance contract liabilities will include a risk adjustment which replaces the risk margin under AASB 1023. The risk margin under AASB 1023 reflects the inherent uncertainty in the discounted central estimate, whereas the risk margin adjustment under AASB 17 is defined as the compensation required for bearing the uncertainty that arises from non-financial risk.
- The risk adjustment is expected to be calculated using a confidence interval approach, leveraging the historical methodology for risk margin calculation, modified to exclude financial risks.
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Notes to the financial statements

for the year ended 30 June 2024

1.2.6. Accounting standards issued but not yet effective (continued)

Discounting:

- AASB 1023 requires the central estimate of outstanding claims to be discounted using risk-free rates. AASB 17 requires estimates of future cash flows to be discounted to reflect the time value of money and the financial risks related to those cash flows but does not prescribe a methodology for determining the discount rates used.
- It is expected that the Authority will apply a "bottom-up approach" which requires the use of risk-free rates adjusted to reflect the illiquidity characteristics of the insurance contracts, which will result in higher discount rates relative to current requirements
- Given the standard will not be effective till 1 July 2026 the financial impact of this change cannot be reasonably estimated.

Contract boundary:

- The contract boundary for an insurance contract in AASB 17 is the period over which the insurer has the right to premiums and the obligation to provide insurance services to policyholders.
- The contract boundary for a portfolio of insurance contracts ends where an insurer has the practical ability to reassess the risks of the portfolio that contains the contract and can reset premiums/benefits to reflect that risk. Additionally, that contract boundary only ends if those premiums charged by the insurer do not take into account risks relating to future periods.

icare has commenced an implementation project to ensure that it will be able to meet the requirements of AASB 17. This project is expected to be completed by July 2025 to allow icare to have one full year of a parallel run before the commencement of AASB 17 on 1 July 2026. icare will continues to assess the impact of the new requirements and emerging industry guidance on financial statements.

2. Underwriting activities

Overview

This section provides analysis and commentary on the Authority's underwriting activities. Underwriting, in simple terms, is the agreement by the insurer to assume insurance risk in return for a premium paid by the insured. The underwriter assesses the quality of the risk and prices it accordingly.

2.1. Premiums

Premiums of the Sporting Injuries Insurance Scheme comprise amounts charged to sporting organisations declared to be members of the Scheme. Premiums are assessed on an estimate of the number of participants expected to register for the sporting year and on completion of that year adjustments are made in accordance with actual registrations.

Premium income is treated as earned from the date of attachment of risk. The earned portion of premiums received or receivable relating to the financial year is recognised as income.

Notes to the financial statements

for the year ended 30 June 2024

2.2. Claims expense

Overview

The largest expense for the Authority is claims, which is the sum of

- the movement in the outstanding claims liability (Note 2.3) which is the difference between the outstanding claims liability at the beginning and the end of the financial year; plus
- any claim payments made during the financial year; plus
- the movement in the unexpired risk liability (Note 2.3.6); plus
- any compensation expenses made during the financial year

This comprises of what is estimated by the consulting actuary as at 30 June 2024 as being the movement in the amount require to meet the cost of claims reported but not yet paid and claims incurred but which have not yet been reported.

The Sporting Injuries Insurance Scheme does not have any recoveries.

	2024 $'000	2023 $'000
Finance costs	34	25
Other movements in claims liabilities	54	(411)
Claims expense	**88**	**(386)**

	2024			2023
	Current Year $'000	Prior Years $'000	Total $'000	Total $'000
Direct business				
Gross claims incurred and related expenses – undiscounted	572	(478)	94	(393)
Discount and discount movement – gross claims incurred	(31)	25	(6)	7
Claims incurred	**541**	**(453)**	**88**	**(386)**

Notes to the financial statements

for the year ended 30 June 2024

2.3. Outstanding claims liability

Overview

The outstanding claims liability comprises the elements described below:

- The central estimate. This is the provision for expected future claims payments and includes claims reported but not yet paid, claims incurred but which have not yet been reported (IBNR), claims incurred but not enough reported (known as IBNER) and estimated claims handling costs;
- Less an amount to reflect the discount to present value using risk-free rates of return. The central estimate is discounted to present value recognising that the claim and/or recovery may not be settled for some time. The discount rate represents a risk-free rate derived from market yields on Commonwealth government bonds; and
- Plus a risk margin (note 2.3.2). A risk margin is added to reflect the inherent uncertainty in the discounted central estimate of outstanding claims and increase the probability that the reserves will ultimately turn out to be adequate.

