

Diagnostic Imaging – Information

icare

Changes to icare workers compensation diagnostic imaging accreditation standards and maximum fees

On 1 June 2018 icare introduced a new maximum fees list and accreditation standards for diagnostic imaging services provided to workers compensation patients covered by icare.

What's changed?

icare maximum fees list for diagnostic imaging services

 You can download the icare maximum fees list with relevant Medicare Benefits Schedule (MBS) codes on the icare website's <u>Fees and payments in the workers compensation system page</u>. The maximum fees list also includes the corresponding Australian Medical Association codes for reference.

Accreditation standards

- Currently there are no specific quality standards required of diagnostic imaging practices servicing workers compensation patients in NSW.
- Under the MBS, diagnostic imaging providers must be accredited in accordance with the Diagnostic Imaging Accreditation Scheme (DIAS) to attract a Medicare rebate.
- icare is now expecting practices servicing our workers compensation customers to meet DIAS standards.

How do the changes affect you?

Workers

- There is no change to the process for a worker to receive diagnostic imaging services.
- Any services requiring pre-approval still need to be sent to the Case Manager.
- Workers **do not have to pay any gap** for services provided or pay for the service up front. The provider should invoice the Scheme Agent directly for any services provided.

Case Managers/Scheme Agents

- The pre-approval process for diagnostic imaging services has not changed.
- Any pre-approval should clearly specify that workers do not need to pay for services up front. Workers should be assured that they are not required to pay any gap.

Medical practitioners

 There is *no change* to the referral process or changes to the services that medical practitioners provide to workers compensation patients.

Diagnostic imaging providers

- Patient prioritisation

• icare expects providers to provide diagnostic imaging services **based on clinical need**. This is consistent with the ethical and professional standards laid out in the Medical Board of Australia's Code of Conduct.

Accreditation

 icare is giving providers until 1 October 2018 to obtain the DIAS minimum entry level standards for accreditation. They will have a further two years to obtain full accreditation.

- icare maximum fees list for diagnostic imaging services

• icare's maximum fees list applies to diagnostic imaging services provided to workers compensation



patients covered by icare from 1 June 2018.

- Providers must also include the relevant MBS codes on invoices. Diagnostic imaging service providers can continue to send invoices directly to the Scheme Agent.
- All diagnostic imaging services continue to require pre-approval except for the exemptions to this requirement under the current *Guidelines for Claiming Workers Compensation* for diagnostic investigations.

Who can I contact if I have any further queries?

- For any general approval and payment queries, please contact the Case Manager.
- For any queries regarding the changes to icare's workers compensation diagnostic imaging accreditation standards and maximum fees contact icare at DiagnosticImaging@icare.nsw.gov.au