2.3.1. Discounted outstanding claims

Overview

The overall outstanding claims liability of the Authority is calculated by the consulting actuary using a range of recognised actuarial methods, appropriate for the characteristics of the various types of claim liability under scrutiny. The expected future payments are estimated on the basis of the ultimate cost of the settling of claims (including claims handling expenses), which is affected by factors arising during the period to settlement.

The provision for claims handling expenses is calculated as a percentage of the gross outstanding claims central estimate to recognise the ultimate expense of managing outstanding claims until they are finalised and closed. The percentage for claims handling expenses is 35 per cent. (2023 30 per cent).

	2024 $'000	2023 $'000
Expected future gross claims payments	638	605
Gross claims handling	223	181
Gross risk margin	378	358
Gross outstanding claims liabilities	1,239	1,144
Discount on central estimate	(40)	(38)
Discount on claims handling expenses	(14)	(11)
Discount on risk margin	(24)	(22)
Total discount on claims liabilities	(78)	(71)
Outstanding claims	**1,161**	**1,073**

Notes to the financial statements

for the year ended 30 June 2024

2.3.1 Discounted outstanding claims (continued)

The table below analyses the movement in the outstanding claims liability.

	2024 $'000	2023 $'000
Opening balance	1,073	1,459
Discount unwind	34	25
Expected claim payments (prior years only)	(307)	(405)
CHE on expected claim payments (prior years only)	(92)	(121)
Release of Risk Margin on claim payments (prior years only)	(181)	(255)
Adjustment arising from change in (prior years only):		
- Actuarial assumptions*	103	(147)
- Discount rates	(3)	(5)
- Risk margins	(7)	(11)
Outstanding claims in current year	541	533
Outstanding claims	**1,161**	**1,073**
*** Breakdown of Actuarial assumptions**		
Actual vs Expected Payments	301	410
Change in experience	(171)	(376)
Change in actuarial assumptions	(50)	(181)
Change in CHE	23	-
	103	(147)

2.3.2. Risk margin

Overview

A risk margin is adopted by the Board based on advice from the consulting actuary to reflect the inherent uncertainty in the discounted central estimate of the outstanding claims liability.

The risk margin and the discounted central estimate are key inputs in the determination of the probability of adequacy, which is a statistical measure of the relative adequacy of the outstanding claims liability to ultimately be able to pay claims. For example, a 75 per cent probability of adequacy indicates that the discounted outstanding claim liability is expected to be adequate seven and a half years in 10.

The assumptions regarding uncertainty were applied to the central estimates and claims handling expenses of the liability for the Sporting Injuries Insurance Scheme only and are intended to result in a 75 per cent probability of adequacy. The overall risk margin applied is 43.9 per cent (2023 45.4 per cent).

Notes to the financial statements

for the year ended 30 June 2024

2.3.3. Actuarial assumptions

Overview

The variables used in determining the scheme's outstanding claim liabilities were:

	2024 $'000	2023 $'000
Claims handling expense ratio	35%	30%
Discount rate	6.68%	6.67%
Inflation	0%	0%
Superimposed inflation	0%	0%

- Claims handling expense assumptions have been expressed as a claim cost as a percentage of claim payments. The expected cost to settle future claims has been applied to the projected payments to estimate the outstanding claims handling expense liability.
- Discount rates are derived from market yields on Commonwealth Government securities.
- No allowance has been made for future claims inflation. Past claims are fixed by the benefit schedules as specified by the Sporting Injuries Insurance Act.
- Superimposed inflation occurs due to non-economic effects such as court settlements increasing at a faster rate than wages or CPI inflation. As the benefits are fixed by legislation, the Authority has not made an allowance for superimposed inflation. Hence to the extent that they are present in the historic experience, the valuation methodology makes an implicit allowance for superimposed inflation in claims cost.

Notes to the financial statements

for the year ended 30 June 2024

2.3.4. Impact of changes in key variables on the outstanding claims liability

Overview

Sensitivity analysis is conducted by the consulting actuaries on each key underlying variable to measure the change in outstanding claims liability estimate that would result from a change in the assumptions whilst holding all other variables constant.

The impact of changes in key variables is summarised in the table below.

	Movement in variable	2024 Impact on Net Result $'000	2024 Impact on Liabilities $'000
Claims handling expenses	5%	(43)	43
Claims handling expenses	(5%)	43	(43)
Discount rate	1%	17	(17)
Discount rate	(1%)	(17)	17

	Movement in variable	2023 Impact on Net Result $'000	2023 Impact on Liabilities $'000
Claims handling expenses	5%	(41)	41
Claims handling expenses	(5%)	41	(41)
Discount rate	1%	16	(16)
Discount rate	(1%)	(16)	16

The weighted average expected term to settlement from the reporting date of the outstanding claims is estimated to be 1.52 years for the Authority (2023: 1.54 years).

Notes to the financial statements

for the year ended 30 June 2024

2.3.5. Claims development

Overview

A significant portion of the Authority's liabilities relate to claim liabilities of past years that will be settled in future years.

The estimate of ultimate claim costs may vary over time due to new available claim information or external factors such as economic environment and legislative changes. The following table shows the development of the ultimate claim cost estimates for the most recent accident years for the Authority.

Accident year	2015 & prior $'000	2016 $'000	2017 $'000	2018 $'000	2019 $'000	2020 $'000	2021 $'000	2022 $'000	2023 $'000	2024 $'000	Total $'000
Estimate of ultimate claims cost											
At end of accident year	-	504	736	298	420	159	172	332	298	295	3,214
One year later	15,585	556	741	404	401	99	144	87	167		18,184
Two years later	15,227	375	658	314	456	171	76	64			17,341
Three years later	15,363	298	591	341	380	91	44				17,108
Four years later	15,258	269	538	293	384	56					16,798
Five years later	15,211	300	522	275	372						16,680
Six years later	15,174	291	509	267							16,241
Seven years later	15,172	280	502								15,954
Eight years later	15,131	273									15,404
Nine years later	15,125										15,125
Ten years and later											-
Current estimate of cumulative claims cost	15,125	273	502	267	372	56	44	64	167	295	17,165
Cumulative payments	15,125	267	489	249	350	19	28	-	-	-	16,527
Outstanding claims – undiscounted											638
Discount											(40)
Claims handling expenses											209
Net Outstanding claims excluding risk margin											807
Risk Margin											354
Outstanding claims liability											1,161

Notes to the financial statements

for the year ended 30 June 2024

2.3.6. Unearned premium and unexpired risk liability

Overview

Unearned premium

Gross written premium is earned in profit or loss in accordance with the pattern of incidence of risk of the related business. The unearned premium liability is that portion of gross written premium that the Authority has not yet earned in profit or loss as it represents insurance coverage to be provided by the Authority after the balance date.

Unexpired risk liability

At the balance date, the Authority recognises a liability in respect of outstanding claims and assesses the adequacy of its unearned premium liability. As required under AASB 1023 *General Insurance Contracts*, a Liability Adequacy Test (LAT) is undertaken to determine the adequacy of the unearned premium liability against current estimates of the present value of the expected future cash flows relating to future claims arising from the rights and obligations under current insurance contracts. An additional risk margin is included to take into account the inherent uncertainty in the central estimate.

If the assessment shows the carrying amount of the liabilities is inadequate, any deficiency is recognised as an expense in the statement of comprehensive income by firstly writing down the deferred acquisition cost. If an additional liability is required, this is recognised in the statement of financial position as an unexpired risk liability.

	2024 $'000	2023 $'000
Unearned premium income	567	556

2.3.6.1. Reconciliation of unearned premiums

A reconciliation of the carrying amount of unearned premiums at the beginning and end of the reporting periods is set out below.

	2024 $'000	2023 $'000
As at 1 July		
Net carrying amount at start of year	556	515
Deferral of premiums written in current year	881	894
Premiums earned during the year	(870)	(853)
As at 30 June	**567**	**556**

Notes to the financial statements

for the year ended 30 June 2024

2.3.6.2. Reconciliation of unexpired risk liability

	2024 $'000	2023 $'000
Unearned premium liability relating to contracts issued under the Sporting Injuries Insurance Scheme (A)	567	556
Central estimate of the present value of expected future cash flows arising from future claims on contracts issued under the Sporting Injuries Insurance Scheme	277	273
Risk Margin (75 per cent Probability of Sufficiency)	138	137
Premium liability(B)	**415**	**410**
Unexpired risk liability (B)-(A) (zero minimum)	-	-

The process for determining the overall risk margin, including the way in which diversification of risks has been allowed for is discussed in Note 2.3.2. As with outstanding claims, the overall risk margin is intended to achieve a 75 per cent probability of adequacy.

2.3.7. Trade and other receivables

Overview

Receivables are recognised at amortised cost using the effective interest method, less any allowance for expected credit losses. The Authority has applied a simplified approach to measuring expected credit losses, which uses a lifetime expected loss allowance. To measure the expected credit losses, receivables have been grouped based on days overdue.

Details regarding credit risk, liquidity risk, and market risk, including financial assets that are either past due or impaired, are disclosed in Note 4.

All receivables are due in less than 12 months.

	2024 $'000	2023 $'000
Premiums receivable	29	921
Injury prevention levies	14	-
Impairment of receivables	(2)	-
Total Receivables	**41**	**921**

Notes to the financial statements

for the year ended 30 June 2024

2.3.8. Trade and other payables

Overview

Trade and other payables represent liabilities for services provided to the Authority prior to the end of financial year, which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

The payables are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in Treasury Circular 11/12.

Details regarding credit risk, liquidity risk, and market risk, including a maturity analysis of the above payables are disclosed in Note 4.

	2024 $'000	2023 $'000
Unearned Injury Prevention levies	2	2
Service fees payable	18	26
GST payable	1	75
Total Payables	**21**	**103**

Notes to the financial statements

for the year ended 30 June 2024

3. Investment activities

Overview

Investments in New South Wales Treasury Corporation's Funds (TCorpIM Funds) and the managed asset portfolio are designated as fair value through profit or loss. The investments within the SICA Funds are unit holdings. The value of the Funds is based on the Authority's share of the value of the underlying assets of the Fund, based on their market value. All of the Funds are valued at redemption price.

The fair value quoted market price for similar instruments and the underlying value are provided by the investment manager, TCorp.

The movement in the fair value of the Funds incorporates distributions received as well as realised and unrealised movements in fair value and is reported as investment revenue in the statement of comprehensive income.

Purchases or sales of investments are recognised on the trade date i.e. the date the entity commits itself to purchase or sell the asset.

Refer to Note 4 for further information regarding fair value measurement, credit risk, liquidity risk and market risk arising from financial assets at fair value.

All investments are held to back insurance liabilities. As part of its investment strategy the Authority actively manages its investment portfolio to ensure that investment liquidity is in accordance with the expected pattern of future cash flows arising from insurance liabilities.

3.1. Investment income

Overview

Investment revenue is brought to account on an accrual basis. Interest revenue is recognised using the effective interest method.

Gains and losses on investments includes realised and unrealised changes in the fair value of financial assets at fair value through profit or loss.

Distribution income is recognised when the Authority's right to receive payments is established.

	2024 $'000	2023 $'000
Distributions	66	73
Interest Income other	29	12
Unrealised gains /(losses)	349	270
Total Investment income	**444**	**355**

Notes to the financial statements

for the year ended 30 June 2024

3.2. Investment assets

	2024 $'000	2023 $'000
TCorp IM Funds	7,739	6,094
Total financial assets at fair value	**7,739**	**6,094**

All investments are held to fund outstanding claims liabilities.

Details regarding credit risk, liquidity risk, and market risk on investments are disclosed in Note 4.

3.3. Fair value estimation

Overview

The Authority uses the following hierarchy for disclosing the fair value of financial instruments by valuation technique:

- Level 1 – derived from quoted prices in active markets for identical assets / liabilities that the entity can access at measurement date;
- Level 2 – derived from inputs other than quoted prices that are observable directly or indirectly; and
- Level 3 – derived from valuation techniques that include inputs for the asset / liability not based on observable market data (unobservable inputs).

	Level 1 $'000	Level 2 $'000	Level 3 $'000	Total $'000
2024				
Financial assets at fair value				
TCorpIM Funds	-	7,739	-	7,739
Total	-	7,739	-	7,739
2023				
Financial assets at fair value				
TCorpIM Funds	-	6,094	-	6,094
Total	-	6,094	-	6,094

The tables above include only financial assets, as no financial liabilities were measured at fair value in the statement of financial position.

The value of the Investments is based on the entity's share of the value of the underlying assets of the fund, based on the market value. All of the facilities are valued using ‘redemption’ pricing.

Notes to the financial statements

for the year ended 30 June 2024

3.3. Fair value estimation (continued)

Transfer between levels

The Authority recognises transfers between levels of the fair value hierarchy at the end of the reporting period during which the transfer has occurred. There were no transfers during the year ended 30 June 2024 (2023- Nil).

4. Risk management

Overview

The Authority applies a consistent and integrated approach to enterprise risk management. The Authority operates within icare's risk management framework which sets out the approach to managing key risks and meeting strategic objectives. The Risk Management Framework (RMF) is approved annually by the Board.

The icare Board is ultimately accountable for identifying and managing risk, including financial risk. This is done through the establishment of holistic strategies and policies where risk management is considered.

Key aspects of icare's risk management framework include: risk appetite, governance, risk reporting and insights, modelling and stress testing, management, monitoring and culture.

Risk management is a continuous process and an integral part of robust business management. The Authority's approach is to integrate risk management into the broader management processes of the organisation. It is the Authority's philosophy to ensure that risk management remains embedded in the business and that the risk makers or risk takers are themselves the risk managers. Specifically, the management of risk must occur at each point in the business management cycle.

The key risk categories used by the Authority to classify financial risk:

- Insurance risk (Note 4.1);
- Market risk (Note 4.2);
- Interest rate risk (Note 4.3);
- Other price risk (Note 4.4);
- Liquidity risk (Note 4.5); and
- Credit risk (Note 4.6).

NSW Treasury Corporation (TCorp) has been appointed to provide investment management, advisory and administration services to icare managed investment funds. TCorp is engaged through a Master Financial Services Agreement (MFSA) which details, amongst other things, the service and reporting provisions. Service levels and compliance to the MFSA are monitored through icare's Organisational Performance team. Ministerial Orders that were introduced in December 2016, outline the key responsibilities of TCorp including, yet not limited to, the appointment of investment managers and service providers such as the custodian, in addition to TCorp's role as prime advisor to icare The Authority's principal financial instruments are outlined below. These financial instruments arise directly from the Authority's operations and are required to finance these operations.

The Authority does not enter into or trade financial instruments, including derivative financial instruments, for speculative purposes.

The main purpose of these financial instruments is to derive income and investment gains which are used to fund insurance liabilities.

Notes to the financial statements

for the year ended 30 June 2024

4. Risk management (continued)

Financial instrument categories

	Note	Category	2024 $'000	2023 $'000
Cash and cash equivalents	5.1	Amortised cost	654	428
Receivables[1]	2.3.7	Amortised cost	29	921
Investments	3.2	At fair value through profit or loss	7,739	6,094
Financial Liabilities				
Payables[2]	2.3.8	Amortised cost	18	26

[1]Excludes statutory receivables and prepayments (i.e. not within the scope of AASB 7).
[2]Excludes statutory payables and unearned revenue (i.e. not within scope of AASB 7).

4.1. Insurance risk

Insurance risk is the risk of fluctuations in the timing, frequency and severity of insured events and claims settlements, relative to expectations. Key drivers of insurance risk include natural or man-made catastrophic events, pricing- underwriting, reserving and insurance claims.

4.2. Market risk

Market risk is the variability in the value of an investment or the assessed fair value of a financial instrument because of changes in market prices. Market risk is a systemic risk that reflects factors affecting all similar investments or financial instruments traded in the market.

The Authority is exposed to market as a result of holding various investments and financial instruments that support the operation of its business.

The effect on net result and equity due to a reasonably possible change in risk variable is outlined in the information below, for interest rate risk and other price risk (refer Notes 4.3 & 4.4). A reasonably possible change in risk variable has been determined after taking into account the economic environment in which the Authority operates and the time frame for the assessment (i.e. until the end of the next annual reporting year).

Notes to the financial statements

for the year ended 30 June 2024

4.3. Interest rate risk

Interest rate risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market interest rates.

Exposure to interest rate risk arises primarily through the Authority's cash deposits held at other financial institutions. TCorp manages the portfolio to agreed benchmarks to minimise the fair value interest rate risk.

The following table provides the sensitivity analysis of interest rate risk affecting applicable financial assets on the operating result and equity of the Authority. A reasonably possible change of +/- 1 per cent is used, consistent with current trends in interest rates (based on official RBA interest rate volatility over the last five years). The basis will be reviewed annually and amended where there is a structural change in the level of interest rate volatility.

	Carrying Amount $'000	-1% Profit $'000	-1% Equity $'000	+1% Profit $'000	+1% Equity $'000
2024					
Cash and cash equivalents	654	(7)	(7)	7	7
2023					
Cash and cash equivalents	428	(4)	(4)	4	4

4.4. Other price risk

Exposure to "other price risk" primarily arises through the investment in the TCorpIM Funds which are held for strategic rather than trading purposes. The Authority has no direct equity investments. The Authority holds units in the following Fund:

TCorpIM Fund	Investment Section	Investment Horizon	2024 $'000	2023 $'000
TCorpIM Medium term Growth Fund	Cash (Domestic and International), Australian shares, Australian Bond, Emerging Markets Debt, Bank Loans, Inflation Linked Bonds, Core Alternatives, Global Credit, High Yield, Developed Market Equities, Defensive Alternatives.	3-7 years	7,739	6,094

Notes to the financial statements

for the year ended 30 June 2024

4.4 Other price risk (continued)

The unit price of each Fund is equal to the total fair value of the net assets held by the Fund divided by the total number of units on issue for that Fund. Unit prices are calculated and published daily.

TCorp as trustee for each of the above Funds is required to act in the best interest of the unit holders and to administer the Funds in accordance with the trust deeds. As trustee, TCorp has appointed external managers to manage the performance and risks of each Fund in accordance with a mandate agreed by the parties. TCorp has also leveraged off internal expertise to manage certain fixed income assets for the TCorpIM funds. A significant portion of the administration of the facilities is outsourced to an external custodian.

Investment in the funds limits the Authority's exposure to risk, as it allows diversification across a pool of funds, with different investment horizons.

The Funds are mandatorily managed at fair value through profit or loss and therefore any change in unit price impacts directly on profit (rather than equity). TCorp provides sensitivity analysis information for each of the investment funds, using historically based volatility information collected over a ten-year period, quoted at two standard deviations (i.e. 95 per cent probability). A reasonably possible change is based on the percentage change in unit price multiplied by the redemption price as at 30 June each year for each Fund.

TCorpIM Fund		Change in Unit Price 2024%	Impact on Net Result 2024 $'000	Change in Unit Price 2023%	Impact on Net Result 2023 $'000
Cash	+/-	10	774	10	609

4.5. Liquidity risk

Liquidity risk is the risk of insufficient liquid assets to meet liabilities as they fall due. The Authority's liquidity risk arises due to the nature of insurance activities where the timing and amount of cash outflows are uncertain.

The Authority continuously manages risk through monitoring of future cash flows and maturities planning to ensure adequate holding of high-quality liquid assets. The objective is to maintain a balance between continuity of funding and flexibility through the use of overdrafts, loans and other advances, if applicable.

The Authority does not have any loans payable and no assets have been pledged as collateral. The Authority's exposure to liquidity risk is deemed insignificant based on current assessment of risk.

The liabilities are recognised for amounts due to be paid in the future for goods or services received, whether or not invoiced. Amounts owing to suppliers (which are unsecured) are settled in accordance with the policy set out in NSW Treasury Circular 11/12.

The table below summarises the maturity profile of the Authority's financial liabilities, together with the interest rate exposure.

Notes to the financial statements

for the year ended 30 June 2024

4.5 Liquidity risk (continued)

Maturity analysis and interest rate exposure of financial liabilities

Weighted Average Effective Interest Rate		Nominal Amount (1) $'000	Interest Rate Exposure $'000			Maturity Dates $'000		
	%	$'000	Fixed Rate $'000	Variable Rate $'000	Non-Interest Bearing $'000	< 1 year $'000	1-5 years $'000	> 5 years $'000
2024								
Payables	N/A	18	-	-	18	18	-	-
2023								
Payables	N/A	26	-	-	26	26	-	-

Notes:
1. The amounts disclosed are the contractual undiscounted cash flows of each class of financial liabilities based on the earliest date on which the Authority can be required to pay. The tables include both interest (if applicable) and principal cash flows and therefore may not reconcile to the statement of financial position.

4.6. Credit risk

Credit risk is the risk that one party to a financial instrument will cause a financial loss for the other party by failing to discharge an obligation.

Credit risk arises from the financial assets of the Authority, which comprise cash and cash equivalents, receivables and financial assets at fair value. No collateral is held by the Authority. The Authority has not granted any financial guarantees. The Authority's exposure to credit risk arises from potential default of the counter party, with a maximum exposure equal to the carrying amount of these instruments at balance date.

Financial assets and liabilities arising from insurance contracts are stated in the statement of financial position at the amount that best represents the maximum credit risk exposure at balance date.

Credit risk associated with the Authority's financial assets, other than receivables, is managed through the selection of counterparties and establishment of minimum credit rating standards. The Authority's exposure to credit risk is considered to be minimal.

Notes to the financial statements

for the year ended 30 June 2024

4.6.1. Cash

Cash comprises cash on hand and term deposits with a maturity of less than 3 months and bank balances within the NSW Treasury Banking System. Interest is earned on daily bank balances at the monthly average TCorp 11am unofficial cash rate, adjusted for a management fee to NSW Treasury. The TCorpIM Cash Fund is discussed in Note 4.4.

4.6.2. Receivables – trade debtors

Collectability of trade debtors is reviewed on an ongoing basis. Procedures have been established to recover outstanding amounts, including letters of demand. Debts which are known to be uncollectible are written off. An allowance for impairment is raised when there is objective evidence that the Authority will not be able to collect the amount due. This evidence includes past experience, and current and expected changes in economic conditions and debtor credit ratings.

Debtors valued at $2,000 were considered impaired at 30 June 2024 (2023- Nil).

There are no debtors past due or impaired whose terms have been re-negotiated.

4.6.3. Financial assets at fair value

Financial assets at fair value include investments in TCorp's Funds and the managed assets portfolio. The investments within the Funds are unit holdings, and as such, do not give rise to credit risk. Credit risk within the Funds is managed by ensuring there is a wide spread of risks. TCorp, as trustee, contracts with specialist investment managers and requires the mandates to include a series of controls over the concentration and credit quality of assets.

5. Other

Overview

This section includes other information that must be disclosed to comply with the Australian Accounting Standards.

5.1. Cash and cash equivalents

Overview

Cash and cash equivalents include cash at bank and short-term money market investments held at TCorp.

For the purposes of the statement of cash flows, cash and cash equivalents includes cash at bank, term deposits with a maturity of less than 3 months and highly liquid investments.

Notes to the financial statements

for the year ended 30 June 2024

5.1. Cash and cash equivalents (continued)

The cashflow statement reflects actual cashflow movements in the fund and not the movements in the underlying investment portfolios within the fund.

	2024 $'000	2023 $'000
Cash at bank	654	428
	654	**428**

Refer to Note 4 for further information regarding credit risk, liquidity risk and market risk arising from financial instruments.

Reconciliation of Net Cash Flows from Operating Activities to Net Result

	2024 $'000	2023 $'000
Net cashflows from operating activities	226	51
Increase/(Decrease) in investments	1,645	743
Increase/(Decrease) in receivables	(878)	263
Decrease/(Increase) in payables	80	(6)
Decrease/(Increase) in unearned premium income	(11)	(41)
(Increase)/ Decrease in unexpired risk	-	-
Decrease/ (Increase) in provisions for outstanding claims	(88)	386
Net result	**974**	**1,396**

5.2. Contingent liabilities and contingent assets

The Authority does not have any contingent liabilities or assets at reporting date.

5.3. Post balance date events

The Authority has not identified any subsequent events that would require the financial statements or other disclosures to be adjusted.

- END OF AUDITED FINANCIAL STATEMENTS -

Intentionally left blank

FINANCIALS

icare.nsw.gov.